

Procedure

Incident Reporting and Investigation

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Owner: Superintendent - Health, Safety & Training

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Oaky Creek Coal Procedure

Incident Reporting and Investigation

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1 Purpose

- 1-1 To facilitate a management culture that promotes the recognition, response, reporting and investigation of incidents including hazards and near misses in accordance with the requirements of:
 - a) Glencore Coal Assets Australia's (GCAA) HSEC Standard *Incident*, which defines the Oaky Creek Coal process for incident reporting and notification timeframes; and
 - b) GCAA's procedure for *Incident Reporting and Investigation* which defines the Oaky Creek Coal process for the reporting and investigation of incidents
- 1-2 This procedure provides a process for Oaky Creek Coal sites to satisfy the requirements of the:
 - a) Coal Mining Safety and Health Act 1999:
 - Section 106 the Site senior executive to tell site safety and health representatives about an injury or illness that causes an absence from work of the person and a high potential incident happening at the coal mine
 - ii. Section 198 the site senior executive must notify an inspector and an industry safety and health representative about an accident, incident or death either orally or by notice, as soon as possible after becoming aware of the accident, incident or death in terms that include the primary information pertaining to the incident
 - iii. Section 200 site not to be interfered with without permission
 - iv. Section 201- action to be taken in relation to site of accident or incident
 - b) Coal Mining Safety and Health Regulation 2001:
 - i. Section 15 for investigating accidents and incidents
 - ii. Section 16 for giving notice of incidents
 - c) Environmental Protection Act 1994:
 - i. Section 320 duty to notify of environmental harm

2 Scope

- 2-1 The notification and reporting requirements described in this procedure are applicable across all Oaky Creek Coal mine sites; and apply to all personnel including managers, employees, contractors and visitors.
- 2-2 This procedure links the Oaky Creek Coal Incident Investigation process to GCAA's Compliance Health and Safety Management System Procedure.
- 2-3 Injury management, emergency response and first aid are outside the scope of this procedure.
- 2-4 This procedure does not include the Glencore Coal Assets Australia (GCAA) process for incident reporting and investigation as this is covered in GCAA's procedure for *Incident Reporting and Investigation*.

3 Immediate Response to Incidents

- 3-1 Any person who becomes aware of an incident is obliged to initiate the emergency procedure over the two way radio network or over the telephone system, in accordance with the sites *Emergency Response procedure*.
- 3-2 Upon responding to an emergency, it is the responsibility of the coal mine worker to:
 - a) Assess the situation and if safe to do so, render first aid to anyone injured
 - b) Do not move injured personnel until emergency assistance arrives unless they are in immediate danger
 - c) Seek assistance from other coal mine workers
 - d) Secure the area and attempt to control the situation if it is safe to do so
 - e) Direct the First Response Team to the incident site
 - f) Be prepared to assist the First Response Team once they arrive and take control of the emergency
- 3-3 To manage the scene security and preserve information, no person shall interfere with the incident scene until permission is given by the Site Senior Executive, with the exception of saving lives, administering first aid and/or making the scene safe.

4 Notifications and Reporting

- 4-1 Incident notification and reporting processes for Oaky Creek Coal incidents are aligned to meet the requirements of legislation and GCAA's *Incident* HSEC Standard in *Table 4.1 Incident* notification and reporting requirements.
- 4-2 Definitions for injury classifications are provided in GCAA HS Definition Guideline.
- 4-3 For further clarification on incident classification, contact your Health, Safety and Training or Environment and Community Department representative.

Incident Reporting and Investigation

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Incident Type:	Near Miss Reportable Incident (N Category 1 (First Aid Injury / Illin Damage to asset or property less th Environmental Incident with no lasting	ess) an \$10K	Near Miss Reportable Incident (NN Category 2 (MTI / RWI) Category 3 (LTI / Disabling Injur Damage to asset or property \$10K Environmental Incident with < 2 year	y) – 2M	High Potential Incident (HPI) or High Potential Ri Category 4 (Serious Accident / Fatality / Perma Category 5 (Multiple Fatalities / Multiple cases of p Damage to asset or property greater th Environmental Incident with 2-10 year	nent Incapacity) permanent disability) nan \$2M
Who	What	When	What	When	What	When
Person Involved	Verbally Notify Supervisor or ERZ Controller	Immediately	Verbally Notify Supervisor or ERZ Controller	Immediately	Verbally Notify Supervisor or ERZ Controller	Immediately
Line Supervisor /	Verbally notify Line Superintendent / Manager	As soon as practicable	Verbally notify Line Superintendent / Manager	Immediately	Verbally notify Line Superintendent / Manager	Immediately
ERZ Controller	Complete Parts 1 & 2 of GCAA Incident Report & Investigation Booklet with person involved	Prior to end of shift	Complete Parts 1 & 2 of GCAA Incident Report & Investigation Booklet with person involved	Prior to end of shift	Secure the scene and commence data collection for ICAM Investigation	Immediately
	Submit completed GCAA Incident Report & Investigation Booklet to line Supt / Manager	Within 24 hrs	Submit completed GCAA Incident Report & Investigation Booklet to line Supt / Manager	Within 24 hrs	Complete Part 1 only of GCAA Incident Report & Investigation Booklet	Prior to end of shift
	Complete verification activities using GCAA	Within 6 months of the	Complete One-Up review with Line Superintendent or Manager using GCAA Investigation Quality	Within 5 days	Submit completed <i>GCAA Incident Report</i> & <i>Investigation Booklet</i> to line Supt / Manager	Within 24 hrs
	Investigation Quality Report	incident	Report	Within 5 days	Complete One-Up review with Line Superintendent or Manager using GCAA Investigation Quality Report	Within 5 days
Line	Record initial incident data in Incident Database	Within 2 working days	Verbally notify HST or E&C Manager and SSE	Immediately	Verbally notify HST or E&C Manager, OCE and SSE	Immediately
Line Superintendent / Manager	Complete Incident Database record	Within 10 days	Record initial incident data in Incident Database	Within 2 working days	Record initial incident data in Incident Database	Within 2 working days
manager			Complete Incident Database record	Within 10 days	Pass on GCAA Incident Report to ICAM facilitator	Within 2 working days
	Endorse Incident record and investigation process	Within 10 days	Endorse Incident record and investigation process	Within 10 days	Complete Incident Database record	Within 10 days
			Endorse inductive record and investigation process	Within 10 days	Endorse Incident record and investigation process	Within 10 days
HST Manager			Confirm incident recorded in Incident Database	Within 10 days	Verbally notify HST General Manager (HPRIs only)	Within 24 Hrs
					Send out HSEC Alert	24 Hours
add all 1 aval 2 to 5					Confirm incident recorded in Incident Database	Within 10 days
add all Level 2 to 5 incidents to the site's	Confirm incident recorded in Incident Database	Within 10 days	Conduct "One Up" review of content and quality of		Facilitate ICAM investigation & report	Within 28 days
Weekly Report			Incident Report with Line Supervisor / ERZ Controller using GCAA Investigation Quality Report		Conduct "One Up" review of content and quality of Incident Report with Line Supervisor / ERZ Controller	Within 60 days
					Provide GCAA ICAM Presentation	Within 1 month
					Participate in GCAA Verification Activities	As scheduled by GCAA
E&C Manager			Verbally notify E&C General Manager	As soon as practicable	Verbally notify E&C General Manager	As soon as possible
		Within 10 days	Notify DEHP in writing	Within 24 hours	Notify DEHP in writing	Within 24 hours
add all Level 2 to 5	Confirm incident recorded in Incident Database		Review and authorise incident investigation report	Within 7 days	Send out HSEC Alert	Within 24 hours
incidents to the site's	Commit includent recorded in includent Database	within 10 days			Complete & submit full ICAM / E&C report to DEHP	Within 10 days
Weekly Report			Submit full E&C report to DEHP	Within 10 days	Present ICAM Presentation to GM	Within 1 month
					Participate in GCAA Verification Activities	As scheduled by GCAA
SSE / Operations			Verbally notify General Manager and Director	As soon as practicable	Verbally notify - Director, Mines Inspector & SSHR	As soon as practicable
Manager			Inform SSHR	As soon as practicable	Written notice to local Inspector of Mines	48 hrs (24 hrs fatality)
	Review all incidents at SMT meeting	Weekly	Complete DME Monthly Incident Summary Form	Monthly	Written notice to ISHR	48 hrs (24 hrs fatality)
					Complete DME Incident Report Form (Form 5A)	Within 28 Days
					Complete DME Monthly Incident Summary Form	Monthly

Table 4-1 Incident notification and reporting requirements

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Superintendent - Health, Safety & Training

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5 GCAA Notifiable Incident

- 5-1 A *GCAA Reportable Incident Report* shall be generated using the Custom Reports in CMO, for the following incidents:
 - a) Lost Time Injuries
 - b) Restricted Work Injuries
 - c) Medical Treatment Injuries
 - d) Health exposure exceedance
 - e) Environmental Incidents (Category 2 and above)
 - f) Community Complaints
 - g) Legislative Directive
 - h) Department Notification
- 5-2 The GCAA Reportable Incident Report shall be distributed to the following:
 - a) #Coal AU COO Direct Reports
 - b) #Coal AU Senior Management
 - c) #Coal AU General Managers
 - d) #Coal AU Operations Managers
 - e) #Coal AU NSW Environment and Community Managers
 - f) #Coal AU QLD Environment and Community Managers
 - g) #Coal AU HST Managers

GCAA Repor	rtable Incident Notification
Operation/ Project : Bulga OC	-
Date of incident : 28/03/2017 Notification Classification : Serious Type :	
□ LTI	☐ Production Interruption
□ RWI	☐ High Potential Risk Incident (HPRI)
⊠ MTI	☐ Statutory Dept Notification / Compliance
□ Environment	☐ Community Complaint
☐ Asset Damage	☐ Health Exposure Exceedance
☐ Statutory Order	□ Other
Brief Description of Incident as report At approximately 09:45 am on 28/3/17, MF the injury he was requested to move EXI. side where it would be used to load topsol the mud bucket for transport, contacted the to the stok. Mr Thomas parked the excavator and got bare left hand to wipe away some mud from left hand when it came in contact with a but the stoken to the stoken the stoken to the stoken the stok	RS operator Craig Thomas sustained a laceration to his left hand. Prior to 4 (36T CAT excavator) from the eastern side of the EEA to the western II. As he was walking the excavator, the rock bucket which was sitting in estick of the excavator as he passed through a low point, causing gouging out to inspect the damage. In order to inspect the damage, he used his mithe damaged section. He suffered a 5 cm laceration to the paim of his arr of steel under the mud. Mr Thomas was taken to the first aid room for too's surgery where 9 sutures were applied to the wound. It was the summary of the summary of the wound.

Figure 5-1 Example of GCAA Reportable Incident Report

Generating a GCAA Reportable Incident Notification

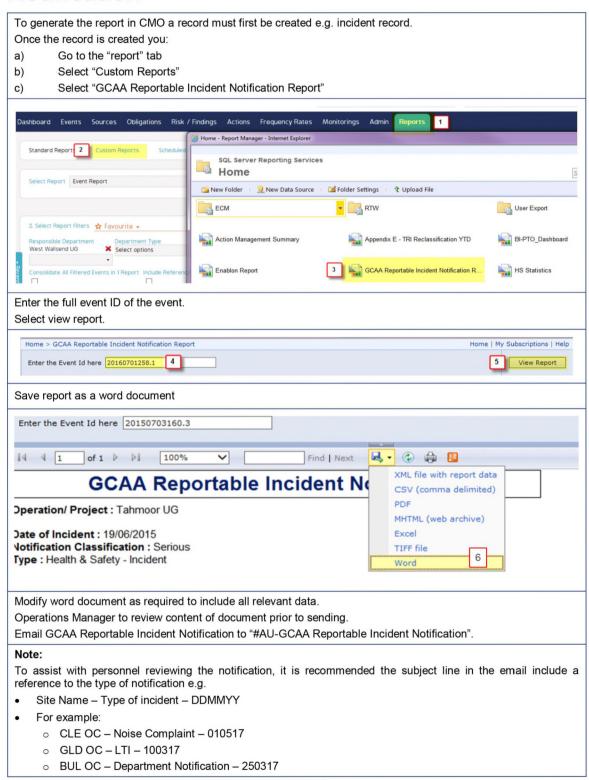


Table 5-1 How to generate a GCAA Reportable Incident Notification

6 Hazard Reporting

- 6-1 Any worker who becomes aware of a hazard must take immediate action to deal with the hazard. Such action may include:
 - a) The immediate removal (where practical) of the hazard cause
 - b) Notification to others who may be affected by the hazard
 - c) Notification to their immediate Supervisor
- 6-2 The hazard report form found in the *Glencore Coal Assets Australia SafeCoal Supervisor* and *Employee Passports* is used to report hazards in the first instance; and is a mechanism by which other coal mine workers may be informed of a situation that has the potential to cause harm
- 6-3 To complete the hazard report form:
 - a) Identify the context of the hazard i.e.:
 - i. Property damage
 - ii. Health and safety
 - iii. Environment
 - b) Determine the Potential Consequences (level 1 through to 5) using the definitions provided in the Potential Consequence table in the SafeCoal Passport
 - c) Complete the Date, Time, Department and Location of the hazard
 - d) Complete the Description and document the Immediate Actions Taken to make the area safe
 - e) Complete the Recommendations and Corrective Actions sections of the Hazard Report Form with your Supervisor who is responsible for reviewing the hazard report to determine if further action is required
- 6-4 Where the hazard cannot be rectified immediately; the hazard shall be entered into the site's Incident Management Database where actions can be allocated and tracked to completion. Sites may opt to record all hazard reports in the site's Incident Management Database.
- 6-5 Completed Hazard Report Forms shall be forwarded to the site's Health and Safety Department for statistical analysis and filing.

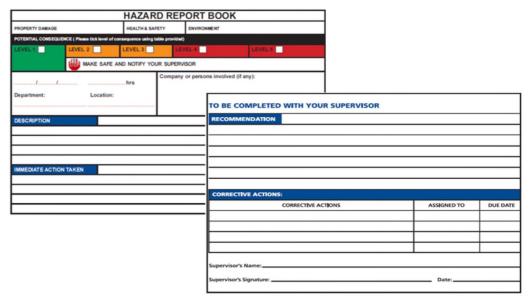


Figure 6.1 Hazard Report Form from the GCAA SafeCoal Passport

7 Incident Investigation

- 7-1 Incidents occurring at Oaky Creek Coal sites will be investigated in accordance with *GCAA Incident Reporting and Investigation* procedure which determines the level of investigation based on the potential consequence; which in turn determines the incident category.
- 7-2 All incidents are to be reported using *GCAA Incident Report and Investigation* form. The form is separated into two parts with:
 - a) Part 1 completed for all incident categories; and
 - b) Parts 1 and 2 completed for all category 1 and 2 incidents; and category 3 Health and Safety incidents
- 7-3 Environment and Community category 3 incidents and Health and Safety category 4 and 5 incidents require:
 - a) Part 1 of GCAA Incident Report and Investigation form to be completed;
 - b) And an ICAM Investigation
- 7-4 The immediate supervisor is responsible, in the first instance, to categorise each incident, based on potential consequence, and take appropriate action which includes making the relevant notifications as per *Table 3-1 Incident notification and reporting requirements*.
- 7-5 **GCAA Investigation Quality Review** form contains a scoring system which will be used to review the quality of incident investigations conducted at Oaky Creek Coal. Scores will be used to assess and rate the quality of the investigation and identify areas for improvement.
- 7-6 Investigation quality reviews will be conducted in accordance with Table 3-1 Incident notification and reporting requirements.
- 7-7 Corrective actions and new risks that could be introduced as a result of implementing actions arising from incident investigations shall be managed through the *GCAA Change Management* process. This is to consider document revisions, training, communication of changes to relevant personnel and other stakeholders.

GCAA Safety Compliance Procedure

- 7-8 **GCAA Compliance Health and Safety Management System Procedure** provides the process to be followed in response to a breach or a suspected breach of the site's Safety and Health Management System (SHMS).
- 7-9 This procedure enables a course of action that provides for procedural fairness and the unbiased treatment of those involved in an incident which includes appropriate escalation dependent on the seriousness of the incident.
- 7-10 Using GCAA Compliance Health and Safety Management System Procedure will assist investigators to:
 - a) Identify and address the failure of individuals to comply with the site's SHMS including underpinning legislative requirements and SafeCoal Rules
 - b) Make a distinction between honest acts with unintended consequences and intentional acts which place persons at risk of harm
 - c) Provide a measured and investigative response to a breach
 - Direct the focus to the behaviour that caused the breach to occur not just the resulting impact of the breach

Note



When a person **intentionally** breaks a well-known rule to gain an advantage or through simple disregard for known risks and/or workplace standards, then it is reasonable that there should be a personal consequence.

However, the consequence for **unintentional** human error must be different to those associated with intent. Unintentional human error may result from a lack of skill, training or knowledge which will be identified as part of the investigation process.

Involvement of OCE

- 7-11 For surface mines, the responsible Line Superintendent or Manager is to notify all stakeholders in accordance with *Table 3-1 Incident notification and reporting requirements*; including the Open Cut Examiner (OCE) if the incident occurred in or around the surface excavations of the mine
- 7-12 The Line Superintendent or Manager is responsible for involving the OCE in the investigation as required.

Involvement of ERZ Controller

- 7-13 For underground mines, the responsible Line Superintendent or Manager is to confirm that all stakeholders are notified in accordance with *Table 3-1 Incident notification and reporting requirements*; including the ERZ controller for the ERZ in which the accident or incident happened who was on duty at the time of the incident.
- 7-14 The Line Superintendent or Manager is responsible for involving the ERZ controller in the investigation as required.

8 Incident Data Analysis

- 8-1 Factors from incidents shall be graphed in order to identify trends in causal factors. These should be cross referenced to other data, such as equipment damage and injury data.
- 8-2 All incidents and hazard reports shall be presented at the morning planning meeting on a daily basis by the department responsible.
- 8-3 Immediately following the meeting available SMT members meet to review all incident and hazard reports to review the actions assigned to check they are relevant and deemed effective to prevent or control the cause of the incidents or hazards.
- 8-4 These results shall be tabled at the monthly HSEC Meetings and options for improvement initiatives developed. Analysis of the trends shall be communicated to work groups and displayed on the HSEC Noticeboard.

9 HSEC Alert Notification

- 9-1 Where a HSEC Alert is received, an evaluation shall be undertaken by the relevant HST Manager or Superintendent to determine its' relevance to site, and if relevant, what corrective actions are to be instigated to prevent a similar occurrence.
- 9-2 Where actions to prevent a similar occurrence have been identified, these shall be entered into and managed using CMO.
- 9-3 Where a corrective action is for the Alert to be communicated via GCOM or toolbox meeting, the Safety Alert details shall be recorded on the appropriate GCOM or Toolbox meeting record form
- 9-4 Corrective actions and new risks that could be introduced as a result of implementing actions arising from incident notifications shall be managed through the GCAA Change Management process. This is to consider document revisions, training, communication of changes to relevant personnel and other stakeholders.
- 9-5 Where it is identified that site Risk Assessments need to be updated in light of this incident notification, the relevant HSEC Manager shall update them accordingly.
- 9-6 Where deemed appropriate, HSEC Alerts shall be posted to notice boards and published through weekly reports.
- 9-7 Where a HSEC Alert is issued by the site, initial details of the incident are collated in the Glencore HSEC Alert Notification format. Each alert must be approved by the relevant Operations Manager and Emerald Region General Manager prior to circulation to other Glencore operations.

10 Accountabilities

Site Senior Executive shall:

- 10-1 Review the contents of the procedure and approve for the document to be added to the HSEC Document Management System.
- 10-2 Provide adequate resources to meet requirements of this procedure.
- 10-3 Notify the local Inspector of Mines, General Manager, Director, ISHR and SSHR for HPI's and Serious Accidents and Lost Time Injuries.
- 10-4 Forward an Incident Analysis/Investigation for all HPI's, Total Recordable Injuries and Serious Accidents to the Inspectorate within 30 days.

Health Safety and Training Superintendent shall:

- 10-5 Complete the DME 'Queensland mining industry incident report form as required.
- 10-6 Complete the DME 'Queensland Mining Industry Monthly Incident Summary' form as required.
- 10-7 Participate in or facilitate incident investigation/s, including HPI's, HPRI's, Critical Incidents and Serious Accidents.
- 10-8 Collate and table for discussion, External HSEC Alerts at the Senior Management Team meeting.
- 10-9 Complete detailed notification of environmental emergencies, incidents and exceptions for submission to Department of Environment and Heritage Protection.
- 10-10 Provide training in incident investigation to all supervisory personnel.

Line Superintendents / Managers shall:

- 10-11 Consult SSE as soon as possible for incidents classified as HPI's, HPRI's, Critical Incidents, Serious Accidents, DI's (including any injury requiring offsite treatment) or where serious/material environmental harm has been caused as defined under internal Glencore requirements.
- 10-12 Participate in or facilitate incident investigation/s, including HPI's, HPRI's, Critical Incidents and Serious Accidents.
- 10-13 Confirm the OCE / ERZ controller is involved in the investigation as required.
- 10-14 Make Coal Mine Workers available to participate in an incident investigation (persons involved as relevant to incident).
- 10-15 Complete and close off corrective actions for their relevant area.

Supervisors / ERZ Controllers shall:

- 10-16 Complete Incident Report forms for all incidents, injuries, hazards or near misses as per required timeframe.
- 10-17 Facilitate or participate in the investigation.
- 10-18 Arrange testing for alcohol and drugs of all coal mine workers directly involved in incident.
- 10-19 Communicate incident information to the oncoming shift/s.

Coal Mine Workers shall:

- 10-20 Report all incidents immediately to their supervisor.
- 10-21 Participate, where required, in an incident investigation.

11 Communication / Training

- 11-1 Communication will involve crew talks, tool box talks, pre start talks; risk assessment participation, HSEC Safety meetings, Intranet availability throughout site, Planned Task Observations (PTOs), and Hazard report Forms.
- 11-2 All Oaky Creek Surface personnel shall receive required site-specific skill and knowledge during mandatory induction training, refresher training, and ongoing job safety training as per the Oaky Creek *Training, Assessment and Competency* procedure, developed in line with s82 of the Coal Mining Safety and Health Regulation 2001.
- 11-3 Additional communication and training will be conducted whenever significant changes are made to this procedure.
- 11-4 All personnel affected by the content of this document shall receive instruction or explanation on the relevant parts of this document, at induction and during job safety training.

12 Monitoring and Review

- 12-1 A review of this procedure shall be triggered by the following events:
 - a) A site or external accident or incident directly related to the document contents
 - b) A legislated change directly related to the document contents
 - c) Requirements from directives issued orally or as Mine Record Entry's by the Department of Natural Resources and Mining inspectors or Industry Safety and Heath Representatives or Site Safety and Health Representatives directly related to the document contents
 - Outcomes from inspections, audits, hazard identification, Microsafe, risk assessment, JSA or other processes where the actions recommended are directly related to the document contents
 - e) A change required by Glencore directly related to the document contents
 - f) A change required by the site SSE directly related to the document contents
 - g) The passing of a review date on the document, set at 5 Years for this document

13 Document Information

13-1 Related documents and reference information in this section provides a single reference point to develop and maintain site compliance information.

Related Documents

13-2 Related documents, listed below, are internal documents directly related to or referenced from this document.

Number	Title
GCAA-625378177-10394	Incident Reporting and Investigation
CAA HSEC FRM 0020	Incident Report and Investigation Form
GCAA-625378177-10438	Investigation Quality Report
GCAA-625378177-11430	Change Management
GCAA-625378177-13717	HS Definition Guideline
GCAA-625378177-10056	Compliance – Health and Safety Management System Procedure
CAA-0002	Coal Assets Australia Supervisor Passport
CAA-0001	Coal Assets Australia Employee Passport
OCSO-297701493-1248	Training, Assessment and Competency

Table 13-1 - Related documents

Reference Information

13-3 Reference information, listed below, is external information that is directly related to the development of this document or referenced from within this document.

Reference	Title
CMSHA 1999	Coal Mining Safety and Health Act
CMSHR 2001	Coal Mining Safety and Health Regulation
EPA 1994	Environmental Protection Act
GCAA-625378177-9992	HSEC Standard 6.0 Incident
CMO# 20170530442.0	Change Assessment - Introduction of a procedure and process for the reporting of GCAA Reportable Incidents

Table 13-2 - Reference information

Change Information

13-4 Full details of the document history are recorded in the document control register, by version. A summary of the current change is provided below.

Version	Date	Change Summary
1	27/04/2015	Created complex document to capture one incident notification and reporting procedure for all 3 mine sites. Aligned to GCAA HSEC STD 0006 requirements Aligned to support the requirements of CAA HSEC PRO 0012 - Aligned types of Incident Categories to reporting requirements
2.0	26/07/2017	Added section 3 Immediate response in accordance with sites Emergency Response procedure Updated table 4.1 to include SSHR Added section 5 GCAA Notifiable Incident to address GCAA Change Assessment for the introduction of a procedure and process for the reporting of GCAA Reportable Incidents
		Added sections 7-7 and 9-4 for corrective actions and new risks that could be introduced as a result of implementing actions arising from incident investigations shall be managed through the GCAA Change Management process Updated section 13 with new GCAA numbering format for documents

Table 13-3 - Change information summary

14 Authorisations

- 14-1 As per the requirements of section 64 of the Coal Mining Safety and Health Act 1999, principal hazard management plans and standard operating procedures must be reviewed in consultation with coal mine workers affected by the plans and operating procedures.
- 14-2 The coal mine workers consulted during the review of this document are listed below:

Acknowledgemen			
Name	Position	Signature	Date
60017		nfidential	
GANIN DILLE	ON HAT COORDINATOR		25-07-1
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copyright Follow	m Health, Salety, rends		31-7-17
SCOTT DOESIE	PRODUCTION MANAGER		31/7/17
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Acknowledgement	of Consultation – Relevant Manager(e)		
Acknowledgement Name	of Consultation – Relevant Manager(s)	A STATE OF THE STA	Date
Name	Position	Signature	Date
Name	Position	Signature	
Name Security	OCS HST Superintendent Conf	Signature	25.07.201
Name Security	OCS HST Superintendent Conf	Signature	25.07.201
Name Calculate Hay A. HAZELOSA	OCS HST Superintendent OC1 HST Manager	Signature	25.07.2017 31-7-201
Name Shevievievie Hey A. HAZELOSA Wive Voudonego	OCS HST Superintendent OC1 HST Manager OCN HST Manager	Signature	25.07.201
Name Shevievievie Hey A. HAZELOSA Wive Voudonego	OCS HST Superintendent OC1 HST Manager	Signature	25.07. 2017 31-7-201
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Name SHARDANA Name SHARDANA Shone	Position OCS HST Superintendent OC1 HST Manager OCN HST Manager te Senior Executive (SSE) Position Confid	Signature idential Signature	25.09.201 31-7-201 31/07/17 Date
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Name SHARDWAR Name SHARDWAR Shone	Position OCS HST Superintendent OC1 HST Manager OCN HST Manager Description Confidence of the control of t	Signature idential Signature	25.09.201 31-7-201 31/07/17 Date

Table 14-1 - Acknowledgement of consultation and SSE's Authorisation