## QUEENSLAND COAL MINING BOARD OF INQUIRY

Coal Mining Safety and Health Act 1999

Establishment of a Board of Inquiry Notice (No 01) 2020

## Before:

Mr Terry Martin SC, Chairperson and Board Member

> Mr Andrew Clough, Board Member

At Court 17, Brisbane Magistrates Court 363 George Street, Brisbane QLD

On Friday, 7 August 2020 at 10am (Day 4)

1 THE CHAIRPERSON: Ladies and gentlemen, before evidence is called this morning, the Board of Inquiry wishes to 2 acknowledge that today is the 26th anniversary of the 3 Moura No. 2 mine disaster, in which 11 lives were lost and the lives of many more destructively impacted. 5 6 7 That this anniversary falls within a period of public hearings of this inquiry underscores the collective need 8 and responsibility we who are concerned in this inquiry 9 have in recommending meaningful improvement in safety for 10 coal miners. 11 12 Yes, Mr Rice. 13 14 If the Board pleases, I call Stephen Woods. 15 MR RICE: 16 <STEPHEN WOODS, affirmed:</pre> [10.01am] 17 18 <EXAMINATION BY MR RICE:</pre> 19 20 21 MR RICE: Q. Is your name Stephen Woods? Yes, that's correct. 22 Α. 23 24 Ω. Mr Woods, you are employed by the CFMMEU; am I right? Yes, that's correct. 25 Α. 26 And you occupy the position of industry safety and 27 health representative under the Coal Mining Safety and 28 29 Health Act? Α. Yes, that's correct. 30 31 You were first elected, I think, to that position in 32 Q. 33 July 2012? Yes, that's correct. 34 Α. 35 36 Q. And elected on a ballot of members of the union; correct? 37 I was elected unopposed into the position. 38 Α. 39 But those who vote are members of the union, are they? 40 Q. Yes, that's correct. 41 Α. 42 Similarly, you have been re-elected two more times, 43 Q. in July 2016 and July 2020? 44 Yes, that's correct. 45 Α. 46 47 Q. With the assistance of representation, you have

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1
         prepared an affidavit for use at the inquiry, have you not?
 2
              Yes, I have.
         Α.
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              I will just put that in front of you so that we can
 5
         discuss some parts of it. Okay?
         Α.
              Yes.
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 7
              Mr Operator, it is WST.001.001.0001. Mr Woods,
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         Q.
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         I think to begin with, you want to make some correction
         I've been notified of; is that right?
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              Yes, that's correct.
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         Α.
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              I think it pertains to paragraph 48. Let's just get
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         that out of the way. Okay?
              Yes, 48, yes.
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         Q.
              I have been told you want to omit the second sentence
         of paragraph 48 from your affidavit; is that correct?
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              I believe it to be the third sentence.
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21
         Q.
              The third sentence.
                                    On reflection, you would prefer
         to omit that; is that the situation?
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23
         Α.
              That's correct, yes.
24
              Anything else?
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         Q.
         Α.
              No.
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              Could you tell us, is it Mr Smyth who is the secretary
         of the Mining and Energy Division?
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              Sorry, did you say Mr Smyth?
30
         Α.
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32
         Q.
              Yes.
33
         Α.
              No, he is the president.
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         Q.
              I see.
                      Do you know who the secretary of that division
         is?
36
              I do. Currently it is Glenn Power.
37
         Α.
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         MR CRAWSHAW:
                        Excuse me, I take it my friend is asking
39
         about the Mining and Energy Division in Queensland?
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         MR RICE:
                    Correct.
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         MR CRAWSHAW:
                        Yes.
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         THE CHAIRPERSON:
                             Thank you, Mr Crawshaw.
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- MR RICE: Q. You may not know the details, but just to set a bit of framework, do you have some idea from your eight years of experience in the job what the current membership coverage is in Queensland in the mines that we are concerned with, that is to say, what proportion of workers are members?
  - A. Yes, I've got around-about figures, yes. I have heard them in passing and at some meetings, yes.

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Q. We could get the exact details from one or other of the officials you have mentioned, but just to assist for today's purposes, could you tell us what you know?

A. Yes, 7,000 is the figure that has been recently

13 A. Yes, 7,000 is the fi 14 bandied around.

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- Q. Seven thousand members?
- A. Yes.

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- Q. Out of how many? I think earlier in the proceedings, we were told there might be as many as 37,000 coal mine workers in Queensland.
- A. I will have to take your word on that. I don't know how many people are in the coal industry.

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- Q. For working purposes, you would be aware, for example, whether it is, say, less than half? Would it be less than half?
  - A. Yes, I suppose so, yes.

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- Q. The reason I ask is that under the Act, the members not only elect you but they pay for you, do they not?
- A. Members do, yes, yes.

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- Q. The funding model is that your function and that of your colleagues, your two colleagues, is funded, is it not, by levies imposed on members?
  - A. That's correct.

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- Q. That is to say, their union dues?
  - A. Yes, that's correct, as in subscription dues, yes.

40 41 42

- Q. You would be aware of functions and powers under the Act in sections 118 and 119 you would have a working knowledge of those, I assume?
- 45 A. Yes.

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47 Q. The functions and powers, as one reads it, are not

1 confined to representation of the members who elect you and 2 pay for you; correct? 3 Α. That's correct. 4 5 What is your approach to that scenario in terms of carrying out your functions, that a limited category of 6 7 coal mine workers elect you and pay for you, but nonetheless your responsibilities extend industry wide? 8 9 I don't understand what you mean there. 10 11 Well, do you approach the job from the perspective which is apparent from sections 118 and 119 that you have 12 a representational role for all coal mine workers? 13 Yes, and so if I take a complaint from a person who is 14 not a member of ours, then, yes, we deal with it. 15 16 Do you know whether the union has ever made any 17 representations to government, for example, concerning the 18 fairness of that funding model? 19 I'm not aware of that. 20 Α. 21 You operate out of the Mackay office; am I right? 22 Q. 23 Α. That's correct. 24 Which of the four mines that we are concerned with 25 Q. does that give you primary contact with - Moranbah North? 26 Moranbah North, yes. 27 Α. 28 29 Q. Grosvenor? Α. Yes. 30 31 Oaky North? 32 Q. 33 Α. No. 34 And Grasstree? 35 Q. 36 Α. No. 37 But all three of you exercise similar functions and 38 presumably carry them out in a similar way, in your 39 experience? 40 Α. Yes. 41 42 In your affidavit, you speak about the relationship 43 with site safety health representatives. Obviously, they 44 are based on site, whereas you are some hours' drive from 45

Α.

That's correct.

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any of the mines that you are concerned with; am I right?

Q. So would you just tell us in your words what is the importance of that relationship?

A. I think it's extremely important. They're our eyes and ears out there, and they tell us if something is happening that they can't deal with or that sort of thing, yes. So it's a very strong relationship in some cases.

Q. Do you try to cultivate a relationship with the SSHRs? A. When we can, yes.

- Q. How do you do that?
- A. We hold safety conferences every 12 months, where we invite all the SSHRs to come along, and provide some education and training at those seminars, week long.

- Q. Can you tell me why the union takes it on itself to do that annual training?
- A. From a personal opinion, I think that it's done to educate the SSHRs in their role and --

- Q. Is that advantageous to you, in the long run, that they be educated?
- 24 A. Yes.

- Q. So on that footing, the union pays for I think it is an annual conference of some kind, is it not?
  - A. That's correct, yes.

- Q. It goes for, what, four days?
  - A. Yes. It starts at lunchtime on Monday and goes to lunchtime on Friday.

Q. Apart from the opportunity that that gives you to educate and network a little bit, in terms of day-to-day operations is there some method that you use to cultivate the necessary relationship so that the lines of communication are good?

A. When we do inspections, we make sure that they're there and they come with us during that, and we try and work around their rosters, between the day and night shift, say they're on day shift, so they can attend with us at those inspections. At the conference, we talk closely with - because obviously the industry is still chugging along, so we talk with them during that conference, we have brief one-on-ones and stuff like that.

- In the course of the year, do you, for example, feel 1 2 a need to have a regular catch-up, be it by phone or by way 3 of meetings, say weekly or monthly? Does anything like that occur?
  - At their request, yes, we would do that, but yes. Α.

6 7 Q. It is not a fixed program?

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- No, no, we don't have an outlined agenda or that sort of thing where we meet each SSHR every six months or something, no.
- You communicate as needs be? 12 Q.
- Α. That's correct, yes. 13
- According to issues that arise? 15 Q. 16
  - Yes. Yes, that's correct. Α.
- You mentioned inspections. Do you have any program of 18 regular inspections or are they done as need be? 19
  - We have a system where we have to try and get around to all the mines once a year and then all undergrounds twice a year, if we can, and we have a database where that gets put up. The ISHR that actually attended the mine actually fills that in, so then we can work out which pits are falling behind and go from there, schedule inspections from there.
  - In the inspections that you do, is there like a checklist or some systematic approach to the things that you intend to do, or is it fashioned to the particular needs at the time?
  - It will be fashioned to the particular needs. is an event or something that has occurred and it's a short notice - it might be a complaint and it's a short notice complaint, we'll just give notice and then head to the If it's a scheduled inspection, we will give a little bit more notice, so the companies know that we're coming, because we have to give reasonable note. will probably do a bit of pre-work, which is check for HPIs that have occurred, and then go to the mine from there.
  - Prior to doing an inspection, would you make contact with an SSHR to determine if there are any current issues? Yes, obviously that's right, and then there would be some - the notification that we send to the SSE is copied in to the SSHR as well.

Well, the notification, does that just advise that you 1 2 wish to attend on a certain occasion, or does it give 3 a list of things that you are proposing to do? There's either. It can be - depending on who is - on what the issue is, I might ask to review some documents 5 when I first get to the mine, so I will include them so 6 7 they're ready for me when I get there. 8 9 We were talking about the relationship with the SSHRs. You note in your affidavit that you have a good working 10 relationship with those at Moranbah North? 11 That's correct. 12 Α. 13 Q. 14 It so happens that they are permanent, full-time employees there? 15 Α. Yes. 16 17 Are they members? Q. 18 Yes. 19 Α. 20 21 Q. That connection presumably makes it easier to establish and maintain lines of communication? 22 23 Yes, I suppose you could say that. They are more willing to discuss matters with us, it would appear, 24 generally. 25 26 Q. More willing than what? 27 Than people that aren't members. 28 Α. 29 Q. I think you use Grosvenor as an example of that? 30 Yes. 31 Α. 32 33 Just looking at paragraph 15 of your affidavit, you say that it is problematic having an SSHR who is a labour 34 hire employee, and so on for the rest of that paragraph. 35 Just take a moment to have a look at that. 36 Α. Yes. 37 38 Firstly, is that an opinion of yours or is it based on 39 something more concrete? 40 Oh, it's obviously my opinion, but --41 42

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a safety conference.

Q.

I want to see what supports your opinion.

Yes, well, if we use that example, the people from

Grosvenor, or the SSHRs from Grosvenor, have never attended

- 1 Q. In how long?
- A. Well, not since the eight years I've been in the role.

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- Q. They have been invited, I presume, from what you said earlier?
- A. Yes, yes. We send a copy out to the SSE as well, as part of the invite.

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- Q. You mentioned that there can be a turnover of SSHRs, but, in truth, some contract workers work for years at the mines, don't they, on repeat contracts?
- 12 A. Yes, that's correct, yes.

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- Q. Well, that turnover that you speak of wouldn't be applicable in that kind of scenario, would it?
- A. Well, it may be. It depends on who the SSHR is at the time.

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- Q. Is that opinion that you express in paragraph 15 to contrast Moranbah North with Grosvenor?
- 21 A. Yes, I would think so, yes.

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- Q. Have you been at Mackay throughout the eight years that you have been serving?
  - A. Yes.

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- Q. So in terms of underground mines that we are concerned with, it's Moranbah North and Grosvenor that provide your experience base; correct?
- A. Yes.

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- Q. Let's go a little bit wider than that just to understand. Is that issue that you mention at paragraph 15 reflected in other mines for which you might be responsible beyond the ones that this inquiry is directly concerned with, or is it confined to Grosvenor?
- A. Offhand I can't think of any other area where that does apply.

- Q. So far as the Grosvenor experience is concerned, you talk about that at paragraphs 19 and onwards. I hear what you say about their not attending the conference, which is a useful opportunity for networking, education and so forth, but you say that you have been unable to develop a relationship. Could you describe for us what efforts you
- a relationship. Could you describe for us what efforts you
   have made in that respect?
- 47 A. Well, obviously invitations to the safety conference

1 and inspections. 2 3 Do they accompany you on inspections when you go to Q. 4 Grosvenor? They haven't, no. 5 6 7 You notify them that you are going to attend? I can't be a hundred per cent certain, but I don't 8 9 think there was any there when I first went out there to the mine; there was no elected SSHRs. There was a safety 10 representative, and he did attend. 11 12 Over eight years, you would have done numerous 13 inspections at Grosvenor, wouldn't you? 14 Offhand I can't - I've done inspections at Grosvenor, 15 16 ves. 17 I was thinking back to the program that you mentioned 18 earlier, that you visit the mines, what, at least annually, 19 don't you? 20 21 Α. We try, yes. 22 23 Q. On such inspections as you have had at Grosvenor, have you liaised with the SSHR to see if he would accompany you 24 or wish to accompany you on an inspection? Do you see what 25 I'm asking you? Did you initiate contact --26 No. 27 Α. 28 29 Q. -- with the SSHR for that purpose? Apart from sending out the notification that I was 30 31 coming to site, no. 32 33 Q. Could you confirm for us that you did issue a notification to the incumbent SSHR? I assume you do that 34 by email: right? 35 Yes. 36 Α. 37 Did you send an email to the SSHR or include the SSHR 38 in the notification? 39 I wouldn't have, no, because I didn't know who they 40 41 were at that time. 42 We're talking about a long time, aren't we - eight 43 Q. 44 years? 45 It doesn't mean that it's the same SSHR for eight Α.

years.

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Q. 1 No. 2 Α. It can be multiple people. 3 I understand. But over that time frame, have you 4 Ω. given one or more notifications to an SSHR about your 5 intended inspection? 6 7 At Grosvenor? 8 9 Q. Yes. Apart from sending it to the SSE, no. 10 Α. 11 Why would you not include the SSHR by copying an email 12 Q. to that person or persons? 13 I don't believe I had details for him or them. 14 Α. 15 Well, with due respect, that would not be difficult to 16 ascertain, would it? 17 Sorry? Α. 18 19 20 Q. It wouldn't be difficult to find out who the rep was, would it? 21 No, I suppose not. I could have rung, yes. 22 Α. 23 The SSE would tell you if you asked, wouldn't he? 24 Q. I believe so. 25 Α. 26 So when issues arise that you wish to follow up on 27 concerning Grosvenor, have you attempted to make phone 28 contact to try to establish a line of communication there? 29 Sorry, can you repeat that question? Α. 30 31 Presumably issues that you want to follow up on arise 32 Q. from Grosvenor mine from time to time? 33 34 Α. Yes. 35 36 Q. Would that be fair to say? Yes. 37 Α. 38 I'm asking you, when such occasions arise, whether you 39 40 have initiated phone contact to the SSHR or one of them to discuss the issue? 41 42 Α Nο 43

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Q.

Α.

mine.

365 S WOODS (Mr Rice)

I haven't dealt with too many issues from Grosvenor

Is there some reason?

You have said on that same subject at paragraph 22 1 that you prefer SSHRs to be union members because they are 2 3 more effective in the role. How does their being union members make them more effective, in your experience? I believe they are not as fearful for their job as -5 the precarious employment arrangement makes it a little 6 bit - and this is what we hear from the blokes on the sites 7 as well, is that, "I don't want to be seen with you", and 8 all that sort of stuff, "because it may mean that I get the 9 arse or get unemployed." 10

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Q. To be fair to you, I asked you a moment ago about your notification to the SSHR about a site visit or your attempts to contact the SSHR to discuss any issue that might have arisen. Have you had any experience of any of the SSHRs at Grasstree contacting you --

A. No

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- 19 Q. -- for discussion or assistance with any issue?
- 20 A. No

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- Q. So is there any communication at all between you and the SSHRs at Grosvenor?
- A. No, none.

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- Q. None?
- A. None, except after post May 6.

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Q. Well, that being a very significant event. Did that really compel that you come together?

A. Yes.

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Q. You mentioned a moment ago that in conversations with workers at Grosvenor, you have heard it expressed to you that workers don't want to be seen with you; is that right?

A. That's correct.

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- Q. Are you able to tell us with what frequency that has occurred?
- A. Not offhand, no, but like, I can't give you a figure, yes.

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- 43 Q. But, what, more than once?
- 44 A. Yes.

- 46 Q. Many more than once?
- 47 A. I would say it would be definitely many more than

1 once.

- Q. In paragraph 23 you talk about that, and you say that "we" that is you and your colleagues have formed the view, speaking of the SSHRs, that they will be too scared to talk to you. Is that comment, as the sentence reads, referable to SSHRs?
- A. Yes, that's talking about SSHRs, yes.

- Q. In the last sentence of that, where you say, "We have also had people say to us while we have meetings", et cetera, are you speaking there about workers?
  - A. Yes.

- 15 Q. Who are not SSHRs?
  - A. Yes, workers, yes.

- Q. You give an experience in the first part of paragraph 24. Are you able to give us any more detail about the experience that you describe, that you have observed some people don't wish to engage with you at the mine?
- A. I generally know a few people that work at Grosvenor, and it's a different the relationship I had with them from working with them before at different mines is different when you go to site at Grosvenor.

- Q. What do you attribute that to?
- A. I think it's because I'm well, I'm employed by the CFMEU and I think that's why they they're a bit nervous to come and talk to us about anything in case it can be considered that they're making complaints or that sort of thing.

- Q. Workers have said that to you, have they, according to your previous evidence?
- A. Not that question there; it actually goes to the people I personally know. That one above goes to people, coal mine workers, at meetings that I wouldn't know and wouldn't have a relationship with.

Q. Understood.

- THE CHAIRPERSON: Q. Mr Woods, these workers to whom you are referring, are some of them members of the CFMMEU but also labour hire employees?
- 47 A. Some would, yes.

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Q. Is that done in any structured way? Do you have the

can't deal with industrial matters; it's safety and health

only, so - yes.

- opportunity, for example, to publish anything, to send a circular around, or an email promote your services is really what I'm interested in?
- Yes, we have sent out safety alerts, or one of us has 4 send out safety alerts out to all general mines, and on 5 that it explains the powers and functions and that sort of 6 7 We've done it at our forums that we hold. generally at other meetings throughout the year, like, if 8 9 we get invited to attend a meeting of certain branches, we attend there and explain to everyone that's there. 10 attended meetings, and if there has been an accident or 11 that sort of thing, we get out and talk to people about 12 what our role is and that sort of stuff as well. 13 I don't think we've sent out any circulars or anything like 14 15 that.

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- Q. Do you think, then, from your interaction with workers that it is appreciated that you are an industry rep and not a union man as such?
- A. I think once you have the discussion with the coal mine workers, then they generally understand that there is a difference, yes.

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- Q. And you would expect the word would spread about that, would you?
- A. Yes.

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- Q. Is that the way you approach it?
- A. Yes.

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- Q. Speak to workers and the word gets around is that your approach?
  - A. That's correct.

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- Q. Do you get many complaints made to you? One of your functions is to investigate complaints. Do you get many complaints in your function?
  - A. Yes, yes, yes.

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- 40 Q. Is that a big part of your work?
- A. Yes, it's a and obviously we're cognisant of the fact that we're only hearing one side, but, yes, we do get a number of complaints, yes.

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Q. Do you find that the person who makes a complaint identifies themselves as to whether they are a union member or not?

1 2	A. Some do. Some will send complaints in writing and with no return address, so you can't actually give feedback
3 4	to the event or your investigation.
5 6	Q. When you receive a complaint, do you check whether the person is a union member or not?
7	A. Yes, we do, yes.
8 9	Q. Is there a question of fairness, in your mind, in
10 11	terms of prioritising complaints, that members have paid for you to advocate for them and others haven't?
12	A. I suppose, yes, that does cross my mind when you take
13 14	a complaint, yes.
15	Q. It's only reasonable, isn't it, in a sense, that some
16 17	pay and some don't? A. Yes, that's correct.
18	A. 165, that's correct.
19	Q. And you are conscious of that; correct?
20 21	A. Yes.
22	Q. Do you know whether you get complaints from labour
23	hire workers?
24 25	A. Yes.
26	Q. Are you able to assist in what proportion to
27	complaints overall?
28 29	A. Not by numbers, no, but we do get a number of complaints from labour hire.
30	
31	Q. How do those complaints rank in the priorities
32 33	compared with complaints made by union members?  A. Well, just because they're labour hire doesn't mean
34	they're not union members. Obviously that will be part of
35	the process in investigating the complaint.
36 37	Q. Perhaps my question wasn't clear enough before. Do
38	you get complaints from workers who are not union members?
39	A. Yes.
10 11	Q. Are you able to say in what proportion you receive
12	complaints from people who are not union members?
13 14	A. No, no. No. We do receive complaints from people that aren't union members, yes.

members, can you say?

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46 47 Do you get as many from that source as you do from

1 2 3	A. I would say it's probably about a quarter, if I had to add a figure, yes.
4 5 6 7 8 9 10	THE CHAIRPERSON: Q. And yet they make up the majority of workers at the mines you look after?  A. The majority of mines that I look after are probably - you would have to say from the figures that were provided before, which I don't know if they're correct or not, but just say they are, then, yes, you would have to say that the majority of them would be non-union and - yes.
11 12 13 14 15 16 17	Q. So if you get a complaint from a non-union member, is that dealt with differently in any way to your dealing with a complaint by a union member?  A. It's the same process, but obviously if you're dealing with something at the time, you might prioritise that
18 19 20 21	<ul><li>Q. The union member's complaint over the non-union member's complaint?</li><li>A. Yes, yes.</li></ul>
22	THE CHAIRPERSON: Yes, Mr Rice.
23 24 25 26 27 28 29 30	MR RICE: Q. You speak a little bit about the inspectorate investigations from paragraph 27 onwards of your affidavit, and you contrast what you describe as recent times to things that have happened in the past; correct?  A. Yes, that's correct.
31 32 33 34 35 36	Q. Looking at paragraph 28, you said that you used to get regular information of certain kinds. In paragraph (b) you refer to "inspection reports". Would that be mine record entries?  A. Yes.
37 38 39 40	Q. And "directives" - would they also be mine record entries or associated with mine record entries?  A. Yes.
41 42 43 44 45	Q. And you used to get that because you were on a distribution list until earlier in the year; is that right?  A. That's correct.

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So for those two items, we can connect that to the  $\,$ 

email that you received saying, "We're not going to do that

any more"? 1 2 Yes, that's correct. 3 Newsletters and safety bulletins - would they not be 4 5 available on the internet? Yes, it's a little bit difficult to get around, but, 6 yes, you can get them off their website, yes. 7 8 9 You have to go and look for them? Q. Yes, yes, and it's not an easy system. 10 actually got to do a search, and it brings up four 11 different inspectorates instead of just the Department of 12 Mines and Energy. 13 14 You're saying their website is a bit hard to 15 negotiate? 16 Yes. 17 Α. 18 Did you previously get such things directly, for 19 Q. example, by email? 20 21 Α. Yes. 22 23 Q. That has stopped as well, has it? Not the newsletters and safety bulletins - the safety 24 bulletins and safety alerts, that sort of stuff, yes, we 25 still get them. 26 27 28 Q. By email? 29 Α. Yes. 30 31 And investigation reports - what kind of investigations are you talking about? 32 33 If they go to the mine to have a look at an HPI issue or something like that, then we would get a copy of that. 34 35 36 Well, any inspection creates an MRE, doesn't it, in your experience? 37 Yes. Α. 38 39 So, again, if you talk about investigation reports, we 40 can put that in the category of MREs, can we? 41 42 Α. Yes. 43 You talk a little more about inspections and 44 investigations a little later in your affidavit at pages 11 45 and 12. If you wouldn't mind, if we could go to 46 paragraph 71 for discussion, are you speaking there about 47

- investigation of serious accidents, or what is the context 1 2 for paragraph 71?
  - Yes, that's probably in respect it's in respect to a fatality.
  - Fatalities, okay. You conclude that by saying that not being provided with interview transcripts, et cetera, makes it difficult for you to do a "fulsome" investigation. I just note that word because, as I think you would know, in the Act you have a function of participating in investigations. So what do you see your role as, given that you describe that you have difficulty in doing a fulsome investigation? How do you connect that to the
- function under the Act? Well, obviously the reason that we collect evidence is 15 to do our own sort of gathering to try and come up with 16 nature and cause of the accident. Understanding that we 17 are only able to participate - and obviously that has 18 occurred, and when we get all this, we try and put it 19 together to see if there is any advice that we can give 20 or - in that way, yes. 21
  - Q. With due respect, your resources wouldn't compare with that of the inspectorate in terms of determining nature and cause, would it?
  - Α. No, no.
    - Is it more a case of wanting to know what the inspectorate is up to than actually conducting a full and separate investigation, or not?
    - I don't know what you mean by "what they are up to".
    - Q. Well, you would be aware that they have a responsibility to conduct full investigations? Yes. Α.
    - And they aim to determine nature and cause and they have more resources than you do, do they not?
  - Α. No, that's correct.
- 41 So I'm wondering if your interest really is to 42 ascertain the progress of their determination of nature and cause rather than attempting to conduct a full and separate 43 kind of investigation? 44
- No, I don't think it's to find out where they're up to 45 46 or what they're doing. I believe that we try and come up with the same - we try and do an investigation to see what 47

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1 2	the cause was. Yes, we are limited in resources and that, but we still try and work out what occurred.
3 4 5	THE CHAIRPERSON: Q. How do you actually do that? What do you do? Say someone is injured. What do you actually
6 7	<ul><li>do by way of investigation?</li><li>A. Well, we obviously take photos, that sort of stuff,</li></ul>
8	gather what we can at the time from the scene. The three
9	of us sit down and try and work out what possibilities
10 11	there are from the event and then go through and try and work out, ascertain what occurred at that time.
12	
13	Q. Do you have any evidence from witnesses?
14 15	A. No, and that's the issue. No. Only what we talk to other coal mine workers on at the scene, who may have been
16	at the scene at the time.
17	
18 19	Q. You do speak to those A. Yes.
20	A. Tes.
21	Q who may be witnesses to the accident?
22	A. Yes, yes, but obviously we don't get to everyone, and
23 24	it's not a - there's no transcript of that. It's only what we ask them and they tell us.
2 <del>4</del> 25	we ask them and they terr us.
26	Q. And you take notes of that?
27	A. Yes.
28 29	Q. But you don't get access to perhaps the eyewitnesses,
30	the critical witnesses to what occurred?
31	A. No, no, unless they wanted to come and see us and talk
32	to us, yes.
33 34	Q. You don't approach them?
35	A. Yes, we try, yes.
36	
37	MR RICE: Q. You say that you try - with what degree of
38 39	<pre>success, Mr Woods? A. Obviously if they are a union member, they are happy</pre>
40	to come and talk to us, normally, and they will make
<b>1</b> 1	themselves available to have a chat.
12 12	O It is many difficult if you are dealing with some
13 14	Q. It is more difficult if you are dealing with someone who is not a member?
<del>15</del> 15	A. Yes, or someone who may be in the management structure
16	higher up, if you know what I mean, yes.

- 1 I don't want to overgeneralise, but at the risk of 2 doing so, is it a fair summary from what we have discussed 3 so far that you find your lines of inquiry are more fruitful whenever you are dealing with union members by contrast with those who are not? 5
  - As a general statement, yes, that would be correct.

7 We haven't talked about HPIs yet, so maybe we will do 8 Q. 9 Could you just have a look at paragraphs 100 and 101 of your affidavit? I was just interested to see in 10 paragraph 101 that you describe or give perhaps an opinion 11 that gas exceedances are an inevitable part of coal mining. 12 Is that your opinion? 13

> Yes. Α.

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- Q. Based on what, Mr Woods?
- Α. Just my experience.

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But why do you say that they are inevitable? Is it because they keep happening or for some other reason? No, just - I was a deputy at a coal mine for an extended period, and I find that at any sort of time you could probably find an accumulation, whether it be a small pocket or someone's interrupted the bag ventilation or you have a blocked flame arrester and it causes an accumulation.

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- There could be a host of reasons, I suppose? Q.
- That's correct, yes. Α.

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One feature of the HPIs is that there are so many not confined to methane but across the board. You get notifications of - I think there might even be a figure in your affidavit somewhere, but probably 30 or 40 a week? Yes, something like that, yes.

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Q. Do you have to prioritise those in some fashion? Obviously if - you're talking about what we do with them when we get them?

- Q. Yes.
- 41 42 Okay, so there will be a verbal notification first, and then within about 48 hours we will get an email with 43 the written notification attached. Prior to the events of 44 6 May, I sent them on to the administration lady, who puts 45 46 them into a drive in Brisbane, a computer system in Brisbane. I also copy in the other two ISHRs, so they're 47

aware of the same notification that I've received. 1 2 that, they get entered then onto a system under the mine 3 and the year that it occurred. 5 Perhaps if you would look at paragraphs 107 and 108, Q. it seems as though one of the features of the notifications 6 7 of HPIs is the fact that you are a good two to three hours' drive away from the mine, so there is that difficulty in 8 responding; is that correct? 9 Yes, that's correct. 10 Α. 11 The second feature seems to be, from paragraph 108, 12 Q. that by the time you get a notification, the mine has 13 already taken action to try to resolve the situation? 14 Yes, that's correct. 15 16 17 Is that reflected to you in the notification you get, either verbally or in form 1A? 18 Both, yes, and the conversation that we have with 19 either the SSE or his delegate is - that conversation is 20 about what was the cause, how long did the event occur for, 21 what have you done since, that sort of thing. 22 23 24 Do I take it that for the most part, you get, from your point of view, a sufficient body of information in the 25 form 1A for your purposes? 26 I think so. It would be good to have a look at the 27 investigation report, but we don't get sent them. 28 29 Q. That's the subsequent form 5A? 30 31 Α. Yes, yes. 32 33 Q. Is that what you are talking about? Α. Yes, yes. 34 35 36 Q. Have you had occasion to ask for that report? I have, yes. 37 Α. 38 Q. And have you received it? 39 In some occasions, I have received it, yes. 40 Α. 41 42 Depending on, what, the circumstances, or depending on

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Q. You have told us about how these documents are processed in your office.

Depending on the mine, yes.

the mine, or what?

Α.

1 A. Yes.

- Q. I'm wondering if you have the capability that is to say, the time and the resources to look at HPIs that might be repeating themselves at a given mine so that you can see what issue there might be from a trend or repetition?
- A. I'm not aware if the other two have searched on that database, but I don't think that I have. It depends like, post 6 May we understand that there were some issues with the system, so post 6 May I talked with the admin manager in Brisbane and she has actually entered we've got a new system now where we enter it in FileMaker Pro and there is an OH&S thing there, which actually puts them in under the mine and what the event was classified as, so it makes it easier to search. So post 6 May, we could do it. Pre 6 May, I'm unsure whether any of the others did, but I didn't.

Q. But that event prompted you to change your method of review of these things; is that right?

A. Yes.

Α.

Q. Correct?

- Q. Is it correct, though, taking paragraphs 107 and 108 of your affidavit together, that by and large, if we're talking about an incident that didn't result in any injury warranting you to go to the mine and make some inquiry, you regard the information you get in the form 1A typically as sufficient for you to see what's happened and that the mine is taking action?
- A. Yes, and obviously it has been released by the inspector.

Q. That scenario of being notified of an HPI which is an exceedance without injury, is that by contrast with any occasion of injury to a person, in which case you would go to the mine to make some inquiry; is that right?

A. Yes, that's correct.

Yes, that's correct.

- Q. Where there is an injury and we're talking about an injury that qualifies as a serious accident; is that the demarcation?
- A. Yes, I believe so, yes.

1 Q. In that event, do the three of you, all three of you, go to the mine and attempt to make inquiries? 2 3 In general, yes. Α. 4 5 Q. Can I ask why all three of you go? 6 Α. Obviously --7 8 Q. Is it just a habit? 9 We've been talking about fatalities, and so, yes, it's a major event in the industry, so, yes, and there's more 10 experience between the three of us, and then - so, yes. 11 12 MR RICE: That's all I have, Mr Martin. 13 14 THE CHAIRPERSON: 15 Q. But you also go if there is an ignition of gas; is that right? 16 Yes, we could, yes. 17 18 Q. I was just going from paragraph 109: 19 20 21 If there has been an ignition of gas, or if a coal mine worker has been injured by gas, 22 23 I will always go straight to the coal 24 mine ... 25 Paragraph 109. 26 Yes, I believe that, "If there has been an ignition of 27 gas or if a coal miner has been injured by gas" - yes. 28 29 Tell me if it's not quite right. We can amend the 30 Q. 31 paragraph. If the coal miner has been injured by that gas, by 32 33 that ignition. 34 35 Right, okay. Do you work a consistent shift or are there different shifts for you? 36 No, we all work day shift. 37 Α. 38 Q. What hours are they? 39 40 Α. From 8 till 4.30. 41 42 Could I ask what a typical day involves for you? Obviously you don't go to the mines every day? 43 Α. No, no. 44 45 46 Q. What is a typical day for you? We head over to the office. First of all, I will do 47 Α.

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1 notifications for HPIs. I send them away.

Q. To whom?

 A. To the admin lady and the other two ISHRs so we're all aware of what has occurred. It depends whether I'm working on something previously which has been left over, I'll try and work through that.

Q. Do you mean an investigation?

A. Yes, yes. That sort of stuff. Or a complaint, it may be a complaint. I might be sending an email with what I call a mine record entry to the mine asking for some documents, so I can review. That sort of stuff.

- Q. Review in relation to what?
- A. To the complaint. So it may be, oh, I don't know, has the system been followed when a bloke's been taken through his fitness for duty or his medical, you know, that sort of thing.

- Q. When you participate in an investigation, do you create a report of some sort?
  - A. We have in the past, yes.

- Q. Every time or most times?
  - A. Generally most times, yes.

- Q. Do you provide that report to anyone?
- A. Well, I haven't done one, but I'm aware that it has been done and been provided to other people.

- Q. I mean, do you provide a report to the inspectorate? You are participating in their investigation. Do you provide a report to them?
  - A. I haven't, no.

- Q. So how do you actually participate? The word rather suggests that you are engaged in the investigation and there is cooperation. How do you get across to them your impression of the accident and your cause, perhaps, for the accident?
- A. Well, obviously there would be discussions, ongoing discussions, during an investigation process. This is what used to occur. It's sort of since the relationship broke down, there hasn't been in my words, it hasn't been as --

Q. Cooperative?

1 2	A. Yes, cooperative.
3 4 5 6 7 8	Q. But it is no more formal than that, rather, just talking about it, exchanging views orally, verbally?  A. Well, that's what I'm aware of, but I'm certain that there's another person going to give evidence that may have - I'm aware that he's provided reports to
9 10 11	THE CHAIRPERSON: All right. Thank you, Mr Woods. We will wait to hear, then. Mr Holt?
12 13	<examination by="" holt:<="" mr="" td=""></examination>
14 15 16 17 18 19 20 21	MR HOLT: Q. Good morning, Mr Woods. Just one matter, perhaps, if we can clarify what I think might be a mistake in your affidavit. Could we have a look, please, at paragraph 51 of Mr Woods' affidavit. This is a note about something which occurred at the Moranbah North coal mine. The circumstances are less important than the fact that you note here that you had been told of a particular thing by the SSHR, and you had said:
23 24 25	Had the SSHR not contacted me about this, I would not have known about it
26 27 28	Do you see that? A. Yes, yes.
29 30 31 32 33	Q. You refer there to an annexure to your statement, SW-3, which was a letter that you wrote in follow-up to the SSE, making several perfectly sensible inquiries about what had occurred?  A. Yes.
34 35 36 37 38 39	Q. Can we just have a look at that document, please. It is at 0043 of this document. This is the letter that you are talking about, the communication with Mr Stephan, Paul Stephan A. Yes.
40 41 42 43	Q who is the SSE? A. Yes.
44 45 46	Q. You can see there it was a note sent on 1 June 2020, and it says:

Today, the 1st June 2020 at 07.43 hours

I received a text from Underground Mine Manager - Mr Michael Lerch ...

Do you see that? A. Yes.

Q. So you would accept, then, that you were in fact first notified of that incident by Michael Lerch, the underground mine manager, by text message, contrary to what you had indicated in your affidavit, which was that you had learnt it from the SSHR?

A. Yes.

Q. Thank you. Coming, then, to some of the issues that Mr Rice was asking you about - and I'm going to focus here in particular on the things that you say about the SSHRs and the relationship with the SSHRs at Grosvenor. Do you understand the topic that I'm talking about? I'm talking about the relationship and your understanding and views of the roles and functions of the SSHRs at Grosvenor, which are set out from paragraphs 19 to 24 of your statement. A. Yes.

 Q. Might we have those up, Mr Operator? I think that would be helpful, in the circumstances. Obviously enough, Mr Woods, and as you explained to Mr Rice, what you have expressed in this part of your report are your opinions, your views as to how things are operating and why they are operating in certain ways?

A. Yes.

 ${\tt Q.}$  You also explain impressions, might I suggest, that you have received from others who you have spoken to, as you discussed with Mr Rice?

A. Yes.

Q. While, of course, those lived experiences and impressions are important, you would accept also that it is important to understand what the evidence base is for those ideas, for those opinions that you hold, how accurate or not accurate they are in fact; that's important?

A. Yes.

Q. Good. Now, if we then can have a look at a couple of the things that you have talked about today firstly, before we come to that topic. One of the things you said about the SSHRs - that is, the SSHRs at Grosvenor - was that they

didn't attend the safety conference? 1 2 Α. Yes. 3 As I understood what you said to Mr Rice, the union 4 Ω. safety conference is the primary way in which you maintain 5 communication and relationships with SSHRs? 6 7 Α. Yes. 8 9 I think ultimately you might have suggested what Q. I think was implicit in Mr Rice's questioning, which was 10 that that conference is obviously a union-organised 11 conference - yes? 12 Α. Yes. 13 14 15 Is it true that the majority of people who are attending are in fact already union members? 16 Yes. 17 Α. 18 Now, you are aware also, I think, that there is a sort 19 Q. of whole-of-sector conference each year called the 20 Queensland mining safety conference, which occurs each 21 22 year? 23 Α. That's correct. 24 25 Q. And you attend that, I'm sure? Α. No. 26 27 28 You don't attend that. In any event, in terms of attending conferences talking about safety issues, it 29 wouldn't surprise you, would it, to know that SSHRs attend 30 those conferences, or that conference? 31 Yes. 32 Α. 33 But, equally, in terms of your conference, that is, 34 the union-organised safety conference, I imagine you would 35 hope that given we're talking about Anglo Grosvenor, let's 36 talk about Anglo Grosvenor - you would hope that Anglo 37 Grosvenor management would tell their SSHRs about the union 38 safety conference - yes? 39 Α. Yes. 40 41 42 And you would hope that they would offer for them, in fact, invite them to go? 43 44 Α. Yes. 45

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And you would hope that they would offer them leave on

that basis so that they weren't suffering financially?

1 A. Yes.

Q. And I take it you would be pleased to know from me - and there will be material in this inquiry later - that that's exactly what happened, that the SSHRs at Grosvenor are offered to attend and given leave in order to do so? So you would be pleased to hear that, I would imagine? A. Yes.

Q. Thank you. Dealing, then, with this issue of the relationship between the ISHRs, or you in particular, and the SSHRs at Grosvenor, you note in your statement that you haven't developed contacts with them, as you did not have contacts for them and they didn't seem interested. That's what you have said in your statement?

A. Yes.

Q. You also say that the SSHRs - and this is in the bit about Grosvenor - are frequently changing and you have been unable to keep up with those changes?

A. Yes.

- Q. Again, that last statement, that they have frequently changed and you have been unable to keep up with the changes, I'm wondering what the evidence base is for that proposition. Who are you talking about, and when did they change?
- A. Well, in between inspections, I didn't know that Reece, Mr Campbell, had changed and taken up the role of SSHR.

Q. Between which inspections, Mr Woods?

A. When I did inspections at the mine.

- Q. I understand that. I'm talking about when?
- A. Oh, without looking at some documents, I can't --

 Q. So is that the single example - and I will come back to whether it is accurate or not in a moment. Is that the single example which is the basis for the proposition that SSHRs are frequently changing and you have been unable to keep up with the changes?

A. Yes.

Q. You also say of the relationships with the SSHRs at Grosvenor that the SSHRs who are labour hire are problematic because of turnover, lack of experience in the

1 role, and it can be difficult to keep up with who has the 2 role? 3 Yes. Α. 4 5 Tell me this: let's take 6 May because of the way the Prior to 6 May, were you 6 terms of reference are framed. 7 aware of who the SSHRs were at Grosvenor? 8 Α. No. 9 10 Q. That was a fact that would have been pretty easy for you to find out, who the SSHRs were in fact at Grosvenor? 11 12 Α. Yes. 13 14 Q. And you never attempted to find out who they were? 15 Α. 16 So I'm interested, then, when you said "they didn't 17 Q. seem interested in engaging with me", if you didn't know 18 who they were, how is it that you were able to form the 19 view that they weren't interested in engaging with you? 20 Oh, that's probably from the event on 6 May. 21 Α. 22 23 0. We will come back to that in a moment. In any event, 24 you have attributed, again as a matter of impression at least or opinion, status as a labour hire workforce, in 25 effect, or a labour hire employee or contractor, to this 26 high turnover and lack of interest by the SSHRs in a 27 relationship with you and Grosvenor; is that right? 28 29 Α. Can you just repeat that question? 30 31 Sure. You have indicated in your affidavit that one of the reasons why you consider you've been unable to 32 33 establish a relationship was because the SSHRs are frequently changing - 3yes? 34 Yes. 35 Α. 36 37 as labour hire folk rather than as employed Anglo folk? 38 Α. Yes. 39

As I understand it, you attribute that to their status

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Now, given that you didn't know who the SSHRs were, Q. may we take it that you also didn't know anything about what their status in fact was? Α. Yes.

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So if I told you that of the two relevant SSHRs at that time, one was a labour hire person, Mr Reece, and the other was in fact an Anglo employee, you can suddenly see that we have both examples there -yes?

3 A. Yes.

Q. But you in fact indicate you had no joy in establishing a relationship with them, either of them?
A. Yes.

- 9 Q. But you didn't know who they were?
- 10 A. Yes, that's correct.

- Q. Equally also, by the way, given you didn't know who they were, you probably didn't know that each of them had in fact been employed by Anglo at Grosvenor since April 2014?
  - A. No. I didn't know that.

- Q. Did you also know or not know that each had been appointed SSHRs by vote in accordance with the statutory regime since September 2018?
- A. No, I didn't know that.

- Q. And had maintained those roles from 2018 right through until the events that we are concerned about here, indeed, right through until now?
  - A. No, I didn't know that.

- Q. So now that you know those things, would you accept that there is at least a significant risk borne out by what we have just been discussing of you having impressions of people and their motivations and their roles and even the facts of their employment which might not be borne out in reality?
- A. I suppose you could say that.

Q. Thank you. Again, I'm not trying to deprecate for a moment the critical importance of the Board understanding how coal mine workers are in fact perceiving these issues - that's really important, right? But you would also understand that it is critically important to be factually accurate about those things?

A Yes

Q. Thank you. On that note, I suppose, you have made some claims in your statement about more generalised views of the workforce at Grosvenor and the way in which they felt about talking to you when you came to site - yes?

1 A. Yes.

- Q. Can we just tease that out. You explained I think to Mr Rice earlier that you try and do inspections of coal mines annually?
- A. We try, yes.

- Q. In terms of Grosvenor, then, from the records that we have and which are before the board, the previous inspection that is, prior to the May incident had occurred in January of this year, January 2020?
- 12 A. Not by me, no.

- Q. No, I was going to say that. Not by you; in fact, by Mr Watts?
- 16 A. Yes.

- Q. So prior to that, then, just so we've got a sense of your experience actually on the site, which appears to be the basis for some of the views you've expressed, how long before that were you on the site?
  - A. I can't it would be a guess if I said it.

- Q. Would you mind giving us a ballpark, recognising that it's not going to be a day or a time or whatever specifically. If we take January 2020 as a marker when Mr Watts was on the site, how long before that was it when you were on the site gaining the impressions that you have discussed with us?
- 30 A. No, I wouldn't guess.

- Q. A year, six months?
- A. Like I said, I wouldn't guess. I don't know. I would have to have a look at my our records.

- Q. Sure. Can we get a sense, then, just so we understand the evidence base for the opinions you have expressed about the views of coal mine workers at Grosvenor, say if we take May of this year as a marker, if we can go back from there within that previous, I don't know let's go back to September 2018, when the new SSHRs were appointed. In that time, would you have visited that mine zero times, once,
- twice, what are we talking about?

Q. So when you describe, then, in your statement things like having - I will just make sure I get the language

I would say zero in that time.

Α.

right. I apologise. Just give me a moment. "People I know personally who work at the mine won't go near me when I attend the site" - that's an experience that is at least further back than September 2018?

A. Yes.

- Q. You mentioned something in your evidence to Mr Rice about that issue as well. You talked about attending I had a note their branch meetings as a place where those views were being expressed to you?
- A. That was a general term with all with mines.

- Q. No, I don't think it is. What do you mean by what's a branch meeting?
  - A. Like well, if there was a branch of the CFMEU at the site, they sometimes hold meetings, and that was a general term in relation to different mines, and we've attended branch meetings.

- Q. You've described the site safety health officers not accompanying you on coal mine inspections; do you recall that?
- A. I said there was a safety rep that accompanied me prior.

Q. Yes, but that wasn't my question. You were asked - you explained before that SSHOs - and it seemed to be part of the basis of your opinion for why Grosvenor was somehow different, that SSHOs didn't accompany you on site inspections; do you recall saying that?

 A. Sorry, what?

Q. You were saying that SSHOs weren't accompanying you on site inspections and you were pointing that out as a way in which the relationship wasn't working between you and them? A. Yes, I said there was a safety rep that did go with us.

 Q. You were talking - sorry, I apologise. SSHRs. You were specifically talking about SSHRs not accompanying you on site visits. You were being asked by Mr Rice about that relationship.

- Q. And you said they didn't accompany you.
- 46 A. Prior to 6 May?

Yes.

Α.

- Yes. 1 Q.
- 2 Α. Yes - yes.

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- Q. So prior to 6 May, we now know that there was an inspection in January that you didn't conduct - yes?
- 6 That I wasn't there for, yes.

7 8

- Q. So you don't know what happened there?
- 9 Α. No.

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- Can I tell you the SSHR, according to the mine record entry, was present at the invitation of the SSE and met with Mr Watts both before and after the underground visit would you accept that?
- Yes, I would accept that. 15

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- 17 As I understood your evidence just a moment ago, you think you conducted zero inspections between that date and 18 right back to at least September 2018? 19 20
  - Α. Yes.

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- In other words, you have no experience at all of the Q. SSHRs who have been appointed by statutory process from September 2018 and whether or not they accompany on trips at a11?
- Yes. Α.

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- Can we talk, then, for a moment, please, about advice about HPIs and the way in which - I'm sorry, I withdraw Let me just come back to another topic. We were all asked at the outset of this inquiry by the Chairperson to look closely at the people involved, at their own processes and their own issues. Is there anything in the comments or the questions that Mr Rice was asking you that has caused you to think about how you might do better in terms of engaging with non-union coal mine workers?
- I probably haven't thought about it since Mr Rice because I'm up here, but - yes.

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- That's fair. That's an entirely reasonable answer. Now, HPIs. You understand, don't you, that HPIs have to be reported to both the inspectorate and then to you, that is, to a person in your role?
- That's correct. Α.

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If I said that the records that we have indicate that from an Anglo perspective, at least, that advice to you

- following the advice to the inspectorate happens usually within minutes, certainly no more than an hour, would that be consistent with at least your understanding of the way in which things have worked for you?
  - A. From all Anglo mines?

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- Q. Well, let's take the ones that you are involved in, obviously enough.
- 9 A. Okay. No, that's not my experience. Some I get in excess of some time.

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- Q. In excess of some time?
- 13 A. Yes.

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- 15 Q. After the event's occurred?
  - A. Yes, yes.

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- Q. No, I'm talking about from the point at which the inspector is told, because you understand there is a joint responsibility or a dual responsibility?
- 21 A. Yes.

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- Q. So the mine has to tell the inspector and you?
- 24 A. Yes.

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Q. You understand that effectively happens at about the same time - yes? Sorry, we have a transcript, so -- A. Sorry. Yes.

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MR HOLT: Thank you, Mr Martin.

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32 THE CHAIRPERSON: Mr Roney?

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## <EXAMINATION BY MR RONEY:</pre>

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MR RONEY: Q. Mr Woods, my name is Peter Roney. I'm appearing for One Key. You might be aware of that. Just picking up on a question that Mr Holt asked you a moment ago, which he perhaps moved on from a little too early, he asked you whether you had given consideration to how you might do better in engaging with non-union members, and he framed it by reference to thinking about that since Mr Rice started asking you questions today. But it is fair to say, isn't it, that the point that you have sought to make in a number of places in your affidavit is that you do have significant difficulty in engaging with non-union membership on the mine sites that you have referred to?

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1 A. Yes, yes.

- Q. And no doubt the opportunity to consider why that is has arisen for you on many occasions?
- A. It's arisen, yes, but on the amount of occasions I couldn't tell you.

Q. It is true to say, isn't it, that in the course of expressing your impressions and opinions as they have been described, you have not gone back to any data or documentary records or any other kinds of records to see whether there is any record which corroborates your opinions about these matters that you have told us about?

A. Yes, that would be correct.

- Q. Does the CFMEU, or its new name these days does it keep records of the source from which complaints are made, for example, whether it is a union member or a non-union member, whether it is a labour hire person or not a labour hire person?
- A. No, I don't I don't believe so.

- Q. So we couldn't find that information by looking at CFMEU records?
  - A. No, that's correct.

- Q. On any occasion whilst you have had the role of an ISHR, have you ever communicated with any labour hire supplier, so the company that supplies the labour hire, to try to liaise with them about your relationship with their workers?
- A. I have had reason to write to another labour hire company, WorkPac.

- Q. I'm not here for them --
- A. No. no.

- Q. -- but I can ask you a question about it. Did you find that in your dealings with WorkPac, they were willing to engage with you about whatever it was that you were engaging about?
- A. It was actually yes, they answered the issue that was at hand.

Q. I know that this was already asked of you this morning concerning the percentages of union membership and so on, and you weren't able to give us any data about that, but

are there statistics kept within the CFMEU about what 1 2 proportion of labour hire employees are union members? 3 Α. I can't --4 5 That's something you wouldn't know? Q. 6 No, I don't know. Α. 7 8 But do you agree that it's likely or unlikely -9 perhaps help us out with that. Is it likely that the union will have kept those statistics? 10 I think we keep membership by employer, so, yes, 11 maybe, but I'm not in that department. I'm not in that 12 department. 13 14 But obviously some of these individuals might, in a 15 given month or year, be under labour supply, and in another 16 year they might be an employee of a mine? 17 That's probably correct, yes. 18 19 20 From the perspective of an outside observer, unless you saw the documentation that changed hands about who 21 their employer was, for all intents and purposes they would 22 23 look like a coal mine worker who had worked in that mine 24 for a considerable period? Yes, probably. 25 Α. 26 So in those circumstances, how would the CFMEU be 27 aware of whether they were a labour hire supply or a mine 28 29 employee? I don't - I don't know how they are aware of it, no. Α. 30 31 You have told us some of your opinions and impressions 32 about the way in which labour hire employees perform their 33 Is the reality of the matter that you don't 34 actually know whether a particular individual is of labour 35 hire supply or a mine employee on a given occasion? 36 No, no, I wouldn't know unless they wanted to tell me. 37 I suppose Grosvenor is a bit of a different circumstance 38 because the majority of coal mine workers at Grosvenor are 39 employed by One Key. 40 42 I don't know what the number of employees is at 43

41

44

45

Grosvenor, perhaps someone else can help us with this, but do you have any idea what the number of coal mine workers at Grosvenor mine is?

46 Α. No.

When you say "coal mine workers", do you mean just 1 those who are at the lower echelons of the employment 2 3 hierarchy or do you include everyone up to the SSE? No, I would say that coal mine workers, by definition, is everyone up to the SSE. 5 7

6

I accept that. So you're referring to everyone who works on the mine?

Α. Yes.

9 10 11

12

13

14

15

16

8

I can tell you that there are 406 One Key employees, or there were at the time of the incident in May this year, at Grosvenor. Can you tell us how it is that you arrive at the conclusion that the majority at Grosvenor mine were One Key employees or other labour supply employees? can't, can you?

No. Α.

17 18 19

20

21

22

- Do you know whether there were any other employees on Q. that mine site on that date or before that date, in the relevant months preceding it, who were of labour hire from some other organisation other than One Key?
- I'm not aware. Α.

23 24 25

- You can't tell us that? Q.
- No. Α.

26 27 28

29

30

31

32 33

You told the Chairperson - I think I have the right questioner there - that there was prioritisation of the complaints that were received, whether they were from union or non-union membership; you gave priority to those that came from union members. That's what you said, isn't it? Yes, yes. If they come at the same time as such, you know what I mean?

34 35 36

And do they often come at the same time? Q. No, not necessarily. Α.

37 38 39

40

41

- Q. Is there some directive or some understanding within the union that there is that priority given to union memberships' complaints?
- 42 Α. Oh, no, it's probably a personal thing.

43 44

Q. A personal thing?

Yes.

45

46 47

Q. That's the way you do it, is it?

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Α.

```
Α.
              Yes.
 1
 2
 3
         Q.
              Is that the way the other officers of the union that
         you know of do it?
 4
              You'll have to talk to them.
 5
         Α.
 6
 7
              I will have to talk to them?
         Q.
              Yes.
 8
         Α.
 9
              So you don't know what they do about it?
10
         Q.
11
         Α.
              No, no.
12
              You were also asked some questions by counsel
13
         assisting about the way in which you might be perceived as
14
         a union representative.
15
         Α.
              Yes.
16
17
              You have told us that you're wearing your CFMEU kit
18
         when you go to mine site on any occasion?
19
              Yes.
20
         Α.
21
              Is that right?
22
         Q.
23
         Α.
              Yes.
24
25
         Q.
              Do you actively promote yourself as a member of the
         union to union community?
26
              Yes, I will - yes.
27
         Α.
28
29
              And also to the actual civilian community, if I can
         call it that, the towns and so on around these mines - do
30
         you promote yourself as a CFMEU official?
31
              I wear clothes that - if that's what you call
32
33
         "promote", yes.
34
35
         Q.
              No, I mean you tell people that that's who you are?
36
         Α.
              Yes, yes.
37
         Q.
              That's the way you are seen, isn't it?
38
         Α.
              Yes.
39
40
41
         Q.
              To your knowledge, you are the CFMEU rep?
42
         Α.
              Industry safety and health rep for the CFMEU, yes.
43
              You tell us in paragraph 4 of your statement that you
44
         have actually been president of the North Goonyella lodge
45
46
         of the union for two years, two or three years, and
         vice president for five years, and you have been an SSHR
47
```

```
for two; right?
 2
         Α.
              Yes.
 3
 4
         Ω.
              So it is the last two years that you have been an
         SSHR, is it?
 5
 6
              The last two years at North Goonyella?
 7
              Well, you have only been an SSHR for two years in the
8
         entirety of your career; correct?
9
              Yes.
10
         Α.
11
              So it has been the last two years you have had that
12
         Q.
         job?
13
14
         THE CHAIRPERSON:
15
                            Sorry, are you talking about the site
         rep or the industry rep?
16
17
                        I'm an industry safety and health rep, not
         THE WITNESS:
18
         an SSHR. That was when I worked at North Goonyella.
19
20
21
         MR RONEY:
                     Q.
                           I'm sorry, my mistake.
                                                   I'm also now
         confusing my acronyms. So you were an SSHR for two years.
22
23
         When was that?
24
              Oh, I couldn't work - I couldn't give you the dates,
         but --
25
26
              Which years, roughly?
         Q.
27
              Oh, I don't know.
28
         Α.
29
         Q.
              Can't help us at all with that?
30
              No, no. You would have to go back through the honour
31
         board and have a look.
32
33
              So you have been an ISHR since 2012 until when, and
34
         Q.
35
         then you were re-elected?
              From 2012 to 1 July 2016.
36
37
         Q.
              So you have been continuously there since 2012?
38
         Α.
              Yes.
39
40
41
              So these years that you were the president of the
42
         union lodge and vice president, so seven or eight all up -
         did they coincide with the period that you were the ISHR?
43
              No, they can't.
44
         Α.
45
46
         Q.
              You can't?
47
              No, you can't work at the mine and work at - and be in
         Α.
```

1

S WOODS (Mr Roney)

.07/08/2020 (4)

1 2	those roles, if that's what "coincide" means, at the same time?
3 4 5 6 7	Q. No, what I mean is - perhaps we are at cross-purposes, perhaps we are on the same page, but the years that you were president and vice president of the lodge, when roughly were they?
8 9	A. Well, I was vice president, would have been in 1993.
10 11 12 13	Q. So a long time ago? A. 1995. Then I was lodge president for the last two, 2010 to 2012.
14 15 16 17	Q. But notwithstanding that you have not had any formal position as a president or a vice president, you have certainly been an active member of the union and promoted yourself as such since 2012; correct?  A. Yes.
19 20 21 22	THE CHAIRPERSON: Mr Roney, will you be a little while longer yet?
23 24 25	MR RONEY: No, I will be very short. Just checking whether I have missed anything.
26 27	THE CHAIRPERSON: Okay.
28 29 30 31 32 33	MR RONEY: Q. Have you ever investigated or been involved in an investigation - and I don't mean a formal one - have you looked into the question of the reason that the mines that you work with use labour hire companies for the supply of labour?  A. No, I haven't, no.
35 36 37 38	Q. In the mines that you have discharged your statutory role in, it is certainly the case, isn't it, that an extremely highly priority is given to managing safety in those mines?  A. Yes, I - yes.
10 11 12 13 14	Q. Indeed, in the modern era - that is, at the present and probably for some time now - it has been obvious, hasn't it, that the mining industry generally has been extremely concerned about ensuring safety in the mines, not just because the legislation requires it but because that's

their policy; correct?

45

46

47

Α.

Yes. I'm not sure what happens behind boardroom

1 doors, but, yes, they put a high priority on safety, yes. 2 3 And within the mines themselves - and you would know this, I suggest, from your having worked as an ERZ 4 controller, deputy, et cetera, and also in your formal role 5 now - reporting safety concerns is a matter given high 6 priority within the mines that you work in? In other 7 words, individuals are heavily encouraged to report any 8 safety concerns they have? 9 10 Α. Yes. Yep. 11 And it would be an extraordinary thing if there were 12 Q. any penalty of any kind imposed on a person who raised 13 a safety concern within a coal mine? That's right, isn't 14 it? 15 That's not my experience. 16 Α. 17 One of the things that you mentioned in your evidence 18 earlier - I am nearly finished, Mr Chair - was about the 19 risk or possibility or actuality of an SSHR being moved for 20 raising safety concerns. Can you give us any example, or 21 to use Mr Holt's expression, the evidentiary basis for that 22 proposition? What SSHR was moved around or, to your 23 understanding, put at risk of being moved around for 24 raising safety concerns? 25 In particular an SSHR, I couldn't identify one, but 26 other coal mine workers I can. 27 28 29 And are you talking about coal mine workers who were employed by the mine? 30 Yes. 31 Α. 32 33 Q. Not labour hire staff; correct? 34 Α. No. 35 Is that correct? 36 Ω. Oh, well, no, I'm aware of coal mine workers that were 37 labour hire that have been moved around, yes. 38

39 40

MR RONEY: I may be a little bit longer, in light of those questions.

41 42 43

THE CHAIRPERSON: We might have the break, I think. will adjourn for 15 minutes.

44 45 46

## SHORT ADJOURNMENT

1 Q. I had just asked you whether you would be able to give us an example of a labour hire employee who 2 had been moved for raising a safety concern, and your 3 response was words to the effect, "I can tell you about coal mine workers who were moved around." So do you have 5 particular examples in mind? 6 I do. 7 Α. 8 9 Q. Which mine were they at? Well, Caval Ridge. 10 Α. 11 Q. And any others? 12 There was a coal mine worker at Grosvenor that was 13 Α. 14 removed. 15 16 Q. Any more? They're the two that come to mind. 17 Α. 18 So the one at Caval Ridge, when did that happen? 19 Q. 20 Α. Last year. 21 Do you know the name of the employee? 22 Q. 23 24 MR CRAWSHAW: I object. I object. 25 THE CHAIRPERSON: 26 It's all right, Mr Crawshaw. That's all right. There won't be any naming, yes. 27 28 29 MR RONEY: I just asked him if he knew the man's name. 30

THE CHAIRPERSON: I know. And that's the objection.

MR RONEY: With respect, you can't object to a question that doesn't have an objectionable element to it, but since the witness doesn't know the person's name and I didn't ask him the person's name, we can move on.

THE CHAIRPERSON: We may have to have a more substantial argument about that later, if it comes to it, Mr Roney.

MR RONEY: Q. The incident was reported to you, was it, or you have just heard about it?

A. I have heard about it.

31

32 33

34

35

36 37

38

39 40

43

44

Q. As you understood what had occurred, can you tell us?
A. Yes, he put a danger tag on a part of the equipment and it wasn't actually in a place that was marked, and it

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didn't go 100 per cent with the procedure. 1 2 3 Q. Sorry, it didn't what? He didn't put it in the same place that the procedure 4 Α. 5 says. 6 7 Q. The outcome for him putting it in the place that the procedure - for him not putting it in the place the 8 9 procedure required was what? 10 Α. Sorry, what was that? 11 Q. What was the outcome? What happened to this employee? 12 Α. He was moved from one mine to another. 13 14 15 So he didn't raise a safety concern per se; he was, in effect, penalised for not doing what the procedure 16 required? 17 Well, he - and he raised other issues as well as that. 18 Α. But, like I said, I only heard about it, so - yes. 19 20 21 Q. So the Grosvenor example, when was that? Last year, I believe. 22 Α. 23 24 Again, that was reported to you by someone else or told to you by someone else? 25 Yes, yes. 26 Α. 27 28 Q. Not reported to you in your official capacity? 29 Α. No, no, no. 30 You agree? 31 Q. Yes. 32 Α. 33 34 As best you understand what you were told about that, Q. what was the incident? 35 He was the ERZ controller in the longwall and was 36 37 moved from the longwall to an outbye location. 38 39 Q. What was the incident that led to him being moved 40 outbye? 41 Generally just - I'm not aware of the details of that, 42 but - yes. 43 44 You are not able to tell us whether either of these Q. individuals that you have just described was a mine 45 employee or a labour hire supplied employee? 46 One was a labour hire supplied employee.

1		
1 2 3 4	Q. A.	Which one was that? The Caval Ridge one.
5 6 7	Q. A.	The Grosvenor one was an employee of the mine, was it? I assume so, yes.
8 9	MR RO	ONEY: Thank you, those are my questions.
10	THE (	CHAIRPERSON: Thank you. Ms Holliday?
11 12	<exa< td=""><td>MINATION BY MS HOLLIDAY:</td></exa<>	MINATION BY MS HOLLIDAY:
13 14 15 16 17 18 19 20	I'm dand hearly	OLLIDAY: Q. Mr Woods, my name is Deborah Holliday. One of the barristers appearing for Resources Safety Health Queensland. You were asked by Mr Rice very y on this morning in relation to how you were appointed ne position of industry safety and health esentative Yes.
21 22 23 24		and it is by a ballot of union members, and you the point that you were elected unopposed? That's correct.
25 26 27 28	Q. A.	That's found in section 109 of the Act; you knew that? I will take your word for it, yes.
29 30 31 32	repre	It also provides for the competency you must hold to ligible to be in an industry safety and health esentative? That's correct.
33 34 35 36 37		You can either have a first class ticket, a second sticket or what they call a third class ticket, buty's ticket; that's correct, isn't it? Yes, that's correct.
38 39 40	Q. A.	And you hold the third class ticket; that's right? Yes, that's correct.
41 42 43 44 45	Q. ISHR A.	Section 27 of the Act talks about the meaning of an for the purposes of the Act? Yes.
46 47	Q. A.	You know that? Yes.

```
1
 2
              It says that you are to represent coal mine workers on
         Q.
 3
         safety and health matters?
              Yes. that's correct.
 4
 5
 6
              And to perform the functions and exercise the powers
 7
         of the ISHR mentioned in provisions of the Act?
 8
         Α.
              That's correct, yes.
 9
10
         Q.
              You know that section 27 doesn't distinguish between
         union members and non-union members, don't you?
11
              That's - yes.
12
         Α.
13
14
         Q.
              So you are tasked, as an ISHR, to represent coal mine
         workers?
15
              Yes, yes.
16
         Α.
17
              And as you've said to Mr Roney, that extends all the
18
         way up to SSE?
19
20
         Α.
              Yes, yes.
21
              You have honestly said in your evidence in response to
22
         questioning from Mr Rice that you prioritise complaints
23
         from union members when they come in at around the same
24
         time?
25
              Yes.
26
         Α.
27
28
              Do you accept that that's not something that should
29
         happen?
         Α.
              I suppose, yes.
30
31
              Well, you must, mustn't you, Mr Woods?
32
         Q.
33
         Α.
34
35
              When you are tasked to be an ISHR, that's your
         responsibility --
36
              Yes.
37
         Α.
38
39
              -- and it's to represent coal mine workers.
                                                             There is
         nothing in the Act that says you should be prioritising
40
         union members over non-union members, is there?
41
42
         Α.
              No, no.
43
44
              In fact, that would be quite wrong?
         Q.
45
         Α.
              Yes.
46
47
         Q.
              It exposes a potential conflict, doesn't it?
```

S WOODS (Ms Holliday)

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1	Α.	I suppose so, yes.
2 3 4 5 6 7	dist Quar	Are you aware of persons that hold a position of rict workers representatives under the Mining and rying Safety and Health Act? I'm vaguely aware of it, yes.
8 9 10 11 12	a un pers repr	Do you know that those people - you don't have to be ion person; you can be a non-union person or a union on and put your name forward to be a district workers esentative?  I will take your word for it. Yes, I don't know, yes.
13 14 15 16 17		And were you aware that those persons are appointed by minister? No, I didn't know that.
17 18 19 20 21	Q. A. yes.	And they're funded by the government? Yes, I'm aware that they're funded by the government,
22 23 24 25 26	site in fa A.	Because you must accept that when you go out to a mine, one reason why persons may not be talking to you is act because they recognise you as the union?  Well, I - I can't answer that because I'm not them, yes, you may be correct, yes.
27 28 29 30 31 32	unio	Indeed, you yourself have admitted the fact that if laints come in at the same time, you prioritise the n members first? Yes.
33 34 35 36	Q. Mr W A.	Your shirt is underneath your jacket at the moment, oods? Yes.
37 38 39	Q. A.	And it has "CFMMEU" written on it? Yes, that's correct.
40 41 42 43	Q. that A.	In relation to the functions of inspectors, you know they are set out in the Act as well, don't youYes.
44	Q.	at section 128, and they are extensive; there's

10 of them?

Yes.

Α.

45

Two of their functions are to enforce the Act and to 1 Q. 2 investigate serious accidents and high potential incidents 3 at coal mines? 4 Α. Yes, yes. 5 6 You would also know that there are very tight time 7 frames that the Act provides for in terms of commencing prosecutions? 8 9 Yes, yes. Α. 10 Ordinarily, that's 12 months? 11 Q. Α. 12 13 14 Q. So time is of the essence when the inspectorate is conducting an investigation? 15 Α. Yes. 16 17 Being one of their functions under the Act? Q. 18 Yes. 19 Α. 20 21 Q. You would accept, just as you are, that inspectors are very busy in carrying out their functions? 22 23 Α. Yes. 24 Indeed, you have heard Mr Smith say that inspectors 25 Q. are on the road three to four days a week? 26 Yes. 27 Α. 28 29 Q. Section 118 of the Act provides for your functions? Α. Yes. 30 31 Subsection (1)(d) tasks ISHRs with the function of 32 Q. 33 participating in investigations? 34 Α. Yes. 35 36 You have heard discussion from Mr Rice this morning in relation to the functions of the inspectorate in conducting 37 the investigation versus the function of the ISHRs in 38 participating in the investigation? 39 Α. Yes. 40 41 42 You would well know that it doesn't limit you in relation to which investigations, does it? In other words, 43 it could be various forms of investigations, including the 44 section 201 investigations being conducted by the SSE? 45 There was a letter put out by the previous chief 46 inspector that said we can't sit on the company's ICAM, 47

which is an incident cause analysis method. It's a type of investigation process that the companies use to investigate events, and there was one put out - a letter put out by him, a clarification letter, I don't know the date of it, but put out by him that says that we can't be involved in their process.

Q. That you can't be involved in a 201 investigation?

A. That's not what their letter is - he was clarifying what he had said in a previous letter.

- Q. So do you accept that there is no letter that says that you are prohibited from participating in a 201 investigation?
- A. I can't remember the exact words of that previous letter that I was talking about from the chief, but it does say something to the effect, words to the effect that it doesn't intend for us to sit on their the company's investigation.

Q. In fact, I suggest to you, and I can show you the document, if necessary, to make sure we are talking about the same one, that it actually says, "There is no impediment to ISHRs participating in an investigation by an SSE as required by section 201 of the Coal Mining Safety and Health Act." It says exactly the opposite.

A. Can I have a look at that letter?

- Q. You can. It wasn't envisaged that this would occur. Firstly, we will show the letter just to make sure that we are talking about the same letter.
- A. Okay, I must have misread it.

Yes. That's the same letter, yes.

Q. You must have misread it?

MS HOLLIDAY: Mr Martin, I'm going to throw everything into disarray by tendering that as an exhibit, because of the fact - I will get the witness to identify it some more, but because it is a document that he had the impression that it said, in 2015, which was during the period of him being an ISHR, that - he had the impression at least that the investigation meant something different to what in fact is conveyed in that letter.

THE CHAIRPERSON: Unless anyone has an objection, I don't see any problem with it being part of the evidence. It is

Α.

1 2	just a matter of how we deal with it. It will get on to a list somehow, Mr Rice?
3 4 5 6 7 8	MR RICE: If it is accepted, it will be marked and it might then go on to the tender list. That might be the easiest thing. That has been the formal mechanism by which documents have been introduced into evidence.
9 10 11	THE CHAIRPERSON: Yes. That letter will be admitted into evidence, and we will worry about putting it on the list a little later.
12 13 14	MS HOLLIDAY: Could I just have the return of it for a moment?
15 16 17 18 19	Q. Just so that it is identified for the record, it is a letter, isn't it, Mr Woods, of 20 August 2015? It is under the hand of the former Chief Inspector of Coal Mines, Russell Albury?  A. Yes, that's correct.
21 22 23 24 25	Q. It is headed "By email: to all SSEs, ISHRs and SSHRs" and then has the subject title of "Participation by ISHRs in investigations, section $118(1)(d)$ "? A. Yes.
26 27	Q. If I read out the relevant portion, it says:
28 29 30 31 32	There is no impediment to ISHRs participating in an investigation by a site senior executive as required by section 201 of the Coal Mining Safety and Health Act.
33 34 35	A. Yes, that's what it says. Was there a subsequent letter to that?
36 37 38	Q. Not that I'm aware of, and not that we are aware of. A. Okay, thanks.
39 40	MS HOLLIDAY: I will hand that now to Mr Rice.
11 12	THE CHAIRPERSON: Thank you.
13 14 15 16	MS HOLLIDAY: Q. Returning to participating in investigations, you obviously referred to that letter that you had a different impression of, but you would also know, wouldn't you that from the decision of Applegarth L. where
<del>1</del> 7	wouldn't you, that from the decision of Applegarth J, where

```
you took a matter to the Supreme Court, he also indicated
 1
         that investigations take many forms; there are various
 2
 3
         forms of investigations?
              Yes.
 4
         Α.
 5
 6
              I take it, though, from your response, that you have
         never sought to engage yourself, in terms of participating
 7
         in an investigation, to be in the 201 investigation?
 8
              I have done that once before, yes, at a totally
 9
         different mine to the ones that we're talking about here.
10
11
              You accept that the Act draws a distinction between
12
         Q.
         the functions of the inspectors to conduct the
13
         investigation and the functions of the ISHR to participate
14
         in that investigation?
15
         Α.
              Yes.
16
17
              And you accept that the powers in the Act for
18
         inspectors are more extensive than the powers for the
19
         ISHRs?
20
              Yes.
21
         Α.
22
23
              And that in fact it is the inspectors that are given
         the power to investigate serious accidents?
24
              Yes.
25
         Α.
26
              And they are the ones given the power to enter the
27
         Q.
         place, to search any part?
28
29
         Α.
              Yes.
30
31
              To seize evidence, to compel a person to attend and
         answer questions?
32
33
         Α.
              Yes.
34
35
         Q.
              To inspect, to measure, to test, to take test samples?
              Yes.
36
         Α.
37
38
         Q.
              All of those are functions and powers that are given
39
         to inspectors?
              Yes.
40
         Α.
41
42
         Q.
              And not to yourself, as an ISHR?
              That's correct.
43
         Α.
44
45
              I am going to move on to a different topic, and that's
         section 121 of the Act.
46
              Yes.
47
         Α.
```

1 2 That's something where the legislature has seen fit to Q. 3 give ISHRs a power; that's correct? Yes. 4 5 6 If you are not satisfied that the SSE is taking the Q. 7 action necessary in relation to its safety and health management system, you advise an inspector under 8 9 section 121(2)? Yes. 10 Α. 11 And they must investigate the matter; that's correct? 12 Q. Α. Yes. 13 14 15 And they report the results of that investigation to vou? 16 Yes. 17 Α. 18 In fact, there is an example of that having happened 19 Q. recently, in January 2020, involving yourself, isn't there? 20 Yes. 21 Α. 22 23 I will take you through that, but it, can I suggest to you, is an example of that 121 system working? 24 Yes. 25 Α. 26 Indeed, it shows the fact that the inspectorate and 27 Q. yourselves engaged for the purpose of that process? 28 29 Α. Yes. 30 31 It came to an outcome that was satisfactory in terms of safety and health for coal mine workers? 32 33 Α. Yes. 34 Mr Operator, could you bring up ACM.004.002.0025. 35 going to show you a number of documents - this is the first 36 one - just so the Board gets the sequence of events that 37 happened in relation to this 121 process, Mr Woods. 38 was the letter of 15 November 2019 - this is your 39 inspection report. You can see the date in the top 40 left-hand corner? 41 42 That's correct, yes. 43 44 It refers to an inspection that you had at Grasstree Q. 45 mine? 46 Α. Yes, that's correct. 47

1 2	Q. ( that:	On 1 November 2019. It refers - and this is at 0028
3	tilat.	
4		There is a formal inquiry MRE attached with
		, ,
5		this report.
6		
7	A. `	Yes.
8		
9		You were dissatisfied with some matters when you
10	conduc	cted your inspection, weren't you, Mr Woods?
11	Α	That's correct, yes.
12		
13	Q. S	So then in terms of the attached MRE - Mr Operator,
14	could	we bring up ACM.004.002.0029. That's also dated
15		vember 2019?
16		That's correct.
17		
18	0 -	That documents, does it not, the issues that you had
19		g the course of your inspection?
20	•	That's correct.
21	Λ.	That 3 doi root.
22	0	So then the payt step isn't it is to write to the
	Q. S	So then the next step, isn't it, is to write to the
23		Va a
24	A. `	Yes.
25	^ 1	Under costion 404/4) of the Acto
26		Under section 121(1) of the Act?
27	Α	That's correct.
28		M O
29		Mr Operator, can we bring up ACM.003.001.0129. And
30		s exactly what you did. You wrote to the SSE
31	A. `	Yes.
32	_	
33		on 22 November 2019. You refer back to your
34	inspe	ction of 1 November 2019
35	A. `	Yes.
36		
37	Q.	and your inquiries of 15 November 2019. You ask
38	him, d	don't you, a series of questions, and then this is
39	Anglo	American's response to that?
40	Α. `	Yes.
41		
42	Q. '	You were still dissatisfied with the response?
43		Yes.
44		
45	Q. S	So then you wrote again to the mine; that's correct?
46		That's correct.
47		

Mr Operator, could we bring up ACM.003.001.0062. 1 That, then, is your formal notification to the mine, isn't 2 3 it, under section 121(1)? That is correct. Α. 5 6 It informs the mine of the areas of your 7 dissatisfaction --Yes. 8 Α. 9 10 -- in terms of the safety and health management system of the mine; that's correct? 11 Yes, that's correct. 12 Α. 13 Because, of course, section 121 of the Act is limited 14 Q. to the safety and health management system of the mine. 15 That's the power that you get? 16 That's correct. 17 18 In terms of the safety and health management system. 19 You set out there in your 121(1) notification the 20 continuing areas of concern in relation to the safety and 21 health management system. By virtue of section 121(1), the 22 mine has to respond to you, don't they? 23 That's right. 24 Α. 25 And that's exactly what they did, isn't it? 26 Q. That's correct. 27 Α. 28 29 Can we bring up ACM.003.001.0143, please, Mr Operator. This is dated 18 December 2019? 30 Yes. that's correct. 31 Α. 32 33 The SSE has again responded to you but this time formally under section 121(1) of the Act; that's correct? 34 Yes. that's correct. 35 Α. 36 He refers back to all of your previous correspondence 37 in relation to this issue? 38 Α. Yes. 39 40 41 As well as the inspection on 1 November 2019; that's Q. 42 correct? Yes, that's correct. 43 Α. 44 So you considered that response, and you still weren't 45 satisfied with the explanation that was proffered; that's 46

correct?

```
3
         Q.
              So then you wrote to the inspectorate?
 4
         Α.
 5
              That's under section 121(2) of the Act, isn't it?
 6
         Q.
 7
         Α.
              That's correct, yes.
 8
 9
              Can we bring up RSH.002.084.0001, please. This is the
         Q.
         mine record entry recording the fact that the inspectorate
10
         had received from yourself, if you read the first
11
         paragraph there, the section 121(2) letter?
12
         Α.
              That's correct.
13
14
              That letter was sent, can I suggest, on 20 December
15
                That's the date that you sent it to the
16
         inspectorate?
17
              Yes.
         Α.
18
19
20
         Q.
              Will you take my word for that?
21
         Α.
              Yes.
22
23
         Ω.
              We will show it in the next document, but that's when
24
         it was.
              Yes.
25
         Α.
26
              You will see that this activity date is three days
27
         Q.
         later.
28
29
         Α.
              Yes.
30
31
         Q.
              23 December. So a prompt response --
              Yes.
32
         Α.
33
              -- and consideration of the section 121 issue by the
34
35
         inspectorate?
36
         Α.
              Exactly.
37
              On 22 December - so just above the heading, if we can
38
         scroll down, Mr Operator, just above the bold heading of
39
         "The concerns are in relation to the following", you can
40
41
         see the words:
42
              On 22nd December 2019 Inspector Smith
43
              forwarded correspondence to SSE Damien
44
45
              Wynn ...
46
         You can see that written there?
47
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That's correct.

1

2

Α.

Α. Yes. 1 2 3 So in fact, even though the mine record entry is dated Q. 23 December, there was action taken by the inspectorate 4 even earlier, on 22 December, following your notification 5 under section 121(2)? 6 7 Α. Yes. 8 9 Can we bring up the next document, RSH.002.085.0001. Q. This is another mine record entry. You will see that it 10 has an activity date of 24 December 2019 in the top 11 right-hand corner; that's correct? 12 Α. That's correct. 13 14 It records that Inspector Keith Brennan was directed 15 by the Mines Regional Inspector Stephen Smith to review 16 your submission that had been sent? 17 Α. Yes, yes. 18 19 20 Q. And that Mr Brennan had conducted a review, an investigation, as required by 121(3)? 21 Yes. 22 Α. 23 24 Q. And he agreed with you? 25 Α. 26 He agreed that there needed to be action taken in 27 relation to the safety and health management system at the 28 29 mine; that's correct? Α. Yes. 30 31 If we can go to 0002, Mr Operator, the next page, in 32 Q. 33 fact, a directive was issued to Grasstree to suspend production, mining operations in tailgate 910 face roadway? 34 That's correct. 35 Α. 36 So when Mr Martin asked you before in terms of what 37 your daily tasks involved, you probably sold yourself a bit 38 short because you didn't even mention section 121, but 39 clearly that's an important function you perform; that's 40 correct? 41 42 Α Yes 43 So you know that that directive was in fact issued to 44 45 Grasstree? 46 Α. Yes. 47

Could we bring up the final document, Mr Operator, 1 RSH.002.086.0001. That's that final mine record entry, 2 closing it off, if you like, that on 2 January 2020 the SSE 3 was verbally advised that he had met the directive that was given to him on 24 December 2019? 5 That's correct. 6 7 8 At the very commencement of showing you these 9 documents, you agreed with me that this was an example of the system working? 10 Α. Yes 11 12 Q. And it is, isn't it? 13 14 Α. 15 It shows the functions that you have under the Act 16 working? 17 Yes. Α. 18 19 20 It shows the inspectorate's functions under the Act working; that's correct? 21 Yes, yes. 22 Α. 23 24 And it shows the interaction that's necessary by virtue of the Act between the inspectorate and, in this 25 case, yourself? 26 Yes. Α. 27 28 29 You heard Mr Newman's evidence, the chief inspector, on Tuesday and Wednesday, I think it was? 30 31 Α. Yes, yes. 32 33 You were sitting in the back of the court whilst he was giving his evidence; that's right? 34 Yes. 35 Α. 36 So you knew, and you would have already known, that 37 there was a meeting that took place between Mr Newman and 38 the ISHRs? 39 Α. Yes. 40 41 42 At the CFMEU offices in Mackay very shortly after he commenced in his role? 43

Q. He started at the end of November. So what he spoke about being within the first 100 days --

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17 December, yes.

44

45

Α.

```
Α.
              Yes.
 1
 2
 3
         Q.
              -- and meeting with stakeholders --
 4
         Α.
 5
 6
              -- and you would have heard him say that he recognised
 7
         you as a very important stakeholder in that process?
 8
         Α.
              Yes.
 9
10
         Q.
              He introduced himself at that meeting?
              He did, yes.
11
         Α.
12
         Q.
              He outlined his background?
13
              Yes, he did.
14
         Α.
15
              You would have learnt at that meeting or at another
16
         time that Mr Newman holds a first class ticket?
17
              Yes.
         Α.
18
19
20
         Q.
              And that he has decades of experience working in
         underground coal mines?
21
              Yes.
22
         Α.
23
              Mr Newman also gained an understanding of the ISHRs'
24
         background?
25
         Α.
              Yes.
26
27
28
              And you would have told him a bit about yourself?
         Q.
29
         Α.
              Yes.
30
              There was the issue raised in relation to the
31
         quarterly meetings, as I understand it?
32
              Yes, we informed him that we currently held quarterly
33
         meetings with regional inspectors, and - yes. So that was
34
35
         raised, yes.
36
              You detail that in your statement?
37
         Q.
38
         Α.
              Yes.
39
40
              You would have heard Mr Newman's evidence that he did
         see there being a need and a requirement for the
41
42
         inspectorate and the ISHRs to get together, albeit that
         might be about every six months because of the
43
         inspectorate's demands?
44
              I don't remember any frequency being discussed.
45
         Α.
46
              I prefaced that question by, "You would have heard in
47
         Q.
```

But

1 2 3 4	his evidence". Because you were sitting in the back of the court, you heard Mr Newman's evidence in relation to that? A. Yes.
5 6 7 8	Q. So in a normal year, without COVID-19 that we are all enduring, the CFMMEU hosts an SSHR conference? A. That's correct.
9 10 11 12	Q. You gave evidence about that earlier to Mr Rice and to Mr Holt. The chief inspector had accepted the invitation of the ISHRs?  A. I believe so, yes.
13 14 15 16 17	Q. To present at that conference and obviously interact with the SSHRs at that forum? A. Yes.
18 19 20	Q. You're present there too, as well, the ISHRs? A. Yes.
21 22 23	Q. As you say, such forums are important? A. Yes.
24 25 26	<ul><li>Q. They are to share knowledge and to train?</li><li>A. Yes, yes.</li></ul>
27 28 29 30 31 32 33 34	Q. There is also interaction with the chief inspector, isn't there, in CMSHAC?  A. Yes, I don't sit on CMSHAC as a member. I'm an observer, because I'm a proxy for one of the blokes if he can't make it, that's all. But, yes, I've attended a couple of meetings, but not - since I've been in the role, no.
35 36 37 38 39 40 41	Q. What do you mean, not since you have been in the role? You have been in the role for over eight years.  A. Yes, well, I haven't - I wasn't a proxy for the first - it's only been recent that I've become - with the retirement of one of our senior ISHRs, that after that date I have become a proxy, yes.
41 42 43	Q. You know that at those meetings, there is a discussion of the HPIs in the three months previous?

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prior to that, no.

Q.

44

45 46

47

That's not my experience. The last meeting, yes.

Certainly at the last meeting, that's what occurred?

- 1 Α. That's - yes. 2 3 Q. There is also the Board of Examiners? Yes. I'm not on that. 4 Α. 5 6 But the CFMMEU --Q. 7 Α. We have a person that sits on it, yes. 8 9 Q. There is clearly an opportunity for dialogue at those forums? 10 Yes, I assume so. 11 Α. 12 Q. There is also a recognised standards committee? 13 14 Α. 15 Q. And the CFMMEU ISHRs have an involvement in that? 16 17 Α. Yes. we do. 18 There are also subcommittees that both the ISHRs and 19 Q. 20 the inspectorate participate in? Yes. 21 Α. 22 23 Again, more opportunity for dialogue, most of it in relation to the functions that need to be performed at 24 those meetings --25 Yes. 26 Α. 27 -- but nonetheless dialogue and chances otherwise for 28 29 a chat. You also on occasion phone the inspectors? Α. Yes. 30 31 And you discuss through issues with the inspectors? 32 Q. 33 Α. 34 For example, we've just used that 121 process to 35 provide a really good example of how that works? 36 Yes, yes. 37 Α. 38 And you've got access to them by phone and email, the 39 inspectors? 40 41 Α. Yes, generally, yes. 42 You heard in Mr Newman's evidence on Tuesday that any 43 Q. decisions that have been made are not personal and that, 44 rather, the decisions are made to ensure that an inspector 45 is fulfilling his functions under the Act? You know that? 46 Yes, that's what he said, yes. 47
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```
1
 2
              We've already spoken about the fact that prosecutions
         Q.
 3
         have to be commenced within 12 months?
              Yes.
 4
         Α.
 5
 6
              That clearly is a very important timeline that has to
         Q.
 7
         be met?
              Yes.
 8
         Α.
 9
10
              And that the inspectorate is tasked with conducting
         investigations into serious accidents and finding the
11
         nature and cause? They are tasked?
12
         Α.
              Yes, yes.
13
14
15
              Have you received ICAM training in relation to an
         investigation?
16
              I have, yes.
17
         Α.
18
              So you would know, then, that you have to conduct an
19
         investigation in a way to ensure, as far as you can, that
20
         any future prosecution isn't compromised?
21
              Yes.
22
         Α.
23
24
         Ω.
              You have to secure the scene?
25
         Α.
26
         Q.
              You have to start collecting evidence?
27
28
         Α.
              Yes.
29
         Q.
              On occasion, that would necessarily mean, wouldn't it,
30
         that you can't wait for persons to arrive, persons such as
31
         ISHRs who are participating but nonetheless not conducting
32
33
         or carrying out the investigation?
         Α.
              Yes, yes.
                         Yes.
34
35
              To use an example that you provided in your statement,
36
         there may be occasions where you have to cover the evidence
37
         with something like a tarpaulin if it is going to rain?
38
              Yes, well - yes.
         Α.
39
40
41
              You would also recognise that continuity of evidence
         Q.
42
         is vital?
              Yes.
43
         Α.
44
              And preservation of the scene?
45
         Q.
46
         Α.
              Yes.
47
```

1 2 3 4	Q. You also recognise that in modern-day Australia, in Queensland in particular, there are many hurdles to a successful prosecution, many of them legal?  A. Yes.
5 6 7 8 9	Q. You accept that? And in the case of large mining companies, prosecutions are often heavily contested? A. Yes.
10 11 12	Q. You know that. And many legal points are taken? A. Yes.
13 14	Q. Some of these could be around contamination of evidence?
15 16 17	<ul><li>A. Could be, I suppose, yes.</li><li>Q. Or trying to have interviews that have been conducted</li></ul>
18 19 20	excluded on many bases?  A. Yes, okay, yes.
20 21 22 23 24 25 26 27	Q. So the inspector and the principal investigations officer, those people that are tasked with carrying out the investigation, have to do all they can, when conducting an investigation, to ensure the integrity of that investigation is maintained; you would accept that?  A. Yes.
28 29 30 31 32 33	Q. So you recognise that if you are informed by an investigator - this is you as an ISHR - that you must attend the site one at a time, the reason for that isn't personal; it's just that the investigator is trying to ensure the integrity of the investigation?  A. Yes, okay, yes.
35 36 37 38 39 40	Q. And the same in relation to taking the evidence for testing. If the ISHRs, who have no power under the Act to take that particular piece of evidence for testing, nor is it your function to conduct an investigation - there could be real issues, couldn't there, in terms of, in the future, things being raised in relation to contamination of evidence?
12	A. I don't understand the legal process, but, yes, yes.

Yes.

Α.

43

44

45 46

47

To

The same could be said in relation to interviews.

use an example, Mr Harris, who is the SSHR at Grasstree --

1 Q. Have you read his statement? 2 Α. No. 3 4 O. We don't need to bring it up, but he says at paragraph 17 - he gives you a wrap, basically. 5 that he had you represent him in an interview that he had 6 7 with the inspectorate on a voluntary basis and that you did Do you remember representing him in that 8 a good job. 9 interview? Yes. 10 Α. 11 Were you wearing your ISHR hat then or were you CFMMEU 12 Q. representative or friend/support person? 13 When I went there, I was the ISHR. 14 Α. 15 You were the ISHR, so you were representing him in 16 that interview as ISHR; is that what you saw your role as? 17 Yes, yes. 18 Α. 19 20 So if you are representing him in an interview as an ISHR, that means you've got his interests, doesn't it; 21 that's what you were doing - it's his interests? 22 23 Α. Yes. 24 So you then couldn't go and sit in on any other 25 Q. interviews during the course of that particular 26 investigation, could you, as ISHR, because you would be in 27 a conflict position? You would have to be, Mr Woods? 28 29 Α. Yes, yes, okay, yes. 30 31 Q. Because you have represented one individual --32 Α. Yes. 33 34 Q. -- and the investigation is continuing? 35 Α. 36 37 So you can see that these sorts of issues investigators and inspectors have to be alive to, because 38 otherwise, in the future, that might jeopardise a future 39 prosecution. So, again, it's nothing personal, Mr Woods, 40 if the ISHRs are informed that they can't sit in on an 41 42 interview?

Yes.

MR CRAWSHAW:

a question?

Α.

43

44 45

46

47

Is my friend making a speech or asking

1 2 3	MS HOLLIDAY: It was a question, because the answer was "Yes".
3 4 5 6 7	THE CHAIRPERSON: Probably both, but it was framed in a question, and the answer has been given. Yes, carry on, please.
8 9 10 11	MS HOLLIDAY: Q. Moving on, then, to another topic, your function under the legislation is to participate in an investigation, not to conduct it; we have recognised that? A. Yes, yes, righto.
12 13 14 15 16	Q. You answered in your evidence I think to Mr Rice that you would speak to witnesses as part of participating in that process?  A. Yes.
17 18 19 20 21	Q. Do you provide notes of that to the inspectorate?  A. No, never been - never been asked, and I haven't come forth and given them notes, no.
22 23 24 25	Q. They wouldn't even know that you had spoken to those persons, would they?  A. Maybe not, no.
26 27 28 29 30	Q. In terms of your participation in an investigation, in terms of participation that wouldn't jeopardise any future prosecution, you speak about the fact that you access the scene; that's correct?  A. Yes.
31 32 33 34	<ul><li>Q. You give advice to inspectors on occasions?</li><li>A. Yes, rarely, but yes, yes, yes.</li></ul>
34 35 36 37 38	Q. And you perhaps nominate witnesses that should be spoken to? A. Yes, I've never done that, so - yes.
39 40 41	<ul><li>Q. But that's available to you to do?</li><li>A. I suppose, yes.</li></ul>
42 43 44 45	Q. In relation to mine records, you know that section 68 of the Act says that the mine record is held by the mine? A. Yes.
46 47	Q. And that just as its name suggests, it's the mine record?

Α. Yes. 1 2 3 Q. It's not RSHQ's record; it's the mine record? 4 Α. 5 6 When you go to the mine, you would no doubt examine that mine record? 7 Yes, what's available of it on the noticeboards and 8 9 stuff, yes. 10 You could actually request it, couldn't you, and ask 11 for a copy of it, though? 12 Α. Of certain documents, yes. 13 14 You spoke about what information you get from the 15 inspectorate presently, and you spoke about safety 16 bulletins and alerts? 17 Yes, yes. Α. 18 19 20 You made the comment that the website is hard to navigate? 21 Α. Yes. 22 23 24 Firstly, at paragraph 48 of your statement, you say that you still get those safety bulletins and alerts direct 25 from the inspectorate, so you wouldn't need to go to the 26 website? 27 28 Α. No, that's correct, yes. 29 And just while you were saying it, if one actually 30 Q. just Googled "DNRME safety alerts", would you know it is in 31 fact the first thing that comes up, so you can just click 32 33 on it and see those safety alerts? 34 No, well, when I type, I type in "DNRME", go "home", then go "mining safety and health" and that process. 35 36 So perhaps in the future, if you just typed in "DNRME 37 safety alerts" --38 39 Α. Thanks for your assistance. 40 No doubt that will soon have to be "RSHQ safety 41 Q. 42 alerts", but if you typed in "DNRME safety alerts", it will pop up, you can click on it, and there they all are. 43

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you get those, anyway?

Yes.

Α.

Q.

44

45

46 47

Mr Rice asked you in relation to your statement about

```
particular provisions about participating versus conducting
 1
         investigations, and we have gone through that already.
 2
         paragraph 98 you say that the powers in the Act make it
 3
         virtually impossible to conduct a thorough investigation,
 4
         but, Mr Woods, you are participating in an investigation.
 5
         That's your function under the Act, isn't it?
 6
              Yes.
 7
         Α.
 8
 9
              Not to conduct a thorough investigation, and you are
         Q.
         not resourced for that; you would accept that?
10
              Yes
11
         Α.
12
         MS HOLLIDAY:
                        I have finished, thank you, Mr Martin.
13
14
         THE CHAIRPERSON:
15
                            Mr Downes, I notice that you have joined
         the inquiry. Leave was given on the basis that you weren't
16
                            Is that still the situation?
         asking questions.
17
18
         MR DOWNES:
                      That is the situation.
19
20
21
         THE CHAIRPERSON:
                            Yes, thank you. Mr Crawshaw?
22
23
         MR CRAWSHAW:
                        No questions, Mr Chair.
24
         THE CHAIRPERSON:
25
                            Yes, thank you. Mr Rice?
26
         MR RICE:
                    Nothing from me, thank you.
27
28
29
         THE CHAIRPERSON:
                            Mr Clough?
30
31
         MR CLOUGH:
                      No questions from me, thank you.
32
33
         THE CHAIRPERSON:
                            Mr Woods, thank you for your attendance
         today. You are excused.
34
35
         <THE WITNESS WITHDREW
36
37
                    I call Jason Hill.
         MR RICE:
38
39
40
         <JASON HILL, sworn:</pre>
                                                   [12.40pm]
41
42
         <EXAMINATION BY MR RICE:
43
44
         MR RICE:
                          Is your name Jason Hill?
                    Q.
45
         Α.
              That's correct.
46
47
         Q.
              You are employed by the CFMMEU as elected industry
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1 safety and health representative? 2 That's correct. Α. 3 You work out of the Rockhampton office; am I right? 4 Q. 5 That's correct. Α. 6 7 Of the mines that the inquiry is principally concerned with, in the rough division of duties, the mines of 8 9 Oaky North and Grasstree fall more within your area of responsibility; is that correct? 10 That would be correct, yes. 11 12 You have prepared an affidavit with assistance from a 13 14 solicitor, I think, have you not? That's correct, yes. 15 16 17 Q. Could Mr Hill see his affidavit, and perhaps it could be brought up, Mr Operator, HLJ.001.001. Have you got 18 a copy there, Mr Hill? 19 Yes. 20 Α. 21 Can I just start by asking you about your interaction 22 Q. with SSHRs, a subject you deal with commencing from 23 paragraph 17. You do mention in relation to both 24 Oaky North mine and Grasstree mine that you have a good or 25 very good relationship with the SSHRs at those mines? 26 Yes, I believe that. 27 28 29 Q. Are they full-time employees? Α. Yes, that's correct. 30 31 Are they, in the case of both mines, members of the 32 Q. 33 union? I believe so, yes. 34 Α. 35 In terms of the value to you, as an ISHR, of the SSHR 36 function, I take it that you take the same approach as we 37 have heard from Mr Woods, that being on site, they are your 38 eyes and ears on the ground? 39 They can be, yes. 40 Α. 41 You explain in your own words what value that SSHR 42 function has to the carrying out of your function? 43 Like, they obviously - I believe they are a bit more 44 than eyes and ears on the ground. They can deal with a lot 45 So if a mine does have good, functioning 46 of complaints.

47

SSHRs that have a reasonable relationship with management,

they can deal with a lot of the complaints before they either get to us or the inspectorate. They might ring up and ask for advice or help, and, like, the complaint can stay on site without being escalated as such.

If they need assistance, obviously they can either ring us or the inspector to get that assistance. It helps with our workload, too, if you have good, functioning SSHRs that are on site.

Q. Just in terms of the kind of dialogue that might come from them to you, you mentioned a few things. Can we just recap. They might ask you for assistance; correct?

A. Yes.

- Q. They might inform you of a particular issue at a mine, a safety issue?
- A. Yes, that's correct.

Q. Other categories, anything else?

A. We might just get an update on where the mine is at from them, just in passing. You know, like, if they have had an issue and dealt with it, they might call us and let us know what they have done and how they've dealt with it, and if there's any advice we can give them about if it was getting dealt with, they did the right thing or if they were on the right path, that sort of stuff, or just give us an update about where the mine is at.

Q. Could you express a view, how important is it to have a good line of communication with the SSHR for your function to reach its full potential?

A. Oh, it does help a fair bit, because, like, if I'm having - if someone raises or I get a complaint from a mine and I'm not fully aware where that mine's up to, it creates more - you know, I suppose I've got to do more homework down the line, where if I've got a fair idea of where the mine is up to at that stage and what has been happening at that mine in the past, I haven't got to do as much homework. So, again, it does help in the workload.

- Q. Could I ask you about paragraph 22 of your affidavit. You have told us about the position of the SSHRs at Oaky North and Grasstree.
- A. Yes.

Q. What is your experience that you refer to in

paragraph 22? You have told us that you have a productive relationship with those two mines and it so happens that the SSHRs are union members.

A. Yes, correct, yes.

Q. Have you had experience of interaction with SSHRs who are, firstly, not union members?

A. Yes.

- Q. And how did you find that experience in terms of the kind of productive dialogue you have described, for the two mines that I mentioned?
- A. Oh, the interaction is way less, I suppose. For one is you know, like ISHR Woods spoke about before, unless we know who they are, it is hard to gather, and I suppose when you are talking about 60-odd mines, we can't always tend to keep up with the changes, even though they are elected for three years.

But I have had communications, and just as recently as probably March, with one SSHR who wasn't a union member at a mine, wanted a bit of help, wanted me to write him a letter, which I did, but that's the first time I've actually - other than being out there doing an inspection and talking to him where I met him, that's, like, the only time like he's required my help.

- Q. Do SSHRs who are not union members do they contact you? You have given one example, but from what you have said, that was not a common occurrence?
- A. It's not overly common, no.

- Q. Is there less dialogue between you and the SSHRs who are not union members?
- A. Oh, I would have to say I agree with that, but there are some SSHRs who are members who we probably don't have as much dialogue either with, but depending on the personality of that person as well.

Q. You can understand, we sort of need to tease out -- A. Yes, I understand that, it's just - it comes back to personality as well, some people like to deal with stuff on site on their own and feel comfortable doing that, even if they are members or non-members, and don't want to have - or don't see the need to have the dialogue with us, I suppose.

- Q. Well, accepting that there can be variations according to personality, as you point out, if we put them into two categories, SSHRs who are union members and those who are not, are you able to compare the value of the interaction that you have with the respective groups?
  - A. It is definitely more dialogue with the union members than what there is without the union members.

- Q. Do you find that those who are members are more inclined to contact you?
- A. Yes.

- Q. With more regularity?
  - A. Yes

- Q. And in terms of those who may not be union members, what steps do you take to try to cultivate a relationship with them that would assist you to function?
- A. Obviously, as spoken about before, we run training seminars, conferences, once a year. Actually, we run two, except there is only going to be one this year. We normally run one for the open-cuts and a separate one for the undergrounds. Obviously we try and invite we send a letter, try and send a letter to all the SSEs, but if we've got the details and that for them, to invite the SSHRs.

- Q. That's the annual conference?
- A. Yes.

- Q. Anything else, in an educational category?
- A. We've run one-off training seminars or training programs for when people have been elected and they want help. You know, they might ring up and say, "I need a bit of help with this", so we can obviously we've got a bit of resource there where we can spend a day with them, organise a day or half a day and try to run and help through that period.

- Q. Yes, but to come back to my question, do you tend to get that sort of interaction with those who are not union members?
- A. Probably not, no.

- Q. Is it difficult to keep track of who is an SSHR because there are so many mines?
- 47 A. Generally, if they are union members, it is not hard

to keep track, because normally we will have a process in that, you know, obviously - and they have a full understanding of who we are and what we do, so they will - if there is an election happening, they will notify us when they have been elected. If there is an election happening and it is non-union, they probably don't notify us to let us know that there has been a change in that role.

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But I am wondering what you could do to try to improve Q. the quality of relationships with those who are not union members. Have you sought to engage with them, make phone calls, visit them, when you are out on the mine site? Well, obviously as ISHR Woods spoke about, when you go to the mines you put the notice out there and you want the SSHRs there regardless of their membership or not. other than that, you know, to chase up every mine and ask them, because you have nearly - you need the SSE to send through the details every time there is a change, which is not a legislative requirement, but there is no legislative requirement for the SSE to - or the mine operator to give us a notification when there is a change of SSE so that we know who to send our correspondence to, so it does take a bit of time. Like, if there has been a change of SSE at a certain mine and we don't know who it is and we send a notification or correspondence to them, you can send it to the wrong person, but then you get notified, "Well, no, I'm not the SSE here anymore", so then you've to go and do a bit more homework to find out who that is.

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Q. So there is no mechanism by which, for example, you would be informed of the outcome of site elections?

A. No.

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Q. So you wouldn't even know when there is an election to be held, would you?

A. No, not unless we are contacted by someone.

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Q. So you don't know who might be elected and whether it is a new one or not?

A. That's correct.

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THE CHAIRPERSON: Q. Mr Hill, the inspectorate, though, would know of elections, I take it, for the site rep?

A. Under the current process, and the way the elections are held, yes, the returning officer has to notify the chief inspector of the outcomes of the election.

- Q. Have you ever asked the inspectorate to be notified in relation to any outcome of an election for a site representative?
  - A. I haven't personally, no.

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- Q. Do you know of any such request?
- Α. No, I don't. There is only - the process that was under the previous chief inspector was that if someone put forward or notified them that they wanted to conduct an election at a mine, he would actually contact us and have a discussion about if there is a problem, who - you know, if there is a problem about what entity runs it under the prescribed way of the election, because it is so - the a process of running the SSHR election at the moment is very involved, very complicated and it creates a lot of drama for no reason, I believe. So, yes, so that was the wav it was. We used to have those discussions, so we sort of did know that there was an election happening at a certain site, but currently, no.

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- Q. But it would hardly be a secret: if the inspectorate knew that there was an election and the result of the election, there would be no reason not to include you in the notification?
- A. No, well, that would be excellent, actually, yes, because that would give us direct contact with them and direct invitations to stuff that we are doing, instead of going through the SSE.

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- MR RICE: Q. It would be helpful, would it, to have some mechanism at least by which you knew who was the SSHR from time to time at a given mine site?
- A. That would be excellent, yes.

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- Q. And if you knew that information, if you saw a new name come up on the list, would you take some action to try to cultivate a relationship with that that is to say to initiate the kind of relationship which you find productive at Oaky North and Grasstree?
- A. Definitely, because you need that I find in our role, with our resources, you need that help to do the job.

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- Q. So given the way it is set up, you don't necessarily even know who the SSHR is?
- 45 A. No.

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Q. You don't tend to initiate action to find out and

create a relationship; would that be fair to say?

A. It has never crossed my mind, no.

- Q. And, likewise, do the SSHRs who are not members tend not to contact you to initiate the cultivation of a relationship from their perspective?
- A. Oh, I would say it's rare.

- Q. So, to sum up, is it fair to say that the productive relationship which you find with SSHRs who are members tends not to grow or develop with those who are not members?
- A. Mmm. The majority of times I would say, yes.

Q. So it may not be a matter of the particular experience level of the SSHR, it is just really a breakdown, or not even a breakdown, it is the non-existence of a genuinely productive working relationship; is that the situation?

A. Yes, and I think it could lead into more than that as well, it's - you know, how many coal mine workers actually know who we are and what we do? You know, obviously there are obligations about training and understanding and people understanding different roles underneath the Act, but, you know, how many coal mine workers actually out there know what an ISHR is and what our functions - our powers and functions and our roles are?

Q. Indeed. And on that subject, do you find that union members know of you and of your availability?

A. Yes, I - majority of them would, yes, I would say.

Q. Well, what about those who are not, which we don't know the exact figures, but they are probably at least in the majority, those workers who are not union members?

A. Mmm.

Q. How do you promote your availability and potential service to that large group?

Well, actively promoting myself out there, I don't know if I actually do. I just - I just go and do my job, and I have never thought about promoting myself or my position in that way before, to be honest with you. I just go and do my job. You know, you're relying on - you've got the Act there, with where we sit, and the SSEs training the people or their coal mine workers in what the requirements of those Acts are.

- You wouldn't, for example, sit down and think, "Well, there is a lot of non-union members, whether they be employees or contract at a given mine, I don't see much of them, I need to go out and show them that I'm around"? Well, that's part of doing the inspections, is integrating with the people at the mine sites, so, you know, like, you always try to get to a crib room and talk to people there, and hopefully that you can do that on your own so that they are not scared to raise concerns, but --
  - Q. Just on that, in terms of interacting with workers, you mentioned the crib room. Is that a place you would go for that very purpose, to speak to people?

    A. Yes.
- 16 Q. That's a meeting point which is convenient for that purpose?
  18 A. Yes.

- Q. Is there any other place or way in which you try to engage with workers when you do a visit?

  A. No, it's pretty bloody hard, actually, because obviously they are out working, you are there doing an inspection, and as part of the inspection, this is obviously not environmental, but depending on what you are looking for and looking at, you know, it's about the works, how the procedures and the works are done as well. But, you know it's yes, it --
  - Q. You probably just can't wander down to the longwall, either, can you?
  - A. Oh, we can go down to the longwall face and inspect that as well, yes.
  - Q. To talk to workers? That's not the place to go for that purpose?
  - A. You might have a discussion with them. Depends what tasks they are doing and that sort of stuff, but you might have a five-minute discussion with them, ask them if there are any issues, what's going on.
- Q. Do you wear branded clothing when you go out there like Mr Woods does?
- A. I wear the clothing that my employer gives me, yes.
- Q. Apart from going around and talking to workers in the course of your inspections, would you be hopeful that word

- 1 of mouth might make your presence known and your 2 availability known? Is that the way you go about it? 3 Yes, I suppose we send - I try and send a notification, and I will do that through an MRE and give 4 5
- the SSE notification, reasonable notice, depending on what I've got planned or what comes up. So if something comes 6 7 I want to go that mine tomorrow, the notice is going to be shorter. Then they've got an obligation to put 8 9 that on the noticeboard, and the noticeboard has to be - it has to be placed on a noticeboard that comes to the 10 attention of coal mine workers, so I'm hoping that people 11 read it and then know that my presence is going to be 12 there, and if they want to speak to me, they will come. 13

14 15 Q. When you do inspections, say at Oaky North and Grasstree, does the SSHR, or one of them, accompany you 16 when you do inspections at those places?

> It's good if they can. I try to arrange so that, depending on the situation, whenever I've got to be there like the last inspection I did there wasn't going to be one available, but I didn't have a time slot to work around him, so I went without one.

Is it desirable, from your point of view, that the SSHR come with you? Α. It is, yes.

- Because they can point out things to you? Q. Α. Yes.
- Q. And you can learn from them; correct? That's correct. And plus the other coal mine workers probably feel more comfortable talking to someone with an identity they know than an identity that they don't know.
- Q. When you inspect mines where the SSHRs are not union members, do you find that you are accompanied by the SSHRs at those places?
- I have done in the past, yes. Α.
- 41 With the same sort of regularity as you would for 42 a mine whose SSHR is a member? 43
  - Probably not as regular.

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45 THE CHAIRPERSON: Mr Rice, I take it you will be a while 46 longer yet? 47

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1 MR RICE: A little bit longer, yes. 2 3 THE CHAIRPERSON: We will adjourn until 2.15. 4 LUNCHEON ADJOURNMENT 5 6 THE CHAIRPERSON: Yes, Mr Rice. 7 8 9 Mr Martin, before resuming with Mr Hill, I have 10 a list of documents from yesterday's proceedings, being either those directly referred to in evidence or otherwise 11 relevant to a witness's evidence. It has been circulated, 12 and I am in a position now to tender the documents on this 13 14 list dated 6 August 2020, 15 THE CHAIRPERSON: The documents on that list 16 Thank you. will be admitted into evidence. 17 18 MR RICE: Mr Hill, we were talking before lunch about 19 promotion of your function to workers. Are you aware of 20 a form of generic induction that workers are required to 21 undergo and, as I understand, it's based on a recognised 22 23 standard number 11? Standard 11, as it is generally called, yes. 24 25 It appears not to include any information concerning 26 your function or the SSHR function. Would I be correct 27 28 that you could see no disadvantage in some package of 29 information concerning both those functions being included in the mandatory induction? 30 I think it would be vital, yes. 31 Α. 32 33 Thank you. Your position is a full-time one, as required under the legislation; am I right? 34 That's correct. 35 Α. 36 So even though you work out of the union office and 37 the union has business other than that which you are 38 concerned with, is there any question of your wearing two 39 hats, or is it correct to say that you are devoted, in 40 41 terms of everything you do, to that ISHR function? 42 That's right, I'm full-time health and safety. I don't cross the lines, don't attempt to cross the lines. 43

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Q. Well, do you from time to time receive either

I think that currently they do a good job of keeping the

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lines separated as well.

- 1 complaints or requests for assistance from workers at coal 2 mines?
- 3 Α. For health and safety purposes, yes.

Q. Yes? Α.

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- Insofar as you do receive either complaints or requests for information, they must by definition be in your capacity as an ISHR; am I right?
  - That's correct. Α

Yes.

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- Just in terms of the position concerning those two categories, do you receive complaints or requests from workers who are not members?
- Α. Yes.

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- How do they compare in volume to complaints or requests from members?
- I don't count them, to be honest with you, but I deal with the complaints as they come through. Obviously they are in the minority, but - yes. To give you an example, back in - earlier in the year, I was driving down, I was leaving Moranbah. I was driving and I got a phone call from a miner who worked at a mine near Moranbah and asked me for some advice. Now. I didn't check whether she was a member or not a member. I just gave her the advice and asked her, if she wanted any more help, to ring me. yes, to put a figure on it, I couldn't say, maybe a quarter, might be a bit less.

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I think you used the expression "in the minority", whatever that figure might actually be; correct? Yes, it's not something that I keep tabs of Yes. specifically.

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- When you get a complaint or a request, other than in that kind of scenario where you are caught on the road, so to speak, but if you have an opportunity to check your database, would you look up and see whether the person forwarding a complaint or a request is a member?
- 42 Sometimes if I don't know who they are, just to find out a bit more. 43

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- Is it for the purpose of establishing that they are a member or not a member?
- It is, and depending on the complaint I get, because Α.

like - and at the mine, whether, you know, if there's - oh, you know, like, if the mine had SSHRs, why didn't they go through that - follow a process of going through the SSHRs first, that sort of stuff. So just to - you know, because like, obviously, the SSHRs are there, and if someone's come to me from their mine, I would want to contact them to let them know that there's an issue there, that obviously there is a member there that has come through to me.

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- Q. How would knowing whether they are a member or not assist?
- A. Well, I think they would want to understand why that member didn't come through to them.

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- Q. I'm sorry, I don't understand you.
  - A. Oh, because I'd like to give them the opportunity, especially if we've got a good working relationship, not to engage in probably issues at their mine.

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- Q. The SSHR you are talking about?
- A. Yes, without their knowledge.

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- Q. But what relevance to that question does it have whether the person complaining or asking for information is a member?
  - A. It's probably got no relevance, really. It's just something that I do. I don't know.

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- Q. Is it reasonable to say that you want to know whether the person who is asking you for assistance is a member or not, and that applies across the board; is that right?

  A. Yes, sometimes. But sometimes, like I said, that lady
- A. Yes, sometimes. But sometimes, like I said, that lady I dealt with, I didn't even bother.

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- Q. Is there priority treatment for members for that kind of scenario, when you receive complaints?
- A. I do it on severity of the complaint.

- Q. That's your criterion?
- A. To me, I look at it that if someone is making a complaint about health and safety reasons, you know, there's issues there, and you don't want to see people
- hurt. And if you want to say, well, if you've got members
- there or non-members, that complaint could still hurt
- members, so it's not about the person; it's about the
- issue. The severity of it you know, it depends how busy we are, so you deal with it on severity.

1 2 Turning to HPIs, one of the issues for you, which you Q. 3 refer to at page 76 of your affidavit, is that there are so many notifications that you get. Mmm-hmm. 5 Α. 6 7 Q. You mention a figure of about 1,500 --Α. Annually. 8 9 -- that the union would receive over the course of 10 11 a year. Α. Yes. 12 13 14 And you would get - does it average out? Would you get about a third of them, or do you get more than someone 15 else? 16 17 Α. Never really did a count, I suppose, before. that we did do a count for the month of June. I received 18 over 70 for that month. 19 20 21 Q. How did that compare with the others? ISHR Woods, I think he told me he got around 100, and 22 Α. 23 ISHR Watts was around 20-odd. 24 25 Q. How do you manage the volume of them? Seventy a month is about 18 a week. 26 Oh, it's just part of your job. You just manage it. 27 I don't know. I don't understand the question. It's your 28 29 job to do it, so you do it. 30 31 Just talk us through, what do you do with the notifications when you get them? Firstly, there is 32 a verbal notification, I take it? 33 Α. Yes. 34 35 36 Are you satisfied that you get them routinely, as you 37 are --The majority of times. There's times, for example, 38 like, oh, sitting here yesterday, I'll get a voicemail and 39 I'll leave - but they won't answer the phone, they won't 40 They won't call you back. They just leave 41 answer me back. 42 a voicemail. You get those incidents the same as Like, I can be doing an inspection at a mine, 43 underground. where you're not answering your phone, so you just get that 44 45 voicemail and you have to deal with it that night.

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Q.

What was the voicemail you got yesterday?

A. A report on an HPI.

Q. Giving you some details of it?

A. Yes, but that's - so I got one - I got two yesterday that I had to deal with when I finished here. One was really good - he left a voicemail, sent a text, told me he'd ring me later. I tried to ring him back. He was on another call. This was about 6.30, 7 o'clock last night. Then he rang me back. I appreciate that, I respect that. But then you get one who leaves a voicemail but won't return your call. I don't respect that.

- Q. Let's assume you do get to speak to a person.
- A. Yes.

- Q. What's the purpose of your communication? What are you looking to achieve from it?
- A. I want a bit more detail, because obviously they've got to give you a certain amount of detail, primary information under the legislation, and then I like to satisfy myself that I am happy with the information they gave me and --

- Q. The amount of it or the quality of it?
- A. The quality. You want the quality, yes. You don't want all the waffle and stuff that goes on, but I want to be happy that the quality is there, that I understand the explanation, is the biggest thing. Like, sometimes you've got to ask different questions to get an understanding of what they're talking about, where they're at, and then hopefully you will be able to find out what they're doing to rectify it.

- Q. What do you do with that information? Do you keep a record of it?
- A. I try to keep a good record in my diary, but, again, like, when you're on the road and you're taking them, sometimes it's hard to keep all the information down, but I do note, say, whether a mine had a misfire, that sort of stuff.

- Q. Has there been any instance, having received a verbal notification, that you've felt the need to engage some power that you have?
- A. Oh, I've attended a few mines, gone and done inspections after receiving HPIs. I've also made inquiries of mines, of the findings of investigations around

different HPIs at times. There's been a couple of - a few times, I suppose, where there's incidents, where certain incidents have happened throughout the industry, and I'll engage with those certain mines about these incidents and want to know - want to find out what the findings of their - I don't want the full investigations, but I chase the findings of the investigations to see if there is a similar - well, what's causing the similar incidents to happen.

Q. The focus here is, I suppose, more on gas exceedances. A. Yes.

 Q. If you have a look at paragraphs 122 and 123 of your declaration, you deal with it there. You make the point that the occurrences arise quickly and can be resolved just as quickly.

A. Yes.

Q. Do you find the forms 1A informative of the cause of it and the action that the mine is proposing to be taken?

A. Generally speaking, most mines, talking probably the two that I'm dealing with here, they do a fairly good reporting scenario.

- Q. Is it right to say that for the vast majority, no further intervention is required by you from these notifications that you get?
- A. If I get the explanation that I want from the phone and I'm sort of and I'm happy and I've satisfied myself that everything has been done, yes.

Q. You make two points in those two paragraphs. One is that you are probably a four-hour return drive away.

A. Yes.

So you would be looking to resolve it on an exchange

of information basis, if you can?

39 A. Mmm-hmm.

- Q. Correct?
- 42 A. Yes.

- Q. And that's mostly the case?
- 45 A. Yes.

47 Q. Secondly, the feature of it is the generally quick

resolution of it so that there is actually no point in taking the time to go to the mine, in any case?

A. Generally, and especially if they've understood the reason for the exceedance prior, before they notify you, and they can give you a decent explanation, that's right. For an example, we're sitting here today. If we get one today, you know, by the time we get back up to central Queensland, it's all done, isn't it? Plus you're also relying on that they notify the inspector, and the inspector's also satisfied to release the scene as well, aren't they? So you've got that in the back of your mind as well.

- Q. What about a situation where it's not a one-off event but there might be a number of notifications from the same mine for similar or related causes? You've probably been listening earlier in the week. We've been discussing a series of incidents from Grastree.
- A. That's right.

- Q. Do you have the capacity to identify that there is a trend and go back and review past HPIs for what they might reveal?
- A. The capacity what, our system are you talking about, or just my --

- Q. In terms of your workload but also whether you have a system in place for that to occur?
- A. Currently, that's well, the system that we've had in place is, you know, whoever takes them takes them, and then you file them. I suppose we've all got different filing systems. I have my filing system, how that works. Again, if I sort of keep 12 months running HPIs on my filing system.

Depending on the issue, who is dealing with it, whatever - like, for gas exceedances, the conversation that we - or the correspondence we went into, being with the inspectors since 2017, roughly, since the gas issues were highlighted and that the inspectors were dealing with those issues. Back then we obviously knew what was happening at each mine, because we were actually receiving the directives and the MREs. And with our resources, I just thought, well, they were dealing with it; why would I deal with it when - you know, why would I waste my resources, or our resources, on dealing with that when the inspectors were dealing with it?

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- Q. Understood. So, as you think about it, can you recall any instance where you have gone back and in your mind, you know there has been a set of HPIs and you go back and review the whole set? Any occasion like that?
- A. No, I was aware and don't get me wrong, if I thought that there was something that I was really concerned about, I would have done something about it.

- THE CHAIRPERSON: Q. But how would you know, if you haven't got a system in place to review the series of HPIs or exceedances?
- A. It's probably not so much the series, that comment. It was about, like, if I got a report from the SSE or his delegate about an HPI and he couldn't satisfy me that I was happy he couldn't satisfy me that what they were doing was at an acceptable level of risk, then I would chase I would do something about it, whether it meant going out there straightaway or soon as possible or you know.

Q. But is there any system or process that you have where you look back at a mine and see whether or not there has been a series of exceedances and you have a closer look and want to know whether there's some explanation or a problem?

A. No, we haven't got a system in place like that. It's only off your memory generally of what you've been getting.

THE CHAIRPERSON: Thank you.

MR RICE: Q. Is it fair to say that you would put a fair bit of reliance on the inspectorate to pick up that kind of information and deal with it; is that right?

A. That's right. They are the regulator.

Q. Is your function, then, more responsive to issues that are brought to your attention by workers?

A. Oh, I wouldn't say that.

Q. The question was asked of your colleague what a typical day might look like for you. Could you explain it in your case?

41 it in your case? 42 A. Well. you know.

- A. Well, you know, obviously we've got we do inspections at mines. We receive reports. So, start off, we do inspections. We have to write reports for those
- inspections. We receive complaints. We receive documents. So you've got to deal with the complaints. You've got to
- 47 review the documents as well.

Other than that, we've got reports we've got to write for certain aspects. You know, like, we've got to do quarterly board reports, convention reports. As well as that, I'm part of the advisory committee, part of the recognised standard committee, part of subcommittees on that, so there's all those minutes, documents and that, that have got to be reviewed as well.

And just typically, last financial year, I think it was, I had 100 nights away from home, as a minimum. That's on the road as well. An inspection is not just a half-a-day job; it's a full-day job. And when you're out and you're attending a meeting - you know, we're only supposed to work five days a week. If you want to go into more depth, I can, but --

- Q. Your day is some mix of those various things as you've described?
- A. Yes.
- Q. A site visit might be a whole day?
- A. And that's without, obviously, taking phone calls for HPIs, you know, if someone wants to ring and wants information, and all that compels [sic] on the side of it.
- Q. I don't think the allocation of ISHRs, being three for the State, has changed for a long time?
- A. No, not since oh, I might be corrected here, around early 2000s, I think.
- Q. Is three sufficient? Do you find you are coping? Do you feel that you are satisfactorily coping with that workload you have described?
- A. Well, I think three is you know, obviously we probably need to take a step back and review how we work, but I think, you know, three is probably a good number.
- Q. Does anybody do that once a year, whether it is a performance review or whatever you want to call it, just to do an annual review and see how the function has been performing?
- A. Oh, I'm not aware of it happening, and if you're relying on us, it's probably something that we get a bit tied up in our day-to-day job and don't look at it. You've got to remember, the last 18 months or so has been pretty devastating throughout the industry, which has had us tied

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         in knots pretty substantially, you know.
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         MR RICE:
                    That's all I have, Mr Martin.
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         THE CHAIRPERSON:
                             Thank you. Yes, Mr Holt?
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         MR HOLT:
                    No questions, thank you.
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         THE CHAIRPERSON:
                             Mr Roney?
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         MR RONEY:
                     I have nothing at present.
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         THE CHAIRPERSON:
                             Ms Holliday?
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         <EXAMINATION BY MS HOLLIDAY:</pre>
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         MS HOLLIDAY:
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                        Q.
                              Mr Hill, I'm not going to take you
         through step by step like I did with Mr Woods, you will be
18
         relieved to know.
19
              Thank you.
20
         Α.
21
              In relation, though, to section 118(1)(d) of the Act,
22
         you will be well aware that the function of an ISHR is to
23
         participate in investigations?
24
              That's correct.
25
         Α.
26
              That section is drafted such that it doesn't limit you
27
         Q.
         to which investigation?
28
              That's correct.
29
         Α.
30
31
              And that there are various forms of investigations,
         including the SSE's 201 investigation?
32
33
         Α.
              That's correct, yes.
34
35
         Q.
              When I say "201", I mean section 201 of the Act.
              Yes that's correct.
36
         Α.
37
              Indeed, participating in the SSE's 201 investigation
38
         may assist in relation to section 32 of the Act. Are you
39
         aware of section 32 of the Act?
40
41
              Mmm-hmm. Can you enlighten me, but?
         Α.
42
              I will.
                       It talks about cooperation to achieve the
43
         Q.
         objects of the Act.
44
45
              Yes, cooperation, yes.
         Α.
46
47
         Q.
              Subsection (1) says:
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Transcript produced by Epiq

439

J HILL (Ms Holliday)

.07/08/2020 (4)

1 2 This Act seeks to achieve cooperation 3 between coal operators, site senior executives and coal workers to achieve the 4 objects of the Act. 5 6 7 Α. Yes. 8 9 Q. Then subsection (2) goes on: 10 Cooperation is an important strategy in 11 achieving the objects of the Act and is 12 achieved -13 14 (a) at an industry level by ... 15 And it includes the appointment of industry health and 16 safety representatives under part 8. So do you accept that 17 if the determination was made to participate in a 18 201 investigation, it may assist in that industry 19 20 cooperation? 21 Α. It may. It may do. I don't know. I haven't been But then again, you would probably have to 22 down that path. 23 ask an SSE if they would - how much they would let us 24 participate as well. 25 Do you accept that the Act draws that distinction 26 between the inspector carrying out an investigation and 27 yourself as an ISHR participating in that investigation? 28 Participating, and the legislation also lets us 29 investigate complaints. So if we get a complaint about 30 a certain incident, that draws a distinct difference as 31 well, doesn't it? 32 33 34 I should have prefaced that question by "serious Q. 35 Yes, oh, that's right, but we can also get a complaint 36 from a coal mine worker about that serious accident or 37 fatality. 38 39 You accept that the powers under the Act for 40 Q. Sure. 41 inspectors are more extensive than the powers under the Act 42 for ISHRs in terms of that investigatory capacity? Yes. 43 Α. 44 45 And that the Act has given the inspectors the powers 46 that are required to investigate serious accidents and HPIs? 47

1 A. Yes.

- Q. In relation to section 121 of the Act and I took Mr Woods through that --
- 5 A. Yes.

- Q. -- and provided an example and put the relevant documents up on the screen, it is an example, isn't it, of how the inspectorate and ISHRs work together to satisfy or achieve section 121 of the Act?
- A. Well, I wouldn't say "work together"; it's how that part of the Act is satisfied, and if we have an issue about the safety and health management system or we form a belief that the safety and health management system is inadequate or ineffective, how we deal with that issue, which is obviously you've got to make the SSE aware of the issues. And if they can't please us that they are dealing with it to make the safety and health or that part of the safety and health management system adequate and effective, then we must inform an inspector, who must investigate.

- Q. That's right. If you choose to take it to that next level, you have to notify an inspector, and then the inspector investigates?
- A. Must investigate.

Q. Must investigate, that's right, and that is working towards achieving section 121 of the Act in terms of the function that you are provided with under the Act?

A. Yes.

- Q. On occasions, the inspector will undertake that investigation and agree with the view of the ISHR; that's correct?
  - A. Yes.

- Q. On occasions, they will investigate and not agree with the view of the ISHR; you would agree with that?
- A. That's correct.

- Q. That's an example of, again, that process being undertaken as the legislature has intended?
- A. That's right. That's how the legislation describes it, yes.

Q. You heard Mr Newman's evidence in recognition of the ISHRs being one of the very important stakeholders. He had

the meeting in Mackay on 17 December 2019? 1 2 Α. Mmm-hmm. 3 4 Q. And you were present? Yes, that's correct. 5 Α. 6 7 He introduced himself? Q. That's correct. 8 Α. 9 10 Q. And we know that from speaking to Mr Woods. 11 Α. Yes 12 Q. And you would have told him a bit about yourself as 13 14 well? Yes, it was just a bit of a meet and greet, where we 15 were, where we'd been, and how, you know - it was a meet 16 and greet because it was the first time we'd met Mr Newman. 17 18 You would have heard Mr Newman's evidence, I think it 19 was Tuesday, in relation to these quarterly meetings and 20 that he did see a need and a requirement for that to occur 21 but more at a six-monthly interval; you heard that 22 23 evidence? 24 I heard the evidence, not that I agree with it. 25 In relation to you not agreeing with it, you 26 understand that the inspectorate has a number of functions 27 to perform? 28 29 Α. Yes. 30 31 And you understand that interaction with the ISHRs occurs on other occasions with the inspectorate? 32 33 Doing our job, yes. 34 35 Q. Indeed, you email inspectors, don't you? In what wav? 36 Α. 37 You email inspectors about issues such as under 38 Q. 39 section 121 of the Act? 40 Yes. Α. 41 42 Indeed, even as late as Monday of this week, you were speaking to an inspector about an issue; that's correct? 43 Not on Monday, I wasn't. 44 Α. 45 46 As a result of that, there is then an inspection at a mine later this week? 47

1 2	A. I'll tell you honestly I never spoke to an inspector on Monday.
3 4 5 6	Q. All right. In relation to the other opportunities to speak to inspectors, you have their telephone numbers to call if you wish to do that?
7 8	A. Yes.
9 10 11	Q. There is also what you spoke about, being the conferences that happen yearly?  A. Yes.
12	
13 14	Q. The chief inspector was invited to speak at that conference?
15 16	A. That's correct.
17 18 19	<ul><li>Q. He accepted that invitation?</li><li>A. That's correct.</li></ul>
20	Q. But unfortunately, COVID-19 intervened in that
21 22	process? A. That's correct.
23 24	Q. You, as one of the most experienced ISHRs, are on some
25	of the subcommittees?
26 27 28	A. I'm on the advisory committee, recognised standard committee, and - well, that will cover it, yes.
29 30	Q. And so you have interaction with the inspectorate at those subcommittees as well?
31 32	A. I obviously have interaction, but I wouldn't say it's like sitting down and given the time to discuss issues that
33	are evolving around or if we have issues here or if they
34 35	have issues with us; it's not that sort of dialogue.
36 37	Q. When you say "issues" with you, you understand that Mr Newman has said that nothing is personal; it's all just
38	the professional relationship?
39 40	A. Oh, no, I was talking about - yeah, I wasn't talking about the relationship, like, with me personally. I was
41	talking about if they think that we're doing something
42 43	wrong, or, you know, if there is an issue that we dealt with over here and they didn't believe it was right or -
44	you know, that sort of stuff, if we had problems with them,
45 46	you know, that sort of dialogue. We don't have that

that were happening.

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dialogue there, you know, if there was an issue - incidents

1 2 Q. So "problems with them" - it's just the way that you 3 are expressing that. Yes, sorry. 4 Α. 5 6 You both have important functions to perform under the Q. 7 Act? 8 Α. Mmm. 9 10 Q. You accept that? Yes 11 Α. 12 And that in relation to interaction, there may be 13 14 occasions in a robust relationship where you agree and sometimes when you disagree? 15 That's right, and to be challenged makes you better. 16 Α. 17 Indeed, in relation to the example you provide in your 18 statement of the election process at Oaky North mine --19 20 Α. Yes. 21 -- that was an occasion where you and the chief 22 Q. 23 inspector agreed to disagree? I never agree to disagree, but obviously I raise my 24 issues with the chief inspector and he will deal with them 25 how he feels. 26 27 28 So in terms of you not agreeing to disagree, is that 29 why you categorise it as a dispute? Well, yes - well, that's probably a wrong word. 30 31 Because the way in which the Act is structured and, 32 Q. 33 indeed, the role that you have to perform and the role that the inspectorate has to perform, there will be occasions 34 where you have to agree to disagree; do you accept that? 35 Well, if that is the terminology you want to use, but 36 I don't like that terminology. 37 38 39 Q. Your view is not going to be accepted 100 per cent of the time? 40 41 That's right, yes. Sometimes I'm wrong, sometimes I'm Α. 42 right. 43 44 It's not even a question of being wrong or right, is It's just the fact that in anything, law, in any 45 46 profession, there are going to be times where persons have

different opinions and views?

1 A. Yes.

- Q. But the aim is, under the Act, to achieve the objects of the Act, isn't it?
  - A. Yes, that's to keep everyone safe.

Q. Exactly, exactly. So in relation to looking at, then, the functions that the inspectorate performs and the functions that the ISHR performs, can we focus for a moment in relation to the investigation of serious accidents?

A. Yes.

- Q. In your affidavit, you talk about it as being "our investigation into serious accidents". Correct me if I am wrong, it does appear that there is this separate investigation that you consider is being undertaken by the ISHR?
- A. Well, you know, obviously things have changed, but it's been changed without communication, because when I talk about that and the processes that we used to do, and the letter from Chief Inspector Albury when he was at the helm, and the agreement how we did things and how we processed and investigated these things has obviously changed and if we agree to disagree, or however you want to put it, it might be for the right or the wrong reasons, I don't know, but it has never been communicated to us, until Tuesday, why these things had changed. All we do is turn up and get abused.

- Q. We will look at that. Again, looking at it professionally --
- A. Yes, that's right.

Q. The functions of the Act haven't changed, have they?
A. No.

- Q. The function of the Act under 118(1)(d) has been for you to participate --
- 39 A. Yes.

- Q. -- in a serious accident investigation?
- A. And we had an understanding of how we did that under the previous chief inspector, Mr Albury.

45 Q. You have undertaken ICAM training yourself? 46 A. Yes.

1	Q. You would have listened to what I took Mr Woods
2	through in terms of concerns to ensure that the integrity
3	of an investigation is maintained; do you accept that?
4	A. Yes.
5	
6	Q. Things like securing a scene and starting to collect

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evidence are of fundamental importance to the initial stages of an investigation? Yes.

9 Α.

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So, again, if the inspectorate commences an investigation and doesn't wait for an ISHR to arrive, you accept that that's because they are fulfilling the function that they have to perform under the Act? Α. Yes.

15 16 17

Q. It's not personal?

Α. No.

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- Similarly, you provide an example in relation to a recent fatality - we won't name what that is - where there was a tarpaulin put over the evidence when you first arrived, because it was raining?
- That's correct, yes. Inclement weather. It looked like it was going to rain, and we didn't have a problem with that, anyway, because I did ask if we could come back tomorrow, and we were told "Yes".

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- When you went back, you were informed that the access to the site was one person at a time, one ISHR at a time, and, indeed, Mr Woods went on to the site?
- No, that's not to my recollection. At first, they wouldn't allow any of us on the site. And then, after a long period of time, Mr Watts, who was our leading investigator, was allowed on site.

35 36 37

- So Mr Woods is wrong in his affidavit, then, that he attended the site as well?
- Α. He did after a period of time, yes. Not --

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- So the point you are distinguishing me on is how long it took to access the site: is that it?
- For them to, and I wasn't allowed there at all 43 afterwards. 44

45 46

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Mr Hill, again, it is the functions that the inspectors have to perform to ensure that the investigation

- 1 is conducted properly? 2
  - That's right, but --Α.

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You used the word before that you were being "abused". O. Well, I did, I did get abused at that time, and

because - like, I'll go back and I'll explain again that we had a process that we used to follow under the previous chief inspector, and for whatever reason, and I'm not saying it's right or wrong, I don't know why it's changed,

9 but obviously it's changed, but it had never been 10 11

communicated to us the reasons it's changed or why it's changed, and the only time we found out about it was on Tuesday, for that reason.

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- Mr Hill, I went through with Mr Woods numerous reasons why there may be occasions where you are not permitted to take evidence and test it or you can't be informed in relation to coercive interviews. You accept that those are all reasons to ensure that the inspector is performing its functions under the Act?
- Α. That's right, so --

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- Q. So the issue that you are having is because of the fact that you feel that with the change of the helm, to use your words, you think that there has been some shift in how things are --
- Well, yes, the process has changed. But, again, some communication about how the process has changed might have stopped a lot of the angst. We didn't know why or how the process has changed, or the system has changed.

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- But you would understand that there is necessity for that change to ensure that the inspectorate is performing its functions?
- I can understand what the inspectors do and why they do it, to ensure that the scenes and everything are - the integrity and everything is done right, yes.

37 38 39

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- Q. Exactly.
- But, you know, do they involve us or do they let management in there before they let us in there?

41 42

- 43 Q. Sorry, are you asking me a question?
- Oh, sorry. 44 Α.

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46 THE CHAIRPERSON: Q. Mr Hill, I've been listening to 47 your answers. It seems that what is of concern to you is

1 that you had no communication that the process had changed; is that right? 2 3 Α. That's correct. 4 5 And no communication as to what the process had 6 changed to? 7 That's correct. Α. 8 9 You recognise the importance of the inspectorate's Q. investigation and that it be untainted and in no way 10 prejudiced for a successful prosecution; your complaint 11 relates to the absence of communication in relation to 12 this? 13 That's correct. 14 Α. 15 THE CHAIRPERSON: Yes, Ms Holliday. 16 17 Can I just add a bit? It's not just about THE WITNESS: 18 the prosecution; it's about getting the evidence there, 19 making sure that the evidence is there so that you get the 20 proper nature and cause to prevent it from happening again 21 as well. 22 Sorry. 23 24 THE CHAIRPERSON: Yes, Ms Holliday. 25 MS HOLLIDAY: I have no other questions, Mr Martin. 26 27 THE CHAIRPERSON: Mr Crawshaw? 28 29 <EXAMINATION BY MR CRAWSHAW:</pre> 30 31 Could the operator bring up on the 32 MR CRAWSHAW: Q. screen document CMU.001.001.0001. Mr Hill, do you 33 recognise that as the latest annual report of the Coal 34 Mining Safety and Health Advisory Committee? 35 Yes. I do. 36 Α. 37 That's the advisory committee that you were referring 38 to in a shorthand way when you earlier gave evidence? 39 Yes, I do. Yes, that's correct. 40 Α. 41 Could I ask the operator to scroll down to 0007 of 42 Do you see in that document, in terms of 43 that document. the workers' representative, there is Greg Dalliston from 44 the CFMEU? 45 46 Α. Yes.

- 1 Q. And Stephen Evetts from the ETU?
- 2 A. Yes.

- Q. The ETU being another union with membership in the coal mining industry?
- 6 A. Yes.

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- Q. If the document could be scrolled down slightly, do you see at that time there were two substitute members, one of which was you?
  - A. That's correct.

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- Q. And it has you going to well, it has next to "Number of meetings", six meetings for you. Does that indicate that you went to six meetings of the committee, albeit as a substitute?
  - A. That would be correct, yes.

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- Q. Can you tell me how the representation of the workers' representatives have changed since this annual report came out?
- A. Can you just repeat that question, please?

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Q. Can you tell me how the workers' representatives have changed on the committee since this annual report came out?

A. Okay. Greg Dalliston has retired from the role as an ISHR and has resigned from the advisory committee. Also, the advisory committee memberships ran out last year, so we had to reapply, which then I was appointed to take Greg Dalliston's spot. You've got Stephen Smyth, who's still on there. Stephen Woods has come on, has taken my spot as the substitute member. And Stephen Evetts is still there as the ETU representative.

33 34 35

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- Q. You gave some evidence about a or at least I think you were asked, and you agreed, that you had some interaction on a recognised standard committee?
- A. Yes, I also sit on the recognised standard committee.

38 39 40

- Q. Is that a subcommittee of the Coal Mining Safety and Health Advisory Committee?
- 42 A. That's correct.

43

- Q. In brief, can you tell me what that body does, what that subcommittee's function is?
- A. Basically, it's tasked with reviewing and developing recognised standards that the coal mining safety and health

committee requests them to do.

- Q. Have you had any particular involvement in that committee over and above others in any area?
- A. Which committee are you talking about, sorry?

Q. Sorry, the recognised standards subcommittee.

A. Yes, I've been on that committee since it reformed,
I think - oh, I believe it was probably around 2015,
something like that, it was reformed, so I've been on there
since then.

Q. Could we just scroll back, Mr Operator, to page 0004 of this document. We see on 0004 there is an introduction by the Chair. If we could just scroll down in the document, you will see in the last paragraph there is a mention of Mr Dalliston's contribution and imminent retirement. Could we just go down to the next page, 0005. It is then stated that he was there since the year 2000. In the second paragraph on that page, the Chair states:

His commitment has not only been through his attendance at the many advisory committee meetings over the past 20 years, but also through his participation in the advisory committee's recognised standards subcommittee and the many working groups for the development of other technical materials. He has dedicated countless hours to examining the findings of fatality and high potential incident investigations, coroner's inquests, case law and other legal precedents, as well as participating in legislative reviews and the training and development of coal mine workers.

Putting the time of Mr Dalliston's involvement in that work to one side, are there any of those tasks and functions that you do not carry out?

A. I suppose they all cross our desk at some time.

Q. If we could scroll down to page 10 of the document, 0010, you see there is a reference there to the introduction of industrial manslaughter and other legislative amendments - do you see that?

A. Yes, yes.

- Q. Was that done through the committee, the advisory committee, in the annual report, or external to the operations of the committee?
  - A. No, it was done through our Coal Mining Safety and Health Advisory Committee and the mining advisory committee for the other mines, so both advisory committees did it jointly.
  - Q. Was there action taken by the union outside these committees in relation to seeking such laws?

    A. Undoubtedly, yes, there was some. I can't think of the word now, but there was some obviously there was a push to introduce the laws.
    - Q. What about other legislative and regulatory reform, has there been engagement by the union in other legislative and regulatory reform in recent times?

      A. Obviously to do with statutory officials, the union
    - had a major push on that as well, to make sure that all statutory officials are employed by the operator.
    - Q. In carrying out those issues that we have just discussed, including those that Mr Dalliston engaged in, does the union and, indeed, you, in carrying out your job as an ISHR, only take those issues up in relation to union members?
    - A. No, that's to improve the health and safety across for every coal mine worker at the mine, in the coalfields.
    - Q. You were asked some questions about Mr Newman's evidence. Can I ask the operator to bring up the transcript of Mr Newman's evidence on Wednesday. It is TRA.500.002.0003. You will see at lines 29 to 36 there is a reference to ISHRs having the opportunity to engage as members of the advisory committee that we have just talked to, as members of the Board of Examiners and those sorts of forums. Do you have any comment about that?
    - A. Obviously there's a little bit of opportunity to engage, but I wouldn't say there's like I just explained before, it's not a forum where you would actually bring issues up about a mine or SSE in front of everyone, or other issues that you probably just want to be able to sit down with the regulator and talk about. It's not a forum where you're going to have a serious conversation at a lunch break. Generally the meetings start early and finish late, so there's no time after the meeting to finish to have that correspondence, either.

1 2 If we could go down to page 6 of that transcript, you 3 will see on page 6 [T110], starting at line 4, going down to line 20, there is the description of what I think you 4 called a meet and greet with Mr Newman on 17 December 2019. 5 That's correct. 6 7 8 Q. Do you agree with Mr Newman's account of that meet and 9 greet? 10 Α. No, my recollection is that he wanted to keep the meetings running as they currently were at the time. 11 12 I think you said to my learned friend Ms Holliday that 13 you disagreed with Mr Newman's evidence. Do you remember 14 saying that? 15 Α. Yes. 16 17 I think my learned friend might have taken it as 18 meaning that you disagreed with what he was saying at the 19 meeting. Are you saying you actually disagreed with part 20 of his account of that meeting? 21 That's correct. 22 Α. 23 24 Q. Which part of the account do you say you disagree with? 25 That he didn't want to have the quarterly meetings any 26 more, you know, which were possibly too frequent. My 27 recounts are that he was happy to continue on with them and 28 29 wanted to keep meeting. 30 If we could go down to page 8, [T112] lines 7 to 15, 31 you have to look at the question Ms Holliday asked 32 33 Mr Newman: 34 35 If it was the case that the inspectorate didn't allow the ISHRs to gather evidence, 36 why would that be? 37 38 This issue about compromising prosecutions and compliance, 39 which she has also raised with you in the witness box, was 40 raised. Do I understand from your evidence today that that 41 42 was the first time you have heard that as an explanation as to why you shouldn't be allowed to have the same 43 involvement in investigations as you had had in the past? 44 That's correct. 45 Α.

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46 47

Q.

If we go down the same page to lines 32 to 37 -

I think it's the same point. If we could go over to the next page - I'm sorry, are we on page 0013 [T117] here? Yes, sorry. You will see on that page, at lines 6 to 22, there is this solution put forward. Oh, I think I have tricked myself here. I won't ask you to look at the transcript.

Do you remember that it was put forward as a solution in relation to the mine record of entries and your no longer receiving them that you would be able to get them when they were posted on the noticeboard on site; do you remember that evidence being given on Tuesday?

A. Yes.

- Q. What do you say about that as a solution?
- A. Oh, it's not practicable. It's a throw-away line. You know, like, we're busy enough as it is now, let alone trying to drive around the mines to find out what MREs or directives are being given to mines by going there and looking at their noticeboards. That's not practicable at all.

- Q. I think it was also suggested that you could get it from the SSHRs?
- A. Well, the SSHRs don't have the power to copy, and I'm assuming that if they got caught copying an MRE, they would surely be fronting the Chief Inspector or the Commissioner and being asked to explain why.

- Q. You obviously go to mine sites, and do you look at noticeboards when you go to mine sites?
- A. Generally I do, yes.

- Q. On those occasions, do you see documents such as the MREs that we're talking about?
- A. From time to time, you find that they aren't up to date, yes.

- Q. Do I understand that answer to mean that you do see them, but they're not always up to date; is that what you are trying to say?
- A. Yes, that's right.

MR CRAWSHAW: Yes. That's the end of my questioning,
Mr Hill. Thank you, Mr Chair.

THE CHAIRPERSON: Thank you. Mr Rice?

.07/08/2020 (4)

453 J HILL (Mr Crawshaw)

1 2	MR RICE: Nothing, thank you.
3 4	THE CHAIRPERSON: Mr Clough?
5 6	MR CLOUGH: No more questions from me, thank you.
7 8 9	THE CHAIRPERSON: Q. Just before you go, Mr Hill, do you see any merit, when you go to a mine site, that your attire
10 11	actually discloses that you are the industry rep rather than a CFMMEU rep?
12	A. I've never thought about it, to tell you the truth.
13	Maybe it does. My counterpart, Steve Woods, had "ISHR" on
14	his helmet, so that disclosed that it was him. I know that
15	inspectors have inspectors stickers on their helmets.
16 17	Maybe we could do something the same.
18	Q. But also on your clothing, I mean, instead of the
19	CFMMEU logo, perhaps actually that you are an industry rep
20	A. I'm sure we could get something put on the back of it
21	to say as such, yes.
22	
23	Q. Anyway, no downside to it that you can see?
24	A. No, it wouldn't be hard for me to organise to get my
25	work clothes to have "ISHR" on the back.
26	THE CHAIDDEDSON: All sight Thonk you Mr Hill and you
27 28	THE CHAIRPERSON: All right. Thank you, Mr Hill, and you are excused.
29	are exeuged.
30	<the td="" withdrew<="" witness=""></the>
31	
32 33	MR RICE: Mr Martin, I call Kelvin Sloan.
34 35	MR DOWNES: Might I be excused?
36 37	THE CHAIRPERSON: Yes. Thank you.
38 39	<pre><kelvin [3.16pm]<="" affirmed:="" pre="" sloan,=""></kelvin></pre>
40 41	<examination by="" mr="" rice:<="" td=""></examination>
42 43	MR RICE: Q. Is your name Kelvin Sloan? A. Yes, it is.
44	O Annual and at Managhab Naghbasal mina
45 46	Q. Are you employed at Moranbah North coal mine?
46 47	A. Yes, I am.

For how long have you been employed there? 1 Q. I started my employment on 9 September 2013. 2 Α. 3 4 I don't know much about you. Do you have some relevant qualifications, could you outline? 5 A fitter by trade. Certificate IV in engineering, S1, 6 S2, S3 and G2. No statutory qualifications. 7 8 9 No statutory qualifications? Q. 10 Α. No. 11 Q. Tertiary education? 12 Α. No. 13 14 I think you are aware we are going to discuss an event 15 that occurred at the mine on 20 July 2019? 16 Yes. 17 Α. 18 The interest in your appearance lies in the fact that 19 Q. you were apparently a lead team member of the LFI 20 investigation team? 21 Α. Yes, that's correct. 22 23 Let's put that before you. Could Mr Sloan see 24 document AAMC.001.001.0824. You've probably had a chance 25 to have a look at that before coming into the courtroom, 26 27 have you? Yes, that's correct. 28 Α. 29 Q. The document describes you as "Longwall coordinator". 30 Yes. 31 Α. 32 33 Q. Is that still your job? Yes, that is. Α. 34 35 Could you explain briefly what your responsibilities 36 are in that job? 37 From the operational side on a day-to-day Yes. 38 running of the longwall and usually out to six to eight 39 weeks of day-to-day planning. 40

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- Q. What do you mean, what's involved in day-to-day running?
- A. Yes, so obviously we're surfaced based, but we do go underground, plan the day-to-day activities of safely cutting coal.

Q. Is it a planning-type role?
A. Yes, that's correct.

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Q. Just looking at page 3 of that document, which has 0826 on it, one notices in a list of the investigation team members that there are quite a few?

A. Yes.

7 8 9

- Q. Was there some reason for that?
- A. Yes. We had a cross-section because of the nature of the incident, we had a cross-section of all parties that were involved in that exceedance. We included each team member so we could obviously try and get the outcome that we desired to get to --

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- Q. We might come back to that. Let's get what happened first. Okay?
  - A. Yes.

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- Q. If the top half of the page could be enlarged, please, apparently there was a power trip at 11.50 that day; correct?
  - A. Yes, that's correct.

23 24

- Q. The features that were evident seemed to be that the ERZ controller identified CH4 blowers in the floor at a particular location on the longwall?
  - A. Yes, that's correct.

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- Q. The other thing which apparently is evident from the second paragraph is that a goaf well, designated S0670A was in standby mode?
- A. Yes, that's correct.

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- Q. And therefore not assisting with extraction of goaf gas?
  - A. Yes, that's correct.

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- Q. It looks as though the immediate response is described in the third paragraph. When I say "immediate", what was done that particular day was to use brattice sails and something called cool tubes to direct ventilation to deal with the situation?
  - A. Yes, that's correct.

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Q. Do we understand that for immediate purposes, that was a sufficient response to enable production to resume?

1 Α. Yes, that's correct.

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Just to get a quick timeline on that, if we could go Q. to page 0833, the top half of the page, that's a brief timeline of the events, I gather, showing the power trip at 11.50, then apparently some four hours assessing the position and rectifying with brattice sails; am I right? Yes, that's correct. Α.

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10 Production resumed at 5.30, meaning there was a loss of more than five and a half hours of production? 11 Yes, that's correct. 12 Α.

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- 14
- Q. Plus an HPI to contend with?
- Yes. that's correct. 15 Α.

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17 Q. It seems as though you were on duty that day yourself? Yes, that's correct. Α. 18

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- Q. If we can go to page 0844, on the bottom half of that page there is an email from Mr O'Hara to a range of people, including yourself?
  - Α. Yes.

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- Q. At 1.46pm that very day; correct?
  - Yes, that's correct. Α.

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- Just to note some features about that, we know that the power tripped at 11.50. Picking it up from there, you apparently did something at 11.52?
  - So I rang the control room. Obviously the CH4 trip occurred at 11.50, so I rang the control room to ask what they could do with the gas drainage, so that process is to give gas drainage a call.

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- Q. To try to get some more suction?
- Suction, that is correct. That was the purpose of my phone call.

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- Was there any positive response about that, do you 40 Q. 41 remember?
- 42 No, there wasn't, because as we spoke about earlier in regards to hole S0670A, it was in yellow TARP, so it 43 obviously couldn't be turned on. 44

45

46 We saw from the description on the earlier page that that particular hole was in standby mode, meaning it wasn't 47

working; correct? 1 2 That's correct. Α. 3 4 Q. And the reason is said to be that it was due to low 5 methane and high oxygen? That's correct. 6 Α. 7 8 Are you able to explain how those features combine to Q. 9 produce the result that the borehole was in standby mode? In regards to why it was in standby mode? 10 11 Q. Yes. 12 Obviously we have a TARP system on site that the 13 cross-section of the workforce generates, comes to 14 a document, which - no matter who is on site can follow 15 that TARP, and obviously depending on what readings they 16 get with not only oxygen, methane, but all your other 17 gases, they can make a decision on what they need to do 18 with that well, whether it be on standby mode or in 19 production. 20 21 Is it the relativity of those two gases - low methane 22 Q. 23 and high oxygen? 24 Α. At that point in time, it was. 25 So it was on standby through deliberate action? 26 Q. Yes. 27 Α. 28 29 Q. Because of the relative concentrations? Α. That is correct. 30 31 And that was a TARP response to that situation? 32 Q. Yes, that's correct. 33 Α. 34 35 Understood. Going back to the timeline, it looks as though the tailgate drive sensor failed? 36 Yes, that's correct. 37 Α. 38 39 But two other sensors recorded readings in excess of Q. 3 per cent, being the tailgate inbye sensor and the 40 tailgate outbye sensor? 41 42 Α. That's correct. 43 44 Q. Both of which are in the tailgate return roadway? That's correct. 45 Α. 46 47 Q. Then at 12.30 we see reference again to that

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1 2 3	particular borehole where flow is said to have increased? A. Yes.
3 4 5 6 7	<ul><li>Q. Do we take it from that that it was no longer in standby mode?</li><li>A. That's correct.</li></ul>
8 9 10 11	Q. So the inference is that the mixture of gas which was putting it in standby mode earlier had altered sufficiently for it to be put into production; right?  A. That's correct.
12 13 14 15 16 17	Q. So in this case, it wasn't a case that the borehole was - there was something wrong with it. It was working properly; it was just a question of getting the right mixture of gas to enable it to perform its function?  A. Yes, that's correct.
18 19 20 21	<ul><li>Q. You get a mention at 13:27, "booking out brattice"?</li><li>A. Yes, that's correct.</li></ul>
22 23 24	Q. It sounds as though some assessment had already been made that that was the responsive action to the situation? A. That's correct.
25 26 27 28	<ul><li>Q. And you were involved in securing the equipment?</li><li>A. Yes, that's correct.</li></ul>
29 30 31 32 33 34	Q. If we go, then, to page 0829, we might just discuss some of the features which were discovered as part of this incident. If we look at the factors under the "Environment" heading, you notice halfway down "Close proximity of the GML seam"?  A. Yes.
35 36 37 38 39 40 41 42 43	Q. How was that a relevant environmental factor?  A. So because there is another seam - we mine the GM seam, which is the Goonyella Middle seam. We have a seam underneath us, so it's the Goonyella Middle - the lower seam. Obviously with Mr Fraser's findings with the gas blowers, in discussions with the under-manger on duty, himself and myself came to the conclusion that it was the Goonyella Lower seam where we were seeing the gas issues.
44 45	Q. Is it the proximity of that seam which produced the

factors?

46 47 floor heave, which is mentioned as another one of these

1	A. That is correct.
2 3 4 5 6	Q. And the floor blowers are associated with the floor heave; am I right?  A. Yes, that's correct. That's what allowed the CH4 to release.
7 8 9 10 11	Q. And just to confirm, so far as the goaf well is concerned, there was no failing of operation; it was just deliberately put into standby because the gas was at a certain mixture?
12 13	A. That is correct.
14 15 16	<ul><li>Q. But that was a contributing factor to the accumulation of gas?</li><li>A. It didn't help the situation.</li></ul>
17 18	Q. If we could go to page 0836, this is a portion of
19 20 21 22 23	Mr Fraser's hazard and incident report form. The reproduction of that is not great quality, but he seems to have described it under the "Environment" section as "High CH4 in seam below goaf hole not yet on suction", which he identified that same day?
24 25 26 27	A. Obviously he ascertained that the GML seam was the cause by seeing the blowers, and obviously in liaising with myself, the under-manger and himself, came to the conclusion that the 6070A was not online.
28 29 30 31	Q. This form was completed - at least it's dated the same day, 20 July? A. Yes, that's correct.
32 33 34	Q. Mr Fraser has signed off on it? A. Yes.
35 36	Q. Mr Gibson was the under-manger?
37 38 39	<ul><li>A. That is correct.</li><li>Q. It looks as though, from looking at the "Action</li></ul>
40 41 42 43	Description", someone had already identified what should occur in addition to the immediate response with brattice and so forth?  A. Mmm-hmm.
44 45	Q. Two tasks are identified and have your name against

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them?

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Yes, that is correct. At the point of time of filling

out the incident report, the ERZ controller, or in this case Mr Fraser that's filling it out, will fill out the action that he believes to stop that issue from happening again, but obviously down the fact of the LFI process --

Q. It is a little difficult to read, but can I suggest it reads, "Investigate UIS drainage options for lower seams"? A. Yes, that is correct.

- 10 Q. The second one is, "Investigate goaf hole spacing are adequate"?
- 12 A. That is correct.

- Q. Did you get a say in the attribution of those tasks to you?
  - A. What we did, we identified that in the LFI process. So if we go back to the comment before in regards to the people on the LFI, we had the gas drainage department, technical service department, geotechnical people, and obviously the people involved in the incident, so we'd come up, as a team, with those controls and actions to come out of it.

Q. In all the circumstances described, with a floor heave, proximity of the lower seam, it raised a question of appropriate drainage of that lower seam, did it not?

A. At that point in time, it did, yes.

Q. That's what was apparently identified by Mr Fraser?

A. That's correct.

- Q. And that was pursued, was it not?
- A. Yes, it was.

- Q. You mentioned the constitution of the team. How were the various team members to contribute to the assessment of what needed to be done?
- A. Obviously they are all the content experts from other departments, so to get the best result out of the investigation, we sought that we needed someone that had that knowledge with regard to what was going on.

Q. Could we go back to page 0829. In the bottom half of that page, there is a list of contributing factors as found by the process. There is no elaboration, but we see that one of the contributing factors was rates of retreat versus gas drainage capabilities. Can you elaborate on what the

- team's conclusion was about that?
  A. Obviously because we didn't k
  - A. Obviously because we didn't know the full extent or the outcome of our actions that we put in at the end of the document, that was one of the points that came up with one of the team members, was that a contributing factor of why this incident occurred.

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- Q. So has that effectively got a question mark next to it?
- 10 A. At that point in time, yes.

11

- 12 Q. The LFI is normally done, is it, within about 14 days of the incident?
- A. That is correct. It has 30 days to have final sign-off from on site.

16 17

- Q. Beg your pardon?
- A. Thirty days, sign-off from on site.

18 19 20

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- Q. On the front page, it says "Report date 20 July", but that can't be right. That was the incident date?
- A. That's correct. The incident date was the 20th. We did the LFI on the Tuesday the following week, so it's three days after the incident.

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- Q. We can take it that this document is, effectively, produced three days after the incident?
- A. That is correct.

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- Q. Are you saying at that stage, although this statement was made, "Rates of retreat versus gas drainage capabilities", that was more of a question mark to be determined?
- A. That is correct.

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Q. I see that that particular box is headed "Possible Causational Factors", but if we move over to the next page, 0830, we come to the conclusions at section 9. We see those same features repeated - the borehole being in standby mode, plus close proximity of the lower seam.

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Now, moving to the next page, 0831, that identifies, does it not, the outcome by way of actions to be taken consequent upon the LFI process; is that right?

A. That is correct.

45 46 47

Q. Is that the product of the collaborative team effort

- 1 for this LFI?
- 2 A. Yes, that's correct.

Q. I would like you to explain, if you would, what each of those items consisted of?

underground in-seam strategy was a check from the gas drainage coordinator at that point in time to make sure that there was adequate drainage in the GML seam. Prior to that, we had no issues. That was the first incident we had of a GML gas blower that I'm aware of. And now with that action, we'd do more drainage of the GML seam and we --

So obviously in regards to the first one, the

- Q. Was more required, is that the issue --
- A. Yes, that's what we've done to mitigate the risk.

- Q. -- whether more was required?
- A. That's what we've done to mitigate the risk, yes.

- Q. The task was to revise the strategy. Was a consequential action taken in relation to UIS strategy?
  - A. Yes. Yes, we now do more --

- Q. Can you describe what it was?
  - A. We do more floor touches. In the process of UIS drilling, we now drain more out of the GML seam as a consequence of this incident.

- Q. Tell me, was this process of review and investigation one of, effectively, comparing what pre-drainage there had been done?
  - A. Not from myself it wasn't. It would have been from the technical service department.

Q. But was that assessment part of the LFI team process? A. Can you repeat that question, please?

Q. Well, I take it that certainly one, if not the main, contributing factor was the proximity of the GML seam, and it is correct, isn't it, that there had been a certain amount of pre-drainage of that seam before this incident? A. Yes, that's correct.

- Q. Was the process one of review of the adequacy of that pre-drainage?
- 46 A. Yes.

Is that what was done? 1 Q. Α. That's correct. 2 3 And you were in the course of describing, and if you 4 wouldn't mind saying again, what consequential action was 5 taken upon that review? 6 What we've done - sorry, it was the technical 7 Yes. department, they put some more floor touches in to drain 8 that gas out of the GML seam to stop that event from 9 10 occurring again. 11 I'm going to ask you to try to explain to laypeople, 12 Q. including me, what floor touches are? 13 When we do our UIS gas drainage, it's done in seam, 14 and they can veer off and go to a roof touch or a floor 15 touch, so that's modifying the drilling to get that gas 16 drainage into the floor. 17 18 At the risk of oversimplifying, was the result of the 19 review to undertake more pre-drainage? 20 Yes, that's correct. 21 Α. 22 23 Q. On that longwall? No, in future blocks. 24 Α. 25 Q. Future blocks? 26 Yes. 27 Α. 28 29 What was done, then, to prevent the likelihood of recurrence on this block apart from putting up brattice 30 31 sails? We did some infill holes as well. 32 Α. 33 Q. I'm sorry? 34 We did some infill holes on the gas drainage in the 35 Α. 36 tailgate. 37 In field? Q. 38 Infill, normally anywhere from 50 to 100 metres of the 39 gas drainage holes. We were just about to move into the 40

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Q. Now, what are we talking about here? Are we talking about --

100 metre gas drainage holes, and they went back to

46 A. The goaf wells.

50 metres.

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-- the surface to seam? 1 Q. 2 Yes, that's correct, the goaf wells. Α. 3 4 Ω. So the surface goaf holes were at 100 metres distance, were they? 5 6 They were at 50 at that point in time, at the time of the incident, and they were moving to 100, but the A is an 7 infill hole, so they were at the 50s. 8 9 Is there a difference between infill holes and the 10 Q. holes that were originally driven at 50 metres apart? 11 No, they're exactly the same, just the spacings. 12 13 14 Q. Excuse me if I don't understand, but was the product of this to drill more holes? 15 Yes. 16 Α. 17 Q. From the surface? 18 Yes, that's correct. 19 Α. 20 21 Q. In the same fashion as holes had originally been drilled as part of the pre-drainage set-up? 22 23 Yes, that's correct. 24 25 Q. Which was likely to have been done quite a while before even production started? 26 Yes, that's correct. 27 Α. 28 29 So what distance between boreholes was achieved through these new infills? 30 31 Α. We stayed at 50 metres. 32 33 Q. Stayed at 50? Yes, that's correct. Α. 34 35 And for the future, can you explain, for future 36 panels, what decision was made? 37 That's reviewed from the technical service department. 38 So depending on what the gas quantity is when they take the 39 core samples is what path they go down with spacings. 40 41 42 Did this process determine that any pre-drainage that had been undertaken for future panels would be revised and 43 put into the same order as had been recommended as 44

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a consequence of this exercise?

Yes, that's correct.

- Q. Are you able to say, for the purpose of this longwall, how many infill holes were drilled?
  A. I don't know off the top of my head.

  Q. How big a task is that, excuse my ignorance again, but
  - can you explain?
    - A. Yes, it would be a couple of weeks process for the surface drill team to obviously mobilise and drill.

- Q. Are they contracted from outside?
- A. Yes.

- Q. Presumably there was a risk assessment done before the second workings for this panel, and it would have included assessment of the appropriate level of pre-drainage; am I right?
- A. That is correct.

- Q. Is it the case that arising from this incident, a decision was made to depart from the pre-drainage as it was planned and approved in the permit to mine, et cetera, to a different plan as a consequence of this event?
- A. What we have done, we've changed the permit to mine now to include the GML floor touches and floor gases, et cetera, which the previous permit to mine didn't have the GML in there.

Q. Why would that be? Why would it not have included it? A. We've never had any issues, since I've been there, with floor gas out of the GML.

Q. Perhaps I misunderstood. There had been a degree of pre-drainage of the GML seam, had there not?

A. Only minimal.

Q. Minimal?

37 A. Yes.

- Q. Was minimal drainage originally undertaken well, perhaps you explain, why was minimal pre-drainage undertaken?
- A. Obviously with the concentration of the gas in that GML seam and documents reviewed from core samples taken, that was the decision made by the team at that point in time, that there was an acceptable level of risk.

Q. Who informs the risk assessment committee -

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1	"committee" might not be the right word - the group of
2	people who participate in the risk assessment?
3	A. In the second workings risk assessment?
4	
5	Q. Yes. Who contributes by way of the planning and
6	predictions for pre-drainage what needs to be done?
7	A. That's part of our technical service team, and I would
8	believe that is at a corporate level as well.
9	
10	Q. Who is in charge of technical services?
11	A. Wes Noble.
12	
13	Q. We're still on that page, and we've been discussing
14	the first of those tasks. Could you explain the activity
15	reflected in the task descriptions for the next item?
16	A. Yes. The next one, because we changed drives, the
17	procedure also changed, and we didn't pick that up at the
18	time of the implementation of the new equipment. So it was
19	known that when we went to degas the equipment as per the
20	degassing procedure, it didn't reflect the new modus, so
21	that was the action for our electrical coordinator to
22	review the degassing and purging procedure for longwall
23	components.
24	
25	Q. That's a much smaller task than the first one; is that
26	fair to say?
27	A. Yes, that's correct, yes. It's just an administrative
28	task. Number 3 was "Review geotechnical goaf caving around
29	tailgate 604". That was more just to see if the
30	geotechnical department believed there were any differences
31	in the caving models. It was proven that there was no
32	difference in those models. And number 4 is obviously what
33	we've already talked about, "Review the GML gas content to
34	ensure that the strategy is effective".
35	
36	MR RICE: Thank you, Mr Sloan.
37	
38	THE CHAIRPERSON: Q. Mr Sloan, are you employed by
39	Anglo?
40	A. I am.
41	
42	THE CHAIRPERSON: Mr Roney?
43	- -
4.4	MD DONEY N ( '

No questions.

MR RONEY:

THE CHAIRPERSON:

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46 47 Mr Crawshaw?

1 MR CRAWSHAW: No questions, Mr Chair.

THE CHAIRPERSON: Thank you. Ms Holliday?

MS HOLLIDAY: No questions.

THE CHAIRPERSON: Mr Holt?

## <EXAMINATION BY MR HOLT:</pre>

MR HOLT: Q. Good afternoon Mr Sloan. I just have a few questions for you about the things that Mr Rice has been asking you about.

A. Yes.

Q. If we could retain the LFI document that was just on up on the screen, I would be very grateful. If we could just roll back a moment to the day itself, because your involvement was obviously on the day, as you've already explained, with some decision-making with others?

A. Yes.

21 A.

- Q. Then you were heavily involved, indeed leading the learning from incidents process and the drafting of that report and so on?
- A. That is correct.

- Q. And then, obviously enough, you also had a significant role in the steps, some of which you have been taken through, that followed up this incident?
- A. Yes, that's correct.

Q. If we can step out of the detail for a moment, in terms of the period of time that the Board is concerned with, Moranbah North, this is the only gas exceedance HPI on the longwall, so this is the one that we are exploring; do you understand that?

A. Yes, that's correct.

- Q. Thank you. You have explained that in terms of the day, although you weren't down underground on the day, it became clear pretty quickly, didn't it, from those who were down there, and particularly the deputy, that the immediate cause, if I can put it that way, was what is called a floor blow?
- A. That's correct.

- Q. You understand that what happened was that the deputy who went down when the trip happened, who was there when the trip happened, firstly, as you would expect, removed the men from the longwall?
  - A. That's correct.

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- Q. Back to the safe space I think the crib room on this occasion?
- 9 A. Maingate, I believe.

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- 11 Q. And then once comfortable that it was safe to do so, 12 goes down with his personal gas monitor?
  - A. Yes, that's correct.

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- Q. And was able, in fact, you know from the LFI process, to hear the I think he described it almost as a hiss that was coming from the floor in a certain location?
- A. That's correct.

18 19

- Q. And there were clear indications of a floor blow, that is, methane that is coming from a seam below?
  - A. That's correct.

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- Q. I understood you correctly to say that a floor blow is something, obviously, that is known in underground mining; they happen?
  - A. That's correct.

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- Q. But you hadn't had a significant one here?
- 30 A. No.

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- Q. Following on from the work that you did then on the day, you then I think pretty quickly convened the learning from incidents team?
  - A. That's correct.

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- Q. What was your reasoning for convening that team so quickly?
  - A. Because we have so many different crews and different rosters, so if we didn't catch the team involved, the crew involved for that incident, we wouldn't have seen them for another two weeks, being days off, even time roster, so it would have been a minimum two weeks before we actually got to get that crew together again, and obviously three days post incident they would still have a good recollection of exactly what happened.

- Q. In terms of actually how you run this at Moranbah, that is, a learning from incident process, is it done by email or phone or are you all getting together; how does it work?
  - A. We are all in the same room. In our longwall department, we have the three coordinators in one office, and we have also got a meeting room with a big screen, touchscreen. So we all sit in a boardroom type we all sit in there together and obviously have all the data collated. Each team member gets a copy of the data and we go through from start to finish of the LFI process.

- Q. Could we go to page 0826, please, Mr Operator, and down to the investigation team members. We have you there as the longwall coordinator, also noted as the investigation lead?
- A. Yes, that's correct.

- Q. Then Tim Johnson, who is an HSE coordinator, who is noted as the facilitator?
- A. That's correct.

- Q. Then a number of other people from different departments ERZ controller, geologist, drilling supervisor, two mine technicians, the shift under-manger, ventilation officer and mine technician?
- A. That's correct.

- Q. Our learned friend Mr Rice commented on the fact that that seemed to be a lot of people. For an LFI process at Moranbah North for an incident of this kind, is that the kind of team you would want to assemble?
- A. It sure is, because you need the teams that are involved or, sorry, the departments with the knowledge of exactly what happened to get the best out of the LFI.

Q. Is it also making sure that you are approaching what someone with a particular frame because of their role might think about in a particular way - is it also about making sure that you get people from different perspectives looking at a problem?

42 A. That's correct.

Q. In fact, I think we will see some of that in the outcomes here, that you can see the things that likely came from the ventilation folk and likely came from the geologist, and so on?

1 A. That's correct.

Q. Again, just on process, before we get into just a little bit of detail about what occurred and the steps that were taken following it, the LFI process is something, as you well know, which is mandated through an Anglo process? A. Yes, that's correct.

Q. And there is a standard, a learning from incidents standard, that applies?

A. Yes.

Q. Had you been trained in that?

A. Not particularly in the LFI process, but previously trained in the ICAM process, sat in on multiple LFIs prior to that.

Q. That's exactly what I was going to ask, because the LFI process had replaced the ICAM process?

A. That's correct.

Q. I'm really interested in Tim Johnson's role as facilitator. How does that play out in a process like this? What's that person's function?

A. Obviously just to keep the LFI on track, and his safety knowledge, as well, was why we chose him as a facilitator.

Q. We know that the LFI process includes - if we can go to the next page, please, Mr Operator, 0827, down to "Methodology and Tools Used", we can see there a series of tools that are noted as having - the investigation having been conducted in accordance with the Anglo American investigation methodology. Those tools were obviously available for the LFI team to use?

Q. We have noted there choices to use here, "Change Analysis" and "Why Analysis"?
A. Yes.

That's correct, all tools were available.

Q. Was there a reason why those were chosen as the two primary methods for analysing this problem?

A. Because we believed we would get the best result out of those two, and obviously the top two had no impact on the incident or getting the result out of the incident.

 Α.

Q. Just so that the Board understands the way in which those kinds of processes work - because as I understand it, they are intended to be helpful but not too complicated, so that they can actually be used in a practical way?

A. That's correct.

Q. Could we have a look, please, at page 0834, Mr Operator, and we might have to swing it round. This is just a visual depiction, is it, of the consequence or result of the why analysis?

A. Yes, that's correct.

Q. Am I right, is the essence of it to just ensure that you are constantly asking, on every subconclusion that you come to, the question "Why?", so that you drill into any possible reasons that might exist for a particular issue or circumstance to have arisen?

A. That is correct.

 Q. So if we look at this one, we can see there that the start point is that there was a methane exceeding 2.5 per cent in the general body concentration in the longwall tailgate roadway?

A. Yes.

Q. Effectively, you are asking why? "Goaf drainage unable to manage gas make from the longwall." Why? Because there was "Residual gas from seam/floor blowing out", and so on?

A. That's correct.

30 A.

Q. Is that a process that on this occasion, but also in your experience with the LFI process, is taken seriously by the team, that is, you are really using these tools, or is

it kind of a check box to complete kind of a thing?

A. No, it is used in a serious nature.

Q. Similarly, if we go back a page to the time series event chart, that's a mandatory thing you have to do; you have to identify a sequence of events and chronology?

A. That's correct.

Q. Then if we could go to the bottom of that page, Mr Operator, there we can see again a visual depiction of the change analysis tool that you had chosen to use?

A. Yes.

- Which identifies normal practice, what the practice 1 Q. 2 was at the time of the incident, the gap between those two 3 things, and then the impact of the difference? 4
  - That is correct.

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- Again, are these tools just designed through the Anglo system and the way that you operated them here to attack a problem from lots of different ways to ensure that you are not missing something?
- That is correct. Α.

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- Again, just dealing with process for a moment, how is Q. the report actually drafted after - you've talked about this meeting with the smart board and everything else. Do you draft the report?
- We draft the report up. Then it goes into the SLT Obviously, it has to be signed off within the Every morning at our 8 o'clock meetings, they will come up - investigations that are still outstanding, how many days they are outstanding for and who they are sitting with as well. So that process is taken quite seriously.

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Q. I want to drill in there to the way in which a review is done by the SLT, which is the senior leadership team? Α.

25 26 27

28 29 Q. On that site, who are the key members of that? All managers are classed as the SLT team. sign-off process, we have to - so, me being the investigation lead has to present that to the SLT as well.

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When you talk about presenting it to the SLT, is that just emailing it to them or is this actually a presentation to the whole of the senior leadership team at Moranbah? Α. A presentation.

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- Is that an easy process or is it one where you are being challenged by the SLT?
- No, you are being challenged, so it can be quite daunting.

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- Is it a question of them just going, "Yeah, that's great. Let's get on with it", or --
- No, there's always questions asked from start to 44 finish of the LFI. You go through the whole process and 45 46 there is quite a few questions from the SLT.

So from your perspective, given your unique role in 1 2 this, if I asked you to comment on how seriously management 3 at Moranbah take this learning from incidents process, that is, through the senior leadership team, what would you say? I think it's taken quite seriously. 5

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- Again, we will go back to the detail, but there is then, of course, a series of tasks which arise from the LFI?
- 10 Α. Yes, that's correct.

11 12

- Or actions that are going to be taken? Q.
- Α. Actions. 13

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- 15 Q. You are familiar with the Enablon process?
- Yes, that's correct. 16 Α.

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- Q. Those tasks go into Enablon? 18
- Yes, that's correct. 19 Α.

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- 21 Q. If you have been allocated a task in Enablon, how easy is it to avoid your responsibility in terms of doing it? 22 23
  - Α. There is no way to avoid it.

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- Q. Can you explain how that is enforced?
  - If you get an Enablon action, you have a certain time to close it out. If you can't meet that deadline for any reason, it has to be approved by an SLT member as well and has to be a good reason.

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Q. How easy is it to get extensions from your current SSE?

33 Not very easy. They do hold you to account on those dates, obviously Enablon being the safety side of things. 34 Once it is closed off, there is an audit process afterwards 35 as well, that your action that you close off can be 36 reviewed randomly. 37

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Q. We see that one of the actions out of the LFI in this case that we will go and see is not just to do the tasks that Mr Rice took you to, but there is also a task which is yet to be closed off, unsurprisingly, because of the time involved, which is to go back and see how effective they

were? 44

45 Α. That's correct.

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47 Q. Thank you. Again, let's deal with process and then come back to detail. As a result of this incident and then the LFI process you have taken us through and the SLT sign-off on that and the tasks that follow, I'm interested to understand now how those learnings from that incident, that conclusion, is communicated so that others at Moranbah and then more broadly in the Anglo community can hear those and understand them.

A. Yes.

Q. So on site, how was this LFI and this process communicated and the things that were taken from it?

A. So for this instance, there was a PowerPoint presentation that was generated by Wes Noble, that was presented to obviously the SLT and obviously the workforce as well.

Q. You say "obviously the workforce as well". Can you explain how that is presented to the workforce, through what processes?

A. We run start-of-shift talks, so start-of-shift talks every day, to the crew. Every time they come to site, they will get a start-of-shift talk with incidents, what has happened in each area.

Another type is that start-of-tour talk. So every time a crew will come back after their break, we will get them in in individual departments. So me being the longwall will get the longwall crew in with a PowerPoint presentation, start with the incidents that happened whilst they were off, go into the production side of things, and then electrical, mechanical, and then the last page is a sign-off page which each of them have to sign off on prior to going underground.

Q. Can we just rewind back a moment to talk about the first page. What is the first page of every one of those tour start talks on the PowerPoint? What's the first page of that?

A. Safety.

Q. Let's have a quick look at that PowerPoint, which we have available to us. It is AMN.004.001.0003. Is this the PowerPoint that was put together, as far as you can recall? A. Yes, it is.

Q. You said it was put together by Wes Noble. It might be obvious, but the purpose of it was just for the purposes

- of the SLT, or was it always intended that this would be presented also to the workforce?
  - A. For everybody, open and transparent.

- Q. If we can just go to the next page, please, what we can see there is a summary of the HPI that is put with a diagram as to where it occurred?
- A. Yes, that's correct.

- Q. There are some pages we will come back to. Can we go to the next page, please. That continues to occur, and to the next page, and then we start seeing some technical data?
- A. Yes, that's correct.

- Q. Is this intended so that the people who are receiving it, whether it is SLT or coal mine workers, can actually see the data that underlies it as well as just being told what happened?
- A. That's correct.

 Q. Because it will help me segue into another topic that I have, could we go, please, to page 14, by which I meant 0014, I apologise, which you now have. We have a summary here. This was a summary of exactly one of the topics that our learned friend Mr Rice was asking you about, that is, the question of the task that arose out of this LFI process to revise the UIS strategy in similar areas to ensure adequate drainage of the GML. Can you see that?

A. Yes, that's correct.

Q. There is a description there:

In 2019 there was minimal experience in drilling and draining the GML seam. The drilling contractor ... had attempted to drill in the GML previously with limited success. The UIS floor touch strategy was implemented to drain the gas from the GML seam.

- Then there is some detail about amounts and costs, and so on, of that.
- A. Yes.

Q. Again, without going through the detail of it, that explains, doesn't it, the background, and so on, to that

issue?

That's correct. Α.

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- Go to the next page, please. You are going to need to explain this to me in terms of what this shows, but, obviously enough, it is attempting to show the drainage design for the GML floor touch process?
- If you look at the red line, the Yes, that's correct. wishbones that go down towards the bottom of the page are the floor touches, and the wishbones that go to the top of the page are the roof touches, and the line in the centre is from the GM seam, which is your standard UIS drilling. As you can see with the wishbones that go in both directions, there is quite a few floor and roof touches.

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Thank you. Without taking the time to go through every page of this PowerPoint, it goes through, doesn't it, the HPI that occurred, the learnings from the LFI process and helps to explain the data that underpins those? That's correct. Α.

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Could we come back, then, please, to the - no, just Q. before we leave that issue, could we go, please, as an example, to one of the Enablon task close-outs. AMN.004.001.0001. You can see here - we are now familiar with these - this is the Enablon task page, which indicates by way of the 100 per cent with the green box that it has been closed out?

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The task is, "Revise the UIS strategy in similar areas to ensure adequate drainage of the GML", so we all know

what we are talking about. Then there is a completion

comment:

That's correct.

Α.

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All UIS boreholes in area of GML within 2-4m of GM are designed to conduct floor hits at regular intervals to assist in draining GML.

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So is that a comment, effectively, about the way in which that task is being carried out?

That is correct. 43 Α.

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Can we then just return briefly to the incident I just want to understand a little bit about the way in which the thinking developed about the issues that

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arose. Obviously enough, as you have explained, it was pretty clear, and I imagine you would still agree, that the kind of acute issue, if I can put it that way, was the floor blow, that is, methane coming from the seam below?

A. That is correct.

Q. That was something you hadn't seen before and which you put in a strategy to remedy from that point forwards?

A. That is correct.

- Q. In addition, we can see, as Mr Rice took you through, some of your strategies or the things that the LFI team were looking at from its different perspectives were not associated with floor blows. One, for example, was looking at the caving modelling to see how the goaf was falling; that's right?
- A. That is correct.

- Q. In addition, there were tasks and inquiries into the question of how the goaf drainage was functioning?
- A. That is correct.

- Q. Is that because, obviously, you have this acute entry of methane through the floor blow, but, in addition, the question of how well the gas environment is otherwise being managed is relevant to the interaction between those two things?
- A. That is correct.

- Q. And so you weren't just looking at the floor blow as a kind of stand-alone thing; you were looking at it in the context of the whole gas management system?
- A. The overall picture, that's correct.

- Q. Now, a couple of specific issues. The goaf well that was identified as being on standby, you explained on multiple occasions that the reason it was on standby was because it was required to be on standby by operation of one of the TARPs?
- A. Yes, that's correct.

- Q. The reason why that mix between methane and oxygen is important is because if you get the wrong mix of methane and oxygen, you get an explosive atmosphere?
- 45 A. That is correct.

Q. So that was a sensible safety mechanism from the

- 1 monitoring of the gas that is coming up through the goaf we11? 2 3 Yes, that's correct. Α. 4 Obviously enough, you don't have sensors back in the 5 goaf, so that's the only way you know what gas is actually 6 coming out of the goaf? 7 That's correct. 8 Α. 9 10 You are obviously aware of who is in your team and who are operating in various teams on the site? 11 Yes, that's correct. 12 Α. 13 14 Q. And you would be aware that some people in teams are Anglo employees and others are contractors, whether 15 workforce contractors through One Key or other contractors 16 who are contracted in a more traditional way - I'm sorry, 17 with Mastermyne? 18 That's correct, yes. 19 Α. 20 21 Q. From your perspective, in terms of any team that you are running or group of coal mine workers that you are 22 dealing with, is it the case, in fact, that regardless of 23 what their status is in that regard, they are all part of 24 25 the team? Yes, that's correct. 26 Α. 27 28 Integrated into the team? Q. 29 Α. Yes. 30 31 Expected to conduct risk assessments on a daily, weekly and monthly basis in the same way as Anglo 32 employees? 33 That is correct. Α. 34 35 36 Tell me this: from your experience in your leadership role, have you observed any difference between the 37 willingness of staff and contractors to report safety 38 issues or to raise concerns or complaints about safety 39 issues with you or with others in management? 40 No, I've seen no issues. 41 42 MR HOLT: 43 Yes, thank you, Mr Chair. 44 45 THE CHAIRPERSON: Thank you. Mr Rice?
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Just one thing.

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MR RICE:

1 2	<examination by="" mr="" rice:<="" th=""></examination>
3 4	MR RICE: Q. You were taken to the methane exceedance
5 6	PowerPoint. A. Yes.
7	A. 165.
8 9	Q. Do I understand you correctly that one of the purposes of its production was to inform the SLT team?
10	A. Not of the PowerPoint presentation, but of the LFI
11 12	process. I presented the LFI process to the SLT team.
13	Q. Yes. I may have misunderstood you, but the document
14 15	itself was not prepared for the information of the SLT team?
16	A. Yes.
17 18	Q. Because that had already been done by the LFI process?
19	A. That is correct.
20 21	Q. Likewise, insofar as workers were to be informed, that
22	document was not put together for that purpose, was it?
23 24	A. To communicate to the crews exactly what happened, yes, I believe so.
25	yes, I berreve so.
26 27	Q. Well, can I suggest it couldn't have been, if it is dated correctly in June 2020.
28	A. I was unsure of the date, sorry.
29 30	Q. Well, I'm just looking at the first page of the
31	document. It gives its title and gives a date of June
32 33	2020. This event having occurred in July 2019, it couldn't realistically have been put together for the information of
34	workers more than a year after the event, could it?
35 36	A. I would suggest that the date may be wrong. I can't answer that question. That would be something for the
37	bloke that put it together.
38 39	Q. You can't account for the date appearing on the front
40	in bold type?
41 42	A. That's correct.
43	Q. June 2020?
44 45	A. That's correct.
46 47	Q. You adhere to the view, do you, that this document,
47	notwithstanding the date that is on it, was in fact

1 prepared for the information of workers proximate to the 2 time of the event? 3 That was my belief. Α. 4 Based on what? 5 Q. 6 That's what we usually do in regards to communicating Α. 7 to the workforce. 8 9 Are you saying a document of that type --Q. 10 Α. Yes. 11 Q. -- is prepared as a consequence of an event like this? 12 Α. Yes. 13 14 So you look at the type of document and its contents, 15 and you have drawn an inference, have you? 16 That's correct. 17 18 Without actually direct knowledge? 19 I'm not being critical. I just want to know what you are relying on. 20 Yes, that's correct. 21 Α. 22 23 Q. You looked at the type of document and the content and said, "That must be one of the ones that was shown - for 24 the purpose of being shown to workers"? 25 That's correct. 26 Α. 27 But it probably wasn't, if it was dated in June 2020? 28 Q. If that's the date on it, that's correct. 29 Α. 30 31 THE CHAIRPERSON: Q. When did you come into possession of this document, do you know? 32 33 Α. Several weeks ago. 34 35 Q. And how? 36 Α. When we were sitting down with the review. 37 Q. With the review, what? 38 Α. Of the case, for the Board. 39 40 41 Q. Oh, in anticipation of coming before the inquiry? 42 Α. Yes, that's correct. 43 Do you have any independent recollection of the 44 document prior to that occasion? 45 I don't, no. 46 47

1 THE CHAIRPERSON: It may be an incorrect date on the front. The LFI seems to have an incorrect date on the 2 3 front, too, doesn't it? 4 It does. MR RICE: 5 6 7 MR HOLT: We can just confirm this issue. I think there is an easy answer to it, and we will find out over the 8 weekend, to assist the Board. 9 10 11 THE CHAIRPERSON: Thank you, Mr Holt. Any which way, it is a sound document, isn't it. Anything else? 12 13 14 MR RICE: No, thank you. 15 THE CHAIRPERSON: Mr Clough? 16 17 Mr Sloan, just a couple of quick MR CLOUGH: Q. 18 When you spoke about the gas coming up from the 19 questions. floor, it is correct to say that the amount of gas in the 20 tailgate is actually a cumulative effect from multiple 21 sources; would you agree with me on that? 22 That's correct. 23 Α. 24 25 Q. So I just wanted to get it on the record that what was measured on the sensors in the tailgate could in fact 26 actually include what is coming out of the goaf stream? 27 That's correct. Α. 28 29 So there are multiple potential contributors to that 30 Q. 2.5 per cent, not just the floor heave? 31 Yes, that's correct. 32 Α. 33 Thank you for that. The second thing I wanted to ask 34 about was that given that the Grosvenor mine is next door 35 and mines the same seam, was there any review of similar 36 incidents that may have happened at the Grosvenor mine for 37 the LFI process? 38 I can't recall none, no. Α. 39 40 41 Subsequent to this investigation, was there any 42 sharing of this LFI with the Grosvenor mine? I'm not sure of that. That's probably something for 43

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MR CLOUGH: No more questions from me, thank you.

Not me myself, no.

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the SLT department.

482 K SLOAN (Mr Rice)

1 2 3 4 5 6 7 8 9 10 11 12 13	THE CHAIRPERSON: Mr Sloan, thank you for your attendance today. You are excused.
	<the td="" withdrew<="" witness=""></the>
	MR RICE: I'm in your hands, Mr Martin.
	THE CHAIRPERSON: Did I understand there was a witness who had to get away today?
	MR HOLT: Yes. We made alternative arrangements because of how long matters were taking this morning. It would still be very convenient if he were completed today, but he can come back on Monday, so I can't say that he can't.
	THE CHAIRPERSON: This is Mr Lerch?
17 18	MR HOLT: It is.
19 20 21 22	MR RICE: In light of the evidence given, I probably won't ask him too many things.
23 24 25	THE CHAIRPERSON: All right. Does anyone have any difficulty if we sit on for a little while, not much longer, but
26 27	MR HOLT: I would be very grateful, thank you.
28 29	THE CHAIRMAN: Okay.
30 31	MR RICE: I call Michael Lerch.
32 33 34	<michael [4.13pm]<="" affirmed:="" lerch,="" td=""></michael>
35	<examination by="" mr="" rice:<="" td=""></examination>
36 37 38	MR RICE: Q. Is your name Michael Lerch? A. That's right.
39 40 41 42	Q. You are employed as underground mine manager at Moranbah North mine? A. Yes.
13 14 15	Q. For how long have you held that position, Mr Lerch? A. About two years.
16 17	Q. Would you mind giving us an overview of your statutory

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- 1 and any other qualifications?
- A. Yes, I'm a qualified mine manager in New South Wales and Queensland. I have an under-manger's certificate and a deputy's certificate as well. You just want mining qualifications?

- Q. Yes, please.
- 8 A. Yes.

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- Q. Prior to being mine manager, did you have employment in any other form at Moranbah North?
- 12 A. No.

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- Q. Could you give us some idea of the previous mines you have worked at?
- A. Yes, I've worked at what, as a manager or in general?

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- Q. Yes, as a manager?
- A. Okay, as a manager I've worked at Crinum, Carborough Downs, North Goonyella, Appin, Wambo, Metropolitan yes.

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- Q. And how many years, roughly, would that encompass?
- A. As a mine manager, be about 12.

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Q. Thank you. I want to get your views on something that I've asked others. You would be aware of the requirements, the regulatory requirements, of the ventilation system in the Queensland regulation, particularly 343 and 344, namely, that the ventilation system is required to supply controlled ventilation, being, to paraphrase, no more than 2.5 per cent methane?

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Yes.

- Q. I want to ask you, with your background and your experience, do you regard that standard of compliance as being aspirational or something that can reasonably be achieved?
- A. I think we can achieve it. With the advances in technology and gas drainage techniques, I think that's something we can achieve. I think each time we have an exceedance as we only had the one in that longwall block I think the learnings we get from each incident, we
- are improving on a continuous basis. So we're putting
- additional controls in place each time. So we're stepping up our standards continually, each time we have one of
- 47 those incidents. So I think we're progressing in the right

direction.

- Q. I appreciate what you say about the number of exceedances at Moranbah North. If we look more widely at some of the data that was presented earlier in the week from the inspectorate's holdings of information, we see HPIs, including methane HPIs, occurring in Queensland mines at the rate of 100 or so per year. Do you take the view that methane exceedances are an inevitable part of coal mining?
- A. I don't like to take that view. I would rather take the view that we can reach a place where we won't be getting exceedances. I know with the technology and automation that is coming into the industry nowadays, I think we're on track to making the industry a lot safer than it was previously.

Q. You might tell us a little bit about the degree of automation. Could you do that?

A. I could.

- Q. It is in place at Moranbah North, since you mentioned that subject?
- A. I could, yes. Like I've been in the industry for about 40 years. In my first job, they dropped me at the stables and said, "There's the horse, saddle it up". That was my job for the shift, just to pull timber in, the full shift. We had no diesel machinery. Now you get to the stage where probably Moranbah North is one of the most advanced coal mines in the world. Basically --

- Q. In what respects, I will give you free opportunity to explain?
- A. Okay, so would we've basically got automation on the longwall face to about 98 per cent on a regular basis.

Our next step is to establish a remote operating centre, initially at the maingate, but then we're working within the next 12 months to have it operational from the surface.

Some mines already do that. Being able to do that means you are taking the operators out of that high-risk zone underground, and you are also taking them out of the dust. So with the amount of dust generated nowadays and the stringent limits that are imposed, we really need to get the guys on the surface, if we can, operating the

machinery.

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If I missed something, excuse me, but is that in prospect, in genuine prospect, at Moranbah North? Yes, definitely. We're on that path now. moment we are working on - we can virtually - we could virtually run it from the surface now. Grosvenor did, not that long ago, and we can virtually do it now, but we want to take a staged approach to it, because you have to take the workforce with you when you do it. There is a lot of changes involved, a lot of technological changes, a lot of learning for them in a short space of time. So we don't want to rush that education. The more training you can get into the guys, the better it is in the long run. So even though we could do it rather quickly, we would rather take our time and make sure they fully understand the technology.

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- Q. Will that style of operation require a different type of skill set --
- A. It will.

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- Q. -- than that which the people who currently work on the longwall face now have?
- A. It will. The guys on the face now are very skillful. They can manage difficult conditions. And at times, we may need to negotiate particular areas in manual control. But we're getting to the stage now with technology where you can virtually go through areas that may have large cavities and still rely on the automation. So they are gradually learning these new skills over time, and when they are driving it from the surface, that will be another set of skills they will need up there.

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- Q. You would have, I presume, a full display of conditions in the longwall remotely?
- A. That's right. That's correct. We will have the cameras, we will have full visual on the longwall face, we will be able to scan the seam, identify any structures or weak roof areas, pressures on the chocks. So everything is there to do automation and, as I said, some mines are already in that process of doing it as well.

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Overseas, for example in China, they are, you know, a couple of years in front of us. So we can definitely do it, and it is not that far away, either.

Q. Would you put a time frame on it, even a rough one?
A. I would, particularly with the Grosvenor incident, it's really got Anglo thinking about how they can fast-track it, because they really want to take the guys out of that danger zone. So I would say within the next 12 months we should be driving this longwall from the surface.

- Q. What then will happen to the employment of the longwall operators?
- A. That won't change. You will find that once we're driving it from the surface, we will have increased retreat rates, increased production rates, which means the faster you move that wall, the more work has to be done outbye to keep up with it. Because even though you might only have four or five operators on the face, you might have 20 or 30 guys outbye, keeping up with the longwall. There is a lot of work that is associated with longwall producing.

- Q. In the course of your answer you referred to the status of the automation at Grosvenor. Do I understand you correctly that it was in full automation mode for a time before the incident?
- A. No, they had I believe they had at least one shear from the surface, just as a trial basis, but the guys were still operating it from underground.

- Q. We can and probably will ask others, but in terms of a comparison as to where Moranbah North is at, in the timeline of the implementation of that, are you ahead of Grosvenor and Grasstree or --
- A. Grosvenor would have been in front of us if it hadn't been for this incident. But I believe well, Grasstree's winding down, it's only got, well, probably 18 months to go, so we're in front of Grasstree, yes.

- Q. Is there nonetheless an intention to implement that for the relatively short future life of Grasstree?
- A. I believe they will be using it in Aquila, which is where the workforce will be going next, so the automation will be in there.

- Q. Do you know of other mine operators in Queensland who are at a similar stage of development of that style of production?
- A. I believe Broadmeadow and Oaky are at that stage to some degree. I'm not sure of how far advanced they are.

1 2 Just briefly, through a previous witness we have had Q. 3 a good discussion about the circumstances of this HPI, so I don't need to ask you too much about that. You had 4 a role in the initial notification of this event; am 5 6 I right? 7 Α. That's right. 8 9 I think you certainly had an email to Mr Bulger? Q. 10 Α. I rang Cres up, yes. 11 Q. That was the initial verbal notification? 12 Α. That's correct. 13 14 You were notified of this event, from evidence we have 15 already seen --16 Yes. 17 Α. 18 19 Q. -- on the day? 20 Α. That's right. 21 What steps do you take, or did you take, to prepare 22 23 yourself for the conversation you had to have with the 24 inspector? Well, before I have the conversation I need to have 25 the primary information. If I ring up the inspector 26 without all the details, he won't be interested; he needs 27 that information. 28 29 You want to tell him, don't you, that you understand 30 Q. what's going on and it is in hand; would that be right? 31 I do want to tell him, that's right. 32 I want to 33 understand it myself. But it can take an hour or two sometimes, maybe longer, to get that information from 34 underground, because the guys on the longwall face are 35 trying to deal with the issue at that time. 36 So to chase up the additional information, as per persons' names, exact 37 time and other details, witnesses, it may take a couple of 38 hours to get that information. So while you would like to 39 ring the inspector as soon as you can, generally it might 40 take a few hours. 41

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- Q. So you took what time you needed, I assume?
- 44 A. Yes.

- 46 Q. Then spoke with Mr Bulger?
- 47 A. That's right.

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 44 45 46 46 47 47 47 47 47 47 47 47 47 47 47 47 47	Q. And followed that up with the form 1A a bit later? A. Yes, that's right. So when I rang Mr Bulger, I also contacted the industry checky, the two site checkies, the SSE and the operations manager. When I do the form 1A I will copy all of those people in.
	Q. Now, the form 5A in this instance - we can go to it if need be, but you may well know without looking at it A. Yes.
	Q it happens to have been completed and apparently prepared by someone who was a safety graduate? A. That's right, system administrator, yes.
	Q. Can you explain that? A. Well, when we do the LFI process - and Kelvin did an excellent job of explaining it, and very detailed - it is presented to the SLT, which we review, and often it is challenged and they will have to go back and redraft it. But eventually when we give it an approval, all the details are in there. So what the system administrator does, she just transfers the details from the LFI into the form 5A and sends it off. The safety department looks after that. So they ensure
	Q. So this gentleman who describes himself as a safety graduate A. Yes.
	Q in this instance, effectively performed more of a clerical task of A. That's right.
	Q transferring the information gathered in the course of the LFI onto the form 5A for transmission? A. Yes.
	Q. Would you have had some role in approving that? A. Generally the safety department looks after that aspect of it. I'm more concerned with the form 1A, and the LFI process, of course.
	Q. Tell us in what way you would set about acquainting yourself with the results of the LFI process?  A. Well, it is presented to me, as Kelvin said. And that PowerPoint that you mentioned, the date, that was actually

the PowerPoint that was presented. I believe - I will have to check with Wes, we did change the date for some reason.
Because often what we will do is we use the PowerPoint presentation that we use initially to various different groups, and each time we present it, we will put a different date on it, but I will have to confirm that for you.

- Q. You obviously heard what he said about it being a document that was prepared for the instruction of workers?
- A. That's right.

- Q. Is that your recollection of it also?
- A. Yes, actually, I've only been with Anglo at Moranbah North for two years, but I've been totally impressed with the standards they set with safety. I mean, the process they go through with the LFI investigation I haven't seen any other mine site do that. So it is an excellent process. And communication to the workforce you can always communicate more to the workforce, but what I've seen at Moranbah North, they do it better than any other mine I've been to. They present it at start of shift, as Kelvin said; start of tour; they do it in safety meetings, there is weekly safety crew talks; the SSE will often present it, or another member of the management team.

- Q. May I say, it is not only a matter of having these opportunities, it is a question of the quality of the information and the presentation?
- A. That's right. Yes. And we will get challenged if the guys think we've missed something. They're not backwards in coming forwards. But generally it is such a thorough process that, you know, the guys are quite happy to get that feedback. One thing they really want from incidents that occur on site is feedback. So the quicker you can get it to them, with the right detail, the better it is.

MR RICE: Thank you.

THE CHAIRPERSON: Mr Roney?

MR RONEY: No questions.

THE CHAIRPERSON: Mr Crawshaw?

MR CRAWSHAW: No questions, Mr Chair.

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1 2 THE CHAIRPERSON: Ms Holliday? 3 <EXAMINATION BY MS HOLLIDAY:</pre> 4 5 6 MS HOLLIDAY: Q. I only have one question. 7 Deborah Holliday, I am one of the barristers appearing for Resources Safety and Health Queensland. 8 In relation to one 9 of the answers you gave, you were asked a question in 10 relation to: 11 What steps do you take, or did you take, to 12 prepare yourself for the conversation you 13 had to have with the inspector? 14 15 Α. Yes. 16 17 Q. You replied: 18 19 20 Well, before I have the conversation I need to have the primary information. 21 If I ring up the inspector without all the details, 22 he won't be interested: he needs that 23 24 information. 25 Oh, that was just the way I was expressing it. 26 needs that detail when I ring. If I ring up with half the information, he will just say, "Well, what's the other 27 28 And I do like to get it to him promptly, same as to 29 the industry checky, because they like to know before 30 someone from the mine actually rings them and tells them, 31 but you have to balance that with the fact that you have to 32 33 have the right amount of detail for them as well. 34 Because if you didn't, you know that the inspector 35 wouldn't be satisfied? 36 That's right. 37 Α. 38 And then you would be asked questions and have to go 39 about that process; is that correct? 40 Yes, so you are always better off waiting until you 41 42 have got that detail. 43 44 MS HOLLIDAY: That's the only question I have. 45 46 47

## <EXAMINATION BY MR HOLT:</pre>

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Mr Lerch, just two or three topics, because MR HOLT: Q. everything else has pretty much been covered. I iust want to rewind back to the point at which the guys have been pulled back off the longwall face because of the incident, and the investigation is going on and steps are being taken to bring the gas level down to an appropriate level to allow you to restart. Whose decision is it to restart? Okay, so when we have an incident like that, I call the inspector, I explain what actions we are initially taking and what proposed actions we might be taking. is satisfied with that, he will clear the scene. He will say, "You will be right to start production again."

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We didn't want to start straightaway, we wanted to wait until the gas levels returned to normal and we had gone through the degassing process for the electrical enclosures, and I think it was not until 5.30 in the evening that we actually started again.

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So myself, I clear it once the inspector has given me the okay, but it can take some time, depending on the nature of the incident.

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Q. And from your perspective, does it just take as long as it needs to take --

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A. That's it.

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Q. -- to ensure that it is safe?

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A. And one thing I will say about the SSE at Moranbah North, if you have to take that extra time to make sure an area is safe, he will say, "Take the time you need."

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Q. Thank you. You talked about the LFI process, so just two or three additional small topics. Firstly, you talked about the need to communicate with the coal mine workers on site. Is there a particular philosophy or strategy that is employed by Anglo that you deploy, and others in the senior leadership team deploy, at Moranbah?

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A. As I said, the SSE Paul Stephan encourages this, he likes to communicate as much as he can himself, but he encourages the management team to be all there while that communication is happening. So it can either be the SSE or one of the managers presenting. The idea of having the full management team there is if any of the guys from the workforce have a question to any one of the managers from

any department, we can give them the answers that they need on it.

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- Q. And that communication, does that happen underground or always only on the surface?
- A. Mostly on the surface, like I said, we have those crew safety talks every week and the start of shift talks and the pre-tour talks. Not so much underground. But when we go underground, we do do weekly VFLs or safety audits.

- Q. "VFL"?
- A. Visible felt leadership. The idea of that is the SLT team goes down as a group, they will engage different work groups, they will have discussions about what tasks they are doing, what hazards they have identified, what controls they have put in place, what form of risk management they have completed, and then we get feedback from them as well as to how we can improve our processes.

 Q. Do you, as part of the senior leadership team, see the fruits of that? Have you observed a willingness to engage more and to talk more and to make complaints and to tell you what is going wrong and those sorts of things?

A. Well, it is surprising, once you do engage with the guys, how willing they are to, you know, engage in that conversation and suggest those improvements, but we need to be mindful, when they do suggest improvements, as much as we can, to try to follow through on them, and, if we can't follow through on them or they are not feasible, at least give them that feedback. That's pretty important.

Q. We have been talking about the coal mine workers as just a body of people, but you will well know that there are Anglo employees, there are labour hire employees - labour hire folk and there are also contractors in the strict sense, who are operating on the mine?

A. Yes.

- Q. From your perspective, how well integrated are the labour hire people and the Anglo employees in terms of the way the teams function?
- A. Well, personally, I would struggle to see the difference between them. I mean, I could go into a development panel that is solely contractors, and then I will go into an Anglo panel, and the standards are usually immaculate, and I give the guys that feedback, because as far as I'm concerned, the standards at the pit,

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the standard of contractors and the permanent employees, is the best I've seen.

Q. Now, the answer might be obvious but let's just be clear about it. In terms of your impression of any willingness of people who are coal mine workers to complain or to make suggestions or give feedback or raise issues about safety, do you see any difference between the contractor workforce and the employee workforce from where you sit?

A. It was noted at our last safety presentation, our safety manager did highlight that the number of hazard reports was far in excess to the contractor group rather than the Anglo group.

- Q. So more from contractors?
- A. Many more from the contractors. Now, we try to encourage those --

- THE CHAIRPERSON: Q. Sorry, Mr Lerch, does that include the labour hire employees?
- A. Yes, generally labour hire contractors, yes.

Q. That's what you are talking about, contractors? A. Yes.

THE CHAIRPERSON: Thank you.

 THE WITNESS: So we encourage those hazard reports to come in. The thinking is, the more hazard reports we get in, you know, the more the guys are focused on it, the more rectification we can get on those hazards. So we do encourage it. But I know in the last statistics that were put up, the numbers were far in excess on the contractor side, which is pleasing to see.

- MR HOLT: Q. What about the idea I might put it directly to you: if the suggestion was made to you that Anglo employees or contractors or anyone are punished for raising safety issues, or somehow disadvantaged, what would you say to that?
- A. From what I have seen at Anglo, and I know Paul even last week, I think, pinpointed some guys in the development panel, pulled up the panel, because they noted there were sounds, outburst signs, and even though it didn't come to anything, it was reasonably benign, he congratulated the guys on, you know, a good job of doing that.

It was only a few weeks before that, he did give out a gift voucher to another employee who had a similar safety issue he raised and rectified himself. It was actually a deputy, he had found an inertisation line that had been blocked and rather than report that to the tech services department or, you know, some other process area, he just got in and fixed it himself. So he received a gift voucher for that and it was recognition, when the guys do that, you know, that that's what we want to see.

You mentioned in answer to some questions, technology Q. and the increasing advance of technology to improve safety. You have had a lot of experience in a lot of different coal How does Anglo compare in terms of its investment in technology and innovation, as far as you can see? Well, that's one of the things I've really enjoyed Most other mines probably haven't since coming to Anglo. got the funds to invest in technology. Because Moranbah North in particular has been a high-producing pit, they have got a lot of folk on technology, and they are not afraid to throw a bit of money at it. So we are probably one of the leaders as far as technology goes, and that is driven from the top and from corporate.

So, yes, I was very pleased to see that, because I've come from mines where you are struggling - when I first started out, to get brattice you had to pull brattice out of mud or you had to pull nails out of props, and to come to a mine where, you know, they are actually spending a bit of money on these improvements - because technology, improvements in technology means improvements in safety as well. So it is really good to see.

MR HOLT: Thank you. Those are my questions and I'm grateful, Mr Chair, for allowing us to sit longer.

THE CHAIRPERSON: That's all right.

Q. Mr Lerch, I take it that because of your position you know who are labour hire staff and who are not?

A. To tell you the truth, I would probably struggle.
I could probably point out a few, but generally I just see the guys, you know, underground working together. Some of them wear the right shirts, some of them wear shirts that are different, but it is hard to pick.

Forgive me if I'm wrong, but I thought you were saying 1 it was more the labour hire employees who were raising 2 3 matters --4 Α. I grouped the contractors and labour hire together. 5 6 Q. 7 Α. I'm grouping the contractors and labour hire together, and the Anglo employees. I thought that was the separation 8 9 you were referring to. We have about a 50:50 ratio. 10 11 I was more interested in the labour hire group. are you able to say that they make - they raise more safety 12 issues than permanent employees? 13 Well, we actually put them up on the graphs in the 14 safety talk. We don't separate labour hire out from 15 contractors, we just classify them as "contractors". 16 you will have the Anglo crews and then you will have the 17 contractors. So we don't actually separate it out, labour 18 hire and contractors, when we are doing that analysis. 19 20 21 Q. So there is an analysis, so you do know the contract --22 23 I'm sure if they broke down the numbers they could probably work out labour hire versus contractors, but we 24 haven't done that. I don't think we've got a great deal of 25 labour hire employees anyway. 26 27 28 Q. You haven't got a great number? I don't think so. We've got a lot of contractors, but 29 I don't think we've got a lot of labour hire. 30 31 THE CHAIRPERSON: 32 Okay. Mr Rice? 33 34 MR RICE: No, thank you. 35 36 THE CHAIRPERSON: Mr Clough? 37 MR CLOUGH: No questions from me, thank you. 38 39 THE CHAIRPERSON: All right. Mr Lerch, thank you for your 40 41 attendance, and you are excused. 42

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<THE WITNESS WITHDREW

AT 4.39PM THE BOARD OF INQUIRY WAS ADJOURNED

TO MONDAY, 10 AUGUST 2020 AT 10AM

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